

**J111-June12 YTD**

	Programs	Attendance
<b>Early Literacy Programs</b>		
<b>Totals</b>	<b>163</b>	<b>3059</b>
Ages Birth - 3 Years Programs	88	2213
Ages Four - Five Years programs	63	512
Parent/Caregiver Programs	12	334

<b>ESOL Programs</b>		
<b>Totals</b>	<b>67</b>	<b>736</b>
Children's Programs	8	132
Young Adult Programs	0	0
Adult Programs	59	604

**February 2012**

	Programs	Attendance
<b>Early Literacy Programs</b>		
<b>Totals</b>	<b>24</b>	<b>448</b>
Ages Birth - 3 Years Programs	11	263
Ages Four - Five Years programs	10	97
Parent/Caregiver Programs	3	88

<b>ESOL Programs</b>		
<b>Totals</b>	<b>9</b>	<b>135</b>
Children's Programs	1	11
Young Adult Programs	0	0
Adult Programs	8	124

# White Plains Public Library Monthly Statistics

February 2012

## Statistical Overview

	10/11	11/12	% +/-	10/11	11/12	% +/-	10/11	11/12	% +/-
<b>General Statistics</b>	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
Days Open							26	27	3.85%
Turnstile Estimate									
Total							33483	34708	3.66%
1st Floor							24309	23585	-2.98%
The Trove							8190	9664	18.00%
Adult Programs and Meeting Room Use							985	1460	48.27%

	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
<b>Loan Services</b>									
Total Circulation	34690	39381	13.52%	17055	20772	21.79%	51745	60153	16.25%
Charges & Renewals	34434	38238	11.05%	17055	20772	21.79%	51489	59010	14.61%
Digital Downloads	256	1143	346.48%	n/a	n/a	n/a	256	1143	346.48%
Patron Registrations	214	273	27.57%	12	43	258.33%	226	316	39.82%
Total Patrons	28622	30707	7.28%	5229	5537	5.89%	33851	36244	7.07%
ILL Sent	7477	6219	-16.82%				7477	6219	-16.82%
ILL Received	570	2830	396.49%				570	2830	396.49%
Reserves	1303	2347	80.12%				1303	2347	80.12%

	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
<b>Reference Services</b>									
Reference	7212	7573	5.01%	1600	2092	30.75%	8812	9665	9.68%
In Person	4749	5077	6.91%	1510	1995	32.12%	6259	7072	12.99%
Phone	2230	2153	-3.45%	90	97	7.78%	2320	2250	-3.02%
Periodical Requests	195	329	68.72%	n/a	n/a	n/a	195	329	68.72%
E-Mail	38	14	-63.16%	n/a	n/a	n/a	38	14	-63.16%
General Information	4637	4550	-1.88%	2286	2608	14.09%	6923	7158	3.39%
In Person	3500	3667	4.77%	2012	2358	17.20%	5512	6025	9.31%
Phone	1137	883	-22.34%	274	250	-8.76%	1411	1133	-19.70%
Total	11849	12123	2.31%	3886	4700	20.95%	15735	16823	6.91%

	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
<b>Technical Processing</b>									
Total Items Added	381	1309	243.57%	62	841	1256.45%	443	2150	385.33%
Total Items Removed	58	2458	4137.93%	21	56	166.67%	79	2514	3082.28%
Collection Size (Items)	221431	224871	1.55%	91971	96616	5.05%	313402	321487	2.58%
Collection Size (Titles)	176739	178793	1.16%	60911	63242	3.83%	237650	242035	1.85%

	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
<b>Promotional Activities</b>									
Exhibits & Displays	10	7	-30.00%	45	42	-6.67%	55	49	-10.91%
Booklists, Fliers, Etc	23	24	4.35%	5	7	40.00%	28	31	10.71%

# White Plains Public Library Monthly Statistics

February 2012

## Statistical Overview

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<b>Outreach Contacts</b>	<b>10/11</b>	<b>Adult</b>	<b>11/12</b>	<b>10/11</b>	<b>Juvenile</b>	<b>11/12</b>	<b>10/11</b>	<b>Total</b>	<b>11/12</b>
Community Contacts	90	85	-5.56%	20	23	15.00%	110	108	-1.82%
Homebound Visits	5	6	0.00%				5	6	0.00%
<b>Total</b>	<b>95</b>	<b>91</b>	<b>-4.21%</b>	<b>20</b>	<b>23</b>	<b>15.00%</b>	<b>115</b>	<b>114</b>	<b>-0.87%</b>

<b>Partnerships</b>	<b>Adult</b>		<b>Juvenile</b>		<b>Total</b>		
Activities					136	143	5.15%
Participants					299	1024	242.51%

