

White Plains Public Library Monthly Statistics

J11-June12 YTD

Statistical Overview

General Statistics	10/11	11/12	% +/-	10/11	11/12	% +/-	10/11	11/12	% +/-
	Adult			Juvenile			Total		
Days Open							219	225	2.74%
Turnstile Estimate									
Total							82695	287656	247.85%
1st Floor							***	195276	See P.2
The Trove							74202	83563	12.62%
Adult Programs and Meeting Room Use							8493	8818	3.82%

Loan Services	Adult			Juvenile			Total		
	10/11	11/12	% +/-	10/11	11/12	% +/-	10/11	11/12	% +/-
Total Circulation	267072	308199	15.40%	140530	168748	20.08%	407602	476947	17.01%
Charges & Renewals	264994	301604	13.82%	140530	168748	20.08%	405524	470352	15.99%
Digital Downloads	2078	6595	217.37%	n/a	n/a	n/a	2078	6595	217.37%
Patron Registrations	1804	2544	41.02%	245	416	69.80%	2049	2960	44.46%
Total Patrons	28622	30707	7.28%	5229	5537	5.89%	33851	36244	7.07%
ILL Sent	17581	53581	204.77%				17581	53581	204.77%
Ill Received	2114	19841	838.55%				2114	19841	838.55%
Reserves	6184	16966	174.35%				6184	16966	174.35%

Reference Services	Adult			Juvenile			Total		
	10/11	11/12	% +/-	10/11	11/12	% +/-	10/11	11/12	% +/-
Reference	67735	64463	-4.83%	15301	16994	11.06%	83036	81457	-1.90%
In Person	45899	43656	-4.89%	14688	16303	11.00%	60587	59959	-1.04%
Phone	19490	18287	-6.17%	613	691	12.72%	20103	18978	-5.60%
Periodical Requests	2095	2340	11.69%				2095	2340	11.69%
E-Mail	251	180	-28.29%				251	180	-28.29%
General Information	44154	37829	-14.32%	21364	22538	5.50%	65518	60367	-7.86%
In Person	33437	29654	-11.31%	19025	20592	8.24%	52462	50246	-4.22%
Phone	10717	8175	-23.72%	2339	1946	-16.80%	13056	10121	-22.48%
Total	111889	102292	-8.58%	36665	39532	7.82%	148554	141824	-4.53%

Technical Processing	Adult			Juvenile			Total		
	10/11	11/12	% +/-	10/11	11/12	% +/-	10/11	11/12	% +/-
Total Items Added	5573	7259	30.25%	2221	4452	100.45%	7794	11711	50.26%
Total Items Removed	6625	9760	47.32%	1049	2427	131.36%	7674	12187	58.81%
Collection Size (Items)	221431	224871	1.55%	91971	96616	5.05%	313402	321487	2.58%
Collection Size (Titles)	176739	178793	1.16%	60911	63242	3.83%	237650	242035	1.85%

Promotional Activities	Adult			Juvenile			Total		
	10/11	11/12	% +/-	10/11	11/12	% +/-	10/11	11/12	% +/-
Exhibits & Displays	77	79	2.60%	300	318	6.00%	377	397	5.31%
Booklists, Fliers, Etc	123	135	9.76%	40	54	35.00%	163	189	15.95%
Total	200	214	7.00%	340	372	9.41%	540	586	8.52%

Outreach Contacts	Adult			Juvenile			Total		
	10/11	11/12	% +/-	10/11	11/12	% +/-	10/11	11/12	% +/-
Community Contacts	779	722	-7.32%	153	161	5.23%	932	883	-5.26%
Homebound Visits	30	30	0.00%				30	30	0.00%
Total	809	752	-7.05%	153	161	5.23%	962	913	-5.09%

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Statistical Overview

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Partnerships	10/11 Adult		11/12		10/11 Juvenile		11/12		10/11 Total		11/12	
Activities									1057	1071		1.32%
Participants									2329	3136		34.65%

Library Programs	Adult			Juvenile			Total					
Number of Programs	256	265	3.52%	569	507	-10.90%	825	772				-6.42%
Program Attendance	3557	4500	26.51%	14463	12414	-14.17%	18020	16914				-6.14%

Meeting Room Use	Adult		Juvenile		Total		
Number of Meetings					98	93	-5.10%
Meeting Attendance					4858	4318	-11.13%

