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Dept. Library Systems

Subject: Monthly Activity Report - May 2012

- A total of 14 new desktop computers have been ordered. Eleven of them will be deployed in the CyberSpot to replace the oldest systems there. The remaining three will replace the CyberPool's SmartBoard computer, the AV cart computer and one staff workstation.

- The Library's website has been migrated to the system which was originally intended to serve as its host. The server on which it was hosted is being prepared for installation of the latest version of GroupWise and it will replace our current email server.

- A hard drive has failed on our original webserver. Although our online staff intranet applications are still being accessed from that system, drive redundancy has ensured that there has been no disruption of service. Most of the staff applications have been migrated from it to a virtual machine and it is expected that we will have completely migrated off of the original webserver by 15 June; thereafter, the drive will be replaced and the server re-commissioned for a non-critical purpose, most likely as a backup server.

- A new projector has been received and will replace the existing one on our audio/visual cart. Following the yet to be scheduled audio/visual renovation of the Auditorium in which a permanent projector is installed, the new projector will be set up for use in the Board Room.

- With regard to the Electronic Services Statistics, due to the way in which the CyberPool computers now connect to the internet, that is, directly through a web filter server, statistics for Juvenile User Sessions/Sites Visited are unavailable for the month of May. While the web filter reports a statistic for total number of sessions, it cannot be meaningfully compared to user sessions as reported a year ago. Beginning next month, the number of sessions as reported by the web filter for both the CyberPool and CyberSpot will be entered in the Electronic Services monthly statistics. Total number of sites visited for both those areas will not be available going forward.

- Also unavailable for the Electronic Services Statistics from this point forward are the number of Catalog User Sessions. This is due to the fact that the Online Public Access Catalog systems are configured so as to reset the user session every 90 seconds when idle, something which was put in place to ensure security of patron accounts in the event that a patron neglects to log out of his account. That being the case, the number of Catalog User Sessions is enormously inflated and therefore meaningless.

- The significant decrease in Database Usage statistics for the month of May is misleading and is believed to be associated with the loss of log file data due to the migration of our website to its new server. Those statistics are expected to be accurate in next month's report.

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