<b>Library Programs</b>	<b>Adult</b>		<b>Juvenile</b>		<b>Total</b>				
Number of Programs	37	37	0.00%	65	64	-1.54%	102	101	-0.98%
Program Attendance	501	976	94.75%	1321	1551	17.41%	1822	2527	38.68%

<b>Meeting Room Use</b>	<b>Adult</b>		<b>Juvenile</b>		<b>Total</b>		
Number of Meetings					8	10	25.00%
Meeting Attendance					484	484	0.00%

### Use of WPPL's Computers

<b>Computer Reservations</b>	<b>10/11</b>	<b>11/12</b>	<b>10/11</b>	<b>Total</b>	<b>11/12</b>
CBJN			258	303	17.44%
CyberSpot			4559	4111	-9.83%
CyberPool			1053	709	-32.67%

### Use of WPPL's Electronic Resources

<b>Onsite User Sessions</b>						
<b>Total</b>			11166	208	-98.14%	
Internet Use	These Numbers Not Currently Available			10283	n/a	n/a
Catalog Use	These Numbers Not Currently Available			658	n/a	n/a
Database Use			225	208	-7.56%	
<b>Offsite User Sessions</b>						
<b>Total</b>			25647	26937	5.03%	
Website Use			24,575	26,733	8.78%	
Database Use			903	n/a	n/a	
Tutor.com			169	204	20.71%	
<b>Total User Sessions Onsite and Offsite</b>			<b>36813</b>	<b>27145</b>	<b>-26.26%</b>	

# White Plains Public Library Monthly Statistics

February 2012

## General Statistics

Month : February  
Year : 2012

	10/11	11/12	% +/-	10/11	11/12	% +/-	10/11	11/12	% +/-
<b>General Statistics</b>	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
Days Open							26	27	3.85%

<b>Turnstile Estimate</b>									
	<b>Actual Count</b>			<b>Estimated</b>			<b>Total</b>		
1st Floor	24309	23585	-2.98%	26740	25944	-2.98%	26740	25944	-2.98%
The Trove	7445	8785	18.00%	8190	9664	18.00%	8190	9664	18.00%
Other	895	1327	48.27%	985	1460	48.27%	985	1460	48.27%
<b>Total</b>	<b>32649</b>	<b>33697</b>	<b>3.21%</b>	<b>35914</b>	<b>37067</b>	<b>3.21%</b>	<b>35914</b>	<b>37067</b>	<b>3.21%</b>

# White Plains Public Library Monthly Statistics

February 2012

## Loan Services Statistics

	10/11	11/12	%	10/11	11/12	% +/-	10/11	11/12	% +/-
<b>Patron Registration</b>	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
New Registrations	214	<b>273</b>	27.57%	12	<b>43</b>	258.33%	226	<b>316</b>	39.82%
Total Patrons	28622	<b>30707</b>	7.28%	5229	<b>5537</b>	5.89%	33851	<b>36244</b>	7.07%

<b>Circulation</b>	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
<b>By Item Type</b>									
Books	15792	<b>18708</b>	18.47%	13237	<b>16877</b>	27.50%	29029	<b>35585</b>	22.58%
Fiction	9218	<b>9400</b>	1.97%	10207	<b>12440</b>	21.88%	19425	<b>21840</b>	12.43%
Non-Fict	6574	<b>9308</b>	41.59%	3030	<b>4437</b>	46.44%	9604	<b>13745</b>	43.12%
Other Materials	18642	<b>19530</b>	4.76%	3818	<b>3895</b>	2.02%	22460	<b>23425</b>	4.30%
A/V	18642	<b>19530</b>	4.76%	3818	<b>3895</b>	2.02%	22460	<b>23425</b>	4.30%
Downloads	256	<b>1143</b>	346.48%	n/a	<b>n/a</b>	n/a	256	<b>1143</b>	346.48%
Grand Total	34690	<b>39381</b>	13.52%	17055	<b>20772</b>	21.79%	51745	<b>60153</b>	16.25%

<b>Holds (Reserves)</b>	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
Holds Placed	1303	<b>2347</b>	80.12%	n/a	<b>n/a</b>	n/a	1303	<b>2347</b>	80.12%
Holds Unclaimed	45	<b>218</b>	384.44%	n/a	<b>n/a</b>	n/a	45	<b>218</b>	384.44%

# White Plains Public Library Monthly Statistics

February 2012

## Adult Services Statistics

	10/11	11/12	% +/-
<b>Reference Questions</b>	<b>Adult</b>		
In Person	4749	5077	6.91%
Telephone	2230	2153	-3.45%
Periodical Requests	195	329	68.72%
E-Mail	38	14	-63.16%
<b>Total</b>	<b>7212</b>	<b>7573</b>	<b>5.01%</b>