Use of WPPL's Computers

Computer Reservations				
		47480	37611	-20.79%
	CBJN	3104	2551	-17.82%
	CyberSpot	35260	28403	-19.45%
	CyberPool	9116	6657	-26.97%

Use of WPPL's Electronic Resources

Onsite User Sessions				
	Total	88866	79678	-10.34%
	Internet Use	80365	78242	-2.64%
	Catalog Use	7019	n/a	n/a
	Database Use	1482	1436	-3.10%
Offsite User Sessions				
	Total	206278	211543	2.55%
	Website Use	197,534	202,578	2.55%
	Database Use	7466	7670	2.73%
	Tutor.com	1278	1295	1.33%
Total User Sessions Onsite and Offsite		295144	291221	-1.33%

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General Statistics

Month : J111-June12

Year : YTD

	10/11	11/12	% +/-	10/11	11/12	% +/-	10/11	11/12	% +/-
General Statistics	Adult			Juvenile			Total		
Days Open							219	225	2.74%

Turnstile Estimate									
	Actual Count			Estimated			Total		
1st Floor	***	195276	n/a	***	214804	n/a	***	214804	n/a
The Trove	67456	75966	12.62%	74202	83563	12.62%	74202	83563	12.62%
Other	7721	8016	3.82%	8493	8818	3.82%	8493	8818	3.82%
Total	75177	279258	271.47%	82695	307184	271.47%	82695	307184	271.47%

**** Adult Door Count was not available
July Thru November 2010**

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Loan Services Statistics

	10/11	11/12	% +/-	10/11	11/12	% +/-	10/11	11/12	% +/-
Patron Registration	Adult			Juvenile			Total		
New Registrations	1804	2544	41.02%	245	416	69.80%	2049	2960	44.46%
Total Patrons	28622	30707	7.28%	5229	5537	5.89%	33851	36244	7.07%

Circulation By Item Type	Adult			Juvenile			Total		
Books	116207	148536	27.82%	106613	134924	26.55%	222820	283460	27.21%
Fiction	69601	85089	22.25%	87044	108752	24.94%	156645	193841	23.75%
Non-Fict	46606	63447	36.13%	19569	26172	33.74%	66175	89619	35.43%
Other Materials	148787	153068	2.88%	33917	33824	-0.27%	182704	186892	2.29%
Serials	786	0	-100.00%	86	0	-100.00%	872	0	-100.00%
A/V	148001	153068	3.42%	33831	33824	-0.02%	181832	186892	2.78%
Downloads	2078	6595	217.37%	n/a	n/a	n/a	2078	6595	217.37%
Grand Total	267072	308199	15.40%	140530	168748	20.08%	407602	476947	17.01%

Holds (Reserves)	Adult			Juvenile			Total		
Holds Placed	6184	16966	174.35%	n/a	n/a	n/a	6184	16966	174.35%
Holds Unclaimed	579	1437	148.19%	n/a	n/a	n/a	579	1437	148.19%

Unreturned/Lost Items	Adult			Juvenile			Total		
To Collection Ag.	0	0	0.00%	n/a	n/a	n/a	0	0	0.00%
Resident	0	0	0.00%	n/a	n/a	n/a	0	0	0.00%
Non-Res.	0	0	0.00%	n/a	n/a	n/a	0	0	0.00%
Lost & Paid	136	121	-11.03%	n/a	n/a	n/a	136	121	-11.03%
Resident	116	85	-26.72%	n/a	n/a	n/a	116	85	-26.72%
Non-Res.	20	36	80.00%	n/a	n/a	n/a	20	36	80.00%

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Adult Services Statistics

	10/11	11/12	% +/-
Reference Questions	Adult		
In Person	45899	43656	-4.89%
Telephone	19490	18287	-6.17%
Periodical Requests	2095	2340	11.69%
E-Mail	251	180	-28.29%
Total	67735	64463	-4.83%

	10/11	11/12	% +/-
General Assistance	Adult		
In Person	33437	29654	-11.31%
Telephone	10717	8175	-23.72%
Total	44154	37829	-14.32%

	10/11	11/12	% +/-
Promotional Activities	Adult		
Library Exhibits	8	8	0.00%
Book Displays	69	71	2.90%
Booklists	8	12	50.00%
Fliers/Brochures	103	113	9.71%
Press Releases	12	10	-16.67%

