

By: Timothy Baird  
Dept. Library Statistics  
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## **February 2012 Statistics Highlights & Interpretation**

The Library continues to be a very busy place as circulation and library usage in general continues to rise:

- Visitors to the Trove were up 18% and visitors to our Meeting Rooms, Auditorium, and Museum Gallery were up 48%. This was primarily due to the Mexican Consulate program which brought in 625 patrons.
- New Registrations were up for both Adult [28%] and Juvenile [258%] library users.
- Book Circulation, both Adult and Trove, was up 23% with the biggest jump being in Juvenile Non-Fiction [+47%]. Not surprisingly, E-book and E-audiobook circulation was still very high at +347%.
- Holds placed at the library was up 80% as our patrons enjoy how easy it now is to get books sent from other WLS libraries. Staff continues to be very busy on a daily business dealing with holds sent and received.
- Requests for back issues of periodicals were up 69%, with the majority of that being for print material.
- Email Reference was down 63%. This is a trend to watch to see how useful a service it really is. This service does require very little staff time. However, tied to more visitors to the Trove, Children's Reference questions were up 31%.
- With the ease of using the online catalog, requests for material outside of WLS was up 175%.
- To meet the demand for e-books and e-audio, our collection in that area has more than doubled in the past year.
- Tutor.com usage [Online Homework Help] was up 21% for the number of actual student sessions.
- Total Items removed is still very high as the staff is vigorously weeding in preparation for the changes indicated in the First Floor MasterPlan.



Timothy Baird

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- Onsite Computer Use statistics were not available at this time due to issues with the computer servers. The Computer Services Department is in the midst of getting this rectified.