	<b>Adult</b>		
<b>General Assistance</b>			
In Person	3500	3667	4.77%
Telephone	1137	883	-22.34%
<b>Total</b>	<b>4637</b>	<b>4550</b>	<b>-1.88%</b>

	<b>Adult</b>		
<b>Promotional Activities</b>			
Library Exhibits	1	1	0.00%
Book Displays	9	6	-33.33%
Booklists	2	0	-100.00%
Fliers/Brochures	19	21	10.53%
Press Releases	2	3	50.00%

	<b>Adult</b>		
<b>Outreach Services</b>			
Homebound Visits	5	6	20.00%
Community Contacts	90	85	-5.56%
<b>Total</b>	<b>95</b>	<b>91</b>	<b>-4.21%</b>

# White Plains Public Library Monthly Statistics

February 2012

## Children's Services Statistics

	10/11	11/12	% +/-
<b>Reference Questions</b>	<b>Children's</b>		
In Person	1510	1995	32.12%
Telephone	90	97	7.78%
<b>Total</b>	<b>1600</b>	<b>2092</b>	<b>30.75%</b>

	10/11	11/12	% +/-
<b>General Assistance</b>	<b>Children's</b>		
In Person	2012	2358	17.20%
Telephone	274	250	-8.76%
<b>Total</b>	<b>2286</b>	<b>2608</b>	<b>14.09%</b>

	10/11	11/12	% +/-
<b>Promotional Activities</b>	<b>Children's</b>		
Library Exhibits	6	3	-50.00%
Book Displays	39	39	0.00%
Booklists	0	0	n/a
Fliers/Brochures	5	7	40.00%

	10/11	11/12	% +/-
<b>Outreach Services</b>	<b>Children's</b>		
Community Contacts	20	23	15.00%

**White Plains Public Library Monthly Statistics**  
**Library Program and Meeting Room Statistics**

February 2012

Library Programs and Partnerships	Adult Programs	Adult Attendance	Young Adult Programs	Young Adult Attendance	Children's Programs	Children's Attendance	Total Programs	Total Attendance
Performances - Music & Dance	2	162	0	0	3	271	5	433
Poetry Slam	1	37					1	37
Glenda Davenport Quartet	1	125					1	125
Music Conservatory of Westchester					1	70	1	70
Robert Guitar Guy					1	125	1	125
How to Catch a Mouse					1	76	1	76
Lectures, Activities & Demonstrations	1	42	4	38	10	152	15	232
Description								
SAT Practice Test			1	7			1	7
Teen Advisory Group			1	15			1	15
Macrame			1	5			1	5
Collegewise			1	11			1	11
Afterwords: From War and Home	1	42					1	42
Alphabet Bingo					1	27	1	27
Wii Fun For Kids					2	23	2	23
Jeopardy					1	35	1	35
Mardi Gras Masks					1	12	1	12
Read to the Dog					3	16	3	16
Lego Club					1	11	1	11
This is the Dream Interactive Storytime					1	28	1	28
Films / Videos	0	0	0	0	1	25	1	25
Smurfs					1	25	1	25
Workshops (Limited Registration)	18	188	0	0	3	88	21	276
Description								
Parent/Child Connection					3	88	3	88
Google 101	1	6					1	6
Spanish Computer Classes	3	16					3	16
Introduction to MS Word	1	8					1	8
One-on-One Training	1	13					1	13
One-on-One Training in Spanish	1	1					1	1
Internet Basics	2	11					2	11
Mouse and Windows Skills	1	9					1	9
Literacy for Life Conversation Group	7	60					7	60
Literacy for Life Training/Laptop Usage	1	64					1	64



Book Discussions	0	0	0	0	0	1	4	1	4
Description									
Snack and Chat						1	4	1	4
Story Hours						32	654	32	654
Description									
Time for 2s and 3s						6	175	6	175
Stories an Stuff for 4's and 5's						10	97	10	97
Silly SingAlong						4	120	4	120
Family Storytimes						4	138	4	138
K2 Club						2	25	2	25
Mother Goose Time						4	83	4	83
Cuentos						1	11	1	11
Fun With Toddlers						1	5	1	5
Museum Gallery									
Description						0	0	0	0
Outreach Services						14	216	26	673
Tours in Library	11	155	1	302					
Class Visits in Library	6	100						6	100
Presentations in Community	2	23				2	22	4	45
Class Visits in Community	3	32	1	302				4	334
Total	32	547	5	340		64	1410	101	2297