	10/11	11/12	% +/-
Outreach Services	Adult		
Homebound Visits	30	30	0.00%
Community Contacts	779	752	-3.47%
Total	809	782	-3.34%

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Children's Services Statistics

	10/11	11/12	% +/-
Reference Questions			
	Children's		
In Person	14688	16303	11.00%
Telephone	613	691	12.72%
Total	15301	16994	11.06%
General Assistance			
In Person	19025	20592	8.24%
Telephone	2339	1946	-16.80%
Total	21364	22538	5.50%
Promotional Activities			
Library Exhibits	14	16	14.29%
Book Displays	286	302	5.59%
Booklists	0	0	n/a
Fliers/Brochures	40	54	35.00%
Outreach Services			
Community Contacts	153	161	5.23%

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Library Program and Meeting Room Statistics

<i>Program & Meeting Attendance</i>	<i>Programs</i>	<i>Actual Door Count</i>	<i>Estimated Attendance</i>
Library Programs	772	15376	16914
Adult Programs	212	3122	3434
YA Programs	53	969	1066
Children's Programs	507	11285	12414
Partnership Activities	1071	2851	3136
Meeting Room Use	93	3925	4318
Total	1936	22152	24367

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InterLibrary Loan Statistics

	10/11	11/12	% +/-
Interlibrary Loans	Total		
Sent to WLS	17581	53581	204.77%
Book	9967	31128	212.31%
Serial	0	0	n/a
AV	7614	22453	194.89%
Other	0	0	n/a
Received from WLS	2110	19731	835.12%
Book	1211	10877	798.18%
Serial	0	0	n/a
AV	899	8854	884.87%
Other	0	0	n/a
Sent to Others	0	0	n/a
Book	0	0	n/a
Serial	0	0	n/a
AV	0	0	n/a
Other	0	0	n/a
Received from Others	4	110	2650.00%
Book	4	110	2650.00%
Serial	0	0	n/a
AV	0	0	n/a
Other	0	0	n/a
Total Sent	17581	53581	204.77%
Book	9967	31128	212.31%
Serial	0	0	n/a
AV	7614	22453	194.89%
Other	0	0	n/a
Total Received	2114	19841	838.55%
Book	1215	10987	804.28%
Serial	0	0	n/a
AV	899	8854	884.87%
Other	0	0	n/a

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Collection & Tech Processing Statistics

Items Added	10/11	11/12	% +/-	10/11	11/12	% +/-	10/11	11/12	% +/-
	Adult			Juv			Total		
Books Total	4504	5520	22.56%	1878	4130	119.91%	6382	9650	51.21%
Fiction	2769	5286	90.90%	1640	4105	150.30%	4409	9391	113.00%
Non-Fict	1735	234	-86.51%	238	25	-89.50%	1973	259	-86.87%
AV Total	1069	1041	-2.62%	335	322	-3.88%	1404	1363	-2.92%
Audio	502	319	-36.45%	28	30	7.14%	530	349	-34.15%
Video	567	722	27.34%	307	292	-4.89%	874	1014	16.02%
CD-ROM	0	2	100.00%	8	0	-100.00%	8	2	-75.00%
Downloads	0	696	100.00%	n/a	n/a	n/a	0	696	100.00%
Grand Total	5573	7259	30.25%	2221	4452	100.45%	7794	11711	50.26%

Items Removed	Adult			Juv			Total		
	10/11	11/12	% +/-	10/11	11/12	% +/-	10/11	11/12	% +/-
Books Total	5469	9058	65.62%	706	1921	172.10%	6175	10979	77.80%
Fiction	2528	8626	241.22%	575	1885	227.83%	3103	10511	238.74%
Non-Fict	2941	432	-85.31%	131	36	-72.52%	3072	468	-84.77%
AV Total	1122	700	-37.61%	333	501	50.45%	1455	1201	-17.46%
Audio	959	551	-42.54%	34	14	-58.82%	993	565	-43.10%
Video	163	149	-8.59%	299	487	62.88%	462	636	37.66%
CD-ROM	34	2	-94.12%	10	5	-50.00%	44	7	-84.09%
Downloads	0	0	n/a	n/a	n/a	n/a	0	0	n/a
Grand Total	6625	9760	47.32%	1049	2427	131.36%	7674	12187	58.81%

Collection Size	Adult			Juv			Total		
	10/11	11/12	% +/-	10/11	11/12	% +/-	10/11	11/12	% +/-
Books Total	195532	194851	-0.35%	85199	89845	5.45%	280731	284696	1.41%
Fiction	56294	55462	-1.48%	49522	53202	7.43%	105816	108664	2.69%
Non-Fict	139238	139389	0.11%	35677	36643	2.71%	174915	176032	0.64%
AV Total	23613	25836	9.41%	6367	6373	0.09%	29980	32209	7.43%
Audio	13824	14129	2.21%	1866	1866	0.00%	15690	15995	1.94%
Video	9789	11707	19.59%	4501	4507	0.13%	14290	16214	13.46%
CD-ROM	263	263	0.00%	405	398	-1.73%	668	661	-1.05%
Downloads	2023	3921	93.82%	n/a	n/a	n/a	2023	3921	93.82%
Overdrive	1874	3772	101.28%	n/a	n/a	n/a	1874	3772	101.28%
Libwise	149	149	0.00%	n/a	n/a	n/a	149	149	0.00%
Grand Total (Items)	221431	224871	1.55%	91971	96616	5.05%	313402	321487	2.58%

Collection Size	Adult			Juv			Total		
	10/11	11/12	% +/-	10/11	11/12	% +/-	10/11	11/12	% +/-
Grand Total (Titles)	176739	178793	1.16%	60911	63242	3.83%	237650	242035	1.85%

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Electronic Services Statistics

	10/11	11/12	% +/-	10/11	11/12	% +/-	10/11	11/12	% +/-
Computer Use Within the Library	Adult			Juvenile			Total		
CBJN	3104	2551	-17.82%				3104	2551	-17.82%
CyberSpot	35260	28403	-19.45%				35260	28403	-19.45%
Spanish Gates	6606	5707	-13.61%				6606	5707	-13.61%
CyberKids				9116	6657	-26.97%	9116	6657	-26.97%
Total Sessions	44970	36661	-18.48%	9116	6657	-26.97%	54086	43318	-19.91%

	10/11	11/12	% +/-	10/11	11/12	% +/-	10/11	11/12	% +/-
Internet Use Within the Library	Adult			Juvenile			Total		
Sites Visited	443251	367548	-17.08%	46062	40910	-11.18%	489313	408458	-16.52%
User Sessions	56978	55941	-1.82%	23387	22301	-4.64%	80365	78242	-2.64%
OPAC User Sessions							7019	n/a	n/a

Use of WPPL's Web Site by Remote Patrons									
User Sessions							197,534	202,578	2.55%

Tutor.com Use									
	According to Tutor.com						1278	1295	1.33%

Subscription Databases Accessed									
On Site							1482	1436	-3.10%
Off Site							7466	7670	2.73%
Total							8948	9106	1.77%

E-Book and Audio Downloads									
Overdrive							2078	6595	217.37%
Libwise							0	0	n/a

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Periodicals Statistics

Collection Size	10/11	11/12	% +/-	10/11	11/12	% +/-
	Adult					
Magazines	412	409	-0.73%			
Newspapers	36	36	0.00%			
Microform	84	84	0.00%			
Total	532	529	-0.56%			

Periodical Requests	Adult		
	Print	1480	1758
Microform	504	582	15.48%
Total	1984	2340	17.94%

Other Materials (Uncataloged)	Adult		
	Pamphlets	5369	5442
Documents	172	182	5.81%
Maps	2148	2148	0.00%
Pictures	65609	65609	0.00%
Phone Books	13	12	-7.69%
Total	73311	73393	0.11%

Volumes Added	Adult			Volume Count		
	Print	0	0	n/a	6511	6504
Magazine	0	0	n/a	6477	6470	-0.11%
Newspapers	0	0	n/a	34	34	0.00%
Other	0	0	n/a	n/a	n/a	n/a
Microform	0	0	n/a	3681	3681	0.00%
Total	0	0	n/a	10192	10185	-0.07%

Volumes Deleted	Adult		
	Print	48	0
Magazine	47	0	-100.00%
Newspapers	1	0	-100.00%
Other	0	0	n/a
Microform	0	0	n/a
Total	48	0	-100.00%