Partnerships Description	Adult Partnerships		Young Adult Partnerships		Children's Partnerships		Total	
	Activities	Participants	Activities	Participants	Activities	Participants	Activities	Participants
ESL PC Classes for NARC	3	35					3	35
Mexican Consulate	4	625					4	625
Score Counselors	1	1					1	1
HomeBound Instruction	135	270					135	270
<b>Total</b>	<b>143</b>	<b>931</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>143</b>	<b>931</b>

Meeting Room Use	Auditorium		Room B/C		Room A		Total	
	Meetings	Attendance	Meetings	Attendance	Meetings	Attendance	Meetings	Attendance
Rental:								
	0	0	1	50	1	20	2	70
	1		1	50	1	20	2	70
Government	0	0	2	100	1	20	3	120
			2	100	1	20	3	120
Library Org.	0	0	5	250	0	0	5	250
			5	250			5	250
<b>Total</b>	<b>0</b>	<b>0</b>	<b>8</b>	<b>400</b>	<b>2</b>	<b>40</b>	<b>10</b>	<b>440</b>

Program & Meeting Attendance	Actual		Estimated	
	Programs	Door Count	Programs	Attendance
Library Programs	101	2297		2527
Adult Programs	32	547		602
YA Programs	5	340		374
Children's Programs	64	1410		1551
Partnership Activities	143	931		1024
Meeting Room Use	10	440		484
<b>Total</b>	<b>254</b>	<b>3668</b>		<b>4035</b>

# White Plains Public Library Monthly Statistics

February 2012

## InterLibrary Loan Statistics

	10/11	11/12	% +/-
<b>Interlibrary Loans</b>	<b>Total</b>		
Sent to WLS	7477	6219	-16.82%
Book	4253	3425	-19.47%
Serial	0	0	n/a
AV	3224	2794	-13.34%
Other	0	0	n/a
Received from WLS	566	2819	398.06%
Book	271	1551	472.32%
Serial	0	0	n/a
AV	295	1268	329.83%
Other	0	0	n/a
Sent to Others	0	0	n/a
Book	0	0	n/a
Serial	0	0	n/a
AV	0	0	n/a
Other	0	0	n/a
Received from Others	4	11	175.00%
Book	4	11	175.00%
Serial	0	0	n/a
AV	0	0	n/a
Other	0	0	n/a
<b>Total Sent</b>	<b>7477</b>	<b>6219</b>	<b>-16.82%</b>
Book	4253	3425	-19.47%
Serial	0	0	n/a
AV	3224	2794	n/a
Other	0	0	n/a
<b>Total Received</b>	<b>570</b>	<b>2830</b>	<b>396.49%</b>
Book	275	1562	468.00%
Serial	0	0	n/a
AV	295	1268	329.83%
Other	0	0	n/a

# White Plains Public Library Monthly Statistics

February 2012

## Collection & Tech Processing Statistics

Items Added	10/11	11/12	% +/-	10/11	11/12	% +/-	10/11	11/12	% +/-
	Adult			Juv			Total		
Books Total	308	983	219.16%	50	827	1554.00%	358	1810	405.59%
Fiction	280	969	246.07%	50	820	1540.00%	330	1789	442.12%
Non-Fict	28	14	-50.00%	0	7	100.00%	28	21	-25.00%
A/V Total	73	187	156.16%	12	14	16.67%	85	201	136.47%
Audio	59	41	-30.51%	0	2	100.00%	59	43	-27.12%
Video	14	146	942.86%	12	12	0.00%	26	158	507.69%
CD-ROM	0	0	n/a	0	0	n/a	0	0	n/a
Downloads	0	139	100.00%	n/a	n/a	n/a	0	139	100.00%
Grand Total	381	1309	243.57%	62	841	1256.45%	443	2150	385.33%

Items Removed	Adult			Juv			Total		
	10/11	11/12	% +/-	10/11	11/12	% +/-	10/11	11/12	% +/-
Books Total	49	2121	4228.57%	20	46	130.00%	69	2167	3040.58%
Fiction	43	2084	4746.51%	20	46	130.00%	63	2130	3280.95%
Non-Fict	6	37	516.67%	0	0	n/a	6	37	516.67%
A/V Total	9	336	3633.33%	0	10	100.00%	9	346	3744.44%
Audio	9	329	3555.56%	0	0	n/a	9	329	3555.56%
Video	0	7	100.00%	0	10	100.00%	0	17	100.00%
CD-ROM	0	1	100.00%	1	0	-100.00%	1	1	0.00%
Downloads	0	0	n/a	n/a	n/a	n/a	0	0	n/a
Grand Total	58	2458	4137.93%	21	56	166.67%	79	2514	3082.28%

Collection Size	Adult			Juv			Total		
	10/11	11/12	% +/-	10/11	11/12	% +/-	10/11	11/12	% +/-
Books Total	195532	194851	-0.35%	85199	89845	5.45%	280731	284696	1.41%
Fiction	56294	55462	-1.48%	49522	53202	7.43%	105816	108664	2.69%
Non-Fict	139238	139389	0.11%	35677	36643	2.71%	174915	176032	0.64%
A/V Total	23613	25836	9.41%	6367	6373	0.09%	29980	32209	7.43%
Audio	13824	14129	2.21%	1866	1866	0.00%	15690	15995	1.94%
Video	9789	11707	19.59%	4501	4507	0.13%	14290	16214	13.46%
CD-ROM	263	263	0.00%	405	398	-1.73%	668	661	-1.05%
Downloads	2023	3921	93.82%	n/a	n/a	n/a	2023	3921	93.82%
Overdrive	1874	3772	101.28%	n/a	n/a	n/a	1874	3772	101.28%
Libwise	149	149	0.00%	n/a	n/a	n/a	149	149	0.00%
Grand Total (Items)	221431	224871	1.55%	91971	96616	5.05%	313402	321487	2.58%

Collection Size	Adult			Juv			Total		
	10/11	11/12	% +/-	10/11	11/12	% +/-	10/11	11/12	% +/-
Grand Total (Titles)	176739	178793	1.16%	60911	63242	3.83%	237650	242035	1.85%

# White Plains Public Library Monthly Statistics

February 2012

## Electronic Services Statistics

	10/11	11/12	% +/-	10/11	11/12	% +/-	10/11	11/12	% +/-
<b>Computer Use Within the Library</b>	Adult			Juvenile			Total		
CBJN	258	303	17.44%				258	303	17.44%
CyberSpot	3804	3410	-10.36%				3804	3410	-10.36%
Spanish Gates	755	701	-7.15%				755	701	-7.15%
CyberPool				1053	709	-32.67%	1053	709	-32.67%
<b>Total Sessions</b>	<b>4817</b>	<b>4414</b>	<b>-8.37%</b>	<b>1053</b>	<b>709</b>	<b>-32.67%</b>	<b>5870</b>	<b>5123</b>	<b>-12.73%</b>

	Adult			Juvenile			Total		
<b>Internet Use Within the Library</b>									
Sites Visited	94500	n/a	n/a	6433	n/a	n/a	100933	n/a	n/a
User Sessions	7966	n/a	n/a	2317	n/a	n/a	10283	n/a	n/a
Catalog User Sessions							658	n/a	n/a

<b>Use of WPPL's Web Site by Remote Patrons</b>									
User Sessions							24,575	26,733	8.78%

<b>Tutor.com Use</b>	<i>According to Tutor.com</i>						169	204	20.71%
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<b>Subscription Databases Accessed</b>									
<b>Page Views</b>							1508	n/a	n/a
Onsite							310	342	10.32%
Offsite							1198	n/a	n/a
<b>User Sessions</b>							1128	n/a	n/a
Onsite							225	208	-7.56%
Offsite							903	n/a	n/a

<b>E-Book and Audio Downloads</b>									
Overdrive							256	1143	346.48%
Libwise							0	0	n/a

# White Plains Public Library Monthly Statistics

February 2012

## Periodicals Statistics

Collection Size	10/11	11/12	% +/-	10/11	11/12	% +/-
	Adult					
Magazines	412	409	-0.73%			
Newspapers	36	36	0.00%			
Microform	84	84	0.00%			
Total	532	529	-0.56%			

Periodical Requests	Adult		
	Print	147	275
Microform	48	54	12.50%
Total	195	329	68.72%

Other Materials (Uncataloged)	Adult		
	Pamphlets	5369	5442
Documents	172	182	5.81%
Maps	2148	2148	0.00%
Pictures	65609	65609	0.00%
Phone Books	13	12	-7.69%
Total	73311	73393	0.11%

Volumes Added	Adult			Volume Count		
	Print	0	0	n/a	6511	6504
Magazine	0	0	n/a	6477	6470	-0.11%
Newspapers	0	0	n/a	34	34	0.00%
Other	0	0	n/a	0	0	n/a
Microform	0	0	n/a	3681	3681	0.00%
Total	0	0	n/a	10192	10185	-0.07%

Volumes Deleted	Adult		
	Print	0	0
Magazine	0	0	n/a
Newspapers	0	0	n/a
Other	0	0	n/a
Microform	0	0	n/a
Total	0	0	n/a