

White Plains Public Library Monthly Statistics

J12-June13 YTD

Statistical Overview

Revision 6c

	10/11	11/12	% +/-	10/11	11/12	% +/-	10/11	11/12	% +/-
General Statistics	Adult			Juvenile			Total		
Days Open							115	118	2.61%
Turnstile Estimate									
Total							165526	199881	20.76%
1st Floor							113584	122923	8.22%
The Trove							47733	56916	19.24%
Adult Programs and Meeting Room Use							4209	20042	376.22%

Loan Services	Adult			Juvenile			Total		
Total Circulation	156685	173767	10.90%	89984	88442	-1.71%	246669	262209	6.30%
Charges & Renewals	154165	167901	8.91%	89984	88442	-1.71%	244149	256343	4.99%
Digital Downloads	2520	5866	132.78%	n/a	n/a	n/a	2520	5866	132.78%
Patron Registrations	1517	1498	-1.25%	276	355	28.62%	1793	1853	3.35%
Total Patrons	31889	31582	-0.96%	5794	5499	-5.09%	37683	37081	-1.60%
ILL Sent	27215	21699	-20.27%				27215	21699	-20.27%
ILL Received	9767	13617	39.42%				9767	13617	39.42%
Reserves	8384	11439	36.44%				8384	11439	36.44%

Reference Services	Adult			Juvenile			Total		
Reference	34276	35127	2.48%	9598	8746	-8.88%	43874	43873	0.00%
In Person	23665	24302	2.69%	9251	8481	-8.32%	32916	32783	-0.40%
Phone	9395	9889	5.26%	347	265	-23.63%	9742	10154	4.23%
Periodical Requests	1120	866	-22.68%	n/a	n/a	n/a	1120	866	-22.68%
E-Mail	96	70	-27.08%	n/a	n/a	n/a	96	70	-27.08%
General Information	19256	21913	13.80%	13682	13309	-2.73%	32938	35222	6.93%
In Person	15084	16757	11.09%	12635	12294	-2.70%	27719	29051	4.81%
Phone	4172	5156	23.59%	1047	1015	-3.06%	5219	6171	18.24%
Total	53532	57040	6.55%	23280	22055	-5.26%	76812	79095	2.97%

Technical Processing	Adult			Juvenile			Total		
Total Items Added	3301	7130	116.00%	2015	1730	-14.14%	5316	8860	66.67%
Total Items Removed	2092	13857	562.38%	1428	1262	-11.62%	3520	15119	329.52%
Collection Size (Items)	226154	210293	-7.01%	96201	99235	3.15%	322355	309528	-3.98%
Collection Size (Titles)	171673	166871	-2.80%	62305	64136	2.94%	233978	231007	-1.27%

Promotional Activities	Adult			Juvenile			Total		
Exhibits & Displays	43	28	-34.88%	147	154	4.76%	190	182	-4.21%
Booklists, Fliers, Etc	60	70	16.67%	30	21	-30.00%	90	91	1.11%

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Outreach Contacts	10/11	Adult	11/12	10/11	Juvenile	11/12	10/11	Total	11/12
Community Contacts	387	393	1.55%	84	87	3.57%	471	480	1.91%
Homebound Visits	10	12	20.00%				10	12	20.00%
Total	397	405	2.02%	84	87	3.57%	481	492	2.29%

Partnerships	Adult		Juvenile		Total		
Activities					302	315	4.30%
Participants					662	757	14.32%

Library Programs	Adult		Juvenile		Total				
Number of Programs	129	142	10.08%	254	280	10.24%	383	422	10.18%
Program Attendance	2158	2441	13.11%	6984	8710	24.71%	9142	11151	21.97%

Meeting Room Use	Adult		Juvenile		Total		
Number of Meetings					52	45	-13.46%
Meeting Attendance					2052	2255	9.89%

Use of WPPL's Computers

Computer Reservations					
			23638	27255	15.30%
CBJN			1322	1604	21.33%
CyberSpot			18131	20722	14.29%
CyberPool			4185	4929	17.78%

Use of WPPL's Electronic Resources

Onsite User Sessions					
Total			32707	30706	-6.12%
Internet Use			32241	29645	-8.05%
Database Use			466	1061	127.68%
Offsite User Sessions					
Total			103250	110520	7.04%
Website Use			98,619	106,509	8.00%
Database Use			4103	3461	-15.65%
Tutor.com			528	550	4.17%
Total User Sessions Onsite and Offsite			135957	141226	3.88%

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General Statistics

Month : Jl12-June13

Year : YTD

	10/11	11/12	% +/-	10/11	11/12	% +/-	10/11	11/12	% +/-
General Statistics	Adult			Juvenile			Total		
Days Open							115	118	2.61%

Turnstile Estimate									
	Actual Count			Estimated			Total		
1st Floor	103258	111748	8.22%	113584	122923	8.22%	113584	122923	8.22%
The Trove	43394	51742	19.24%	47733	56916	19.24%	47733	56916	19.24%
Other	3826	18220	376.22%	4209	20042	376.22%	4209	20042	376.22%
Total	150478	181710	20.76%	165526	199881	20.76%	165526	199881	20.76%

White Plains Public Library Monthly Statistics

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Loan Services Statistics

	10/11	11/12	%	10/11	11/12	% +/-	10/11	11/12	% +/-
Patron Registration	Adult			Juvenile			Total		
New Registrations	1517	1498	-1.25%	276	355	28.62%	1793	1853	3.35%
Total Patrons	31889	31582	-0.96%	5794	5499	-5.09%	37683	37081	-1.60%

Circulation By Item Type	Adult			Juvenile			Total		
Books	77633	84214	8.48%	70808	70311	-0.70%	148441	154525	4.10%
Fiction	47702	49451	3.67%	59871	58577	-2.16%	107573	108028	0.42%
Non-Fict	29931	34763	16.14%	10937	11734	7.29%	40868	46497	13.77%
Other Materials	76532	83687	9.35%	19176	18131	-5.45%	95708	101818	6.38%
AV	76532	83687	9.35%	19176	18131	-5.45%	95708	101818	6.38%
Downloads	2520	5866	132.78%	n/a	n/a	n/a	2520	5866	132.78%
Grand Total	156685	173767	10.90%	89984	88442	-1.71%	246669	262209	6.30%

Holds (Reserves)	Adult			Juvenile			Total		
Holds Placed	8384	11439	36.44%	n/a	n/a	n/a	8384	11439	36.44%
Holds Unclaimed	661	1375	108.02%	n/a	n/a	n/a	661	1375	108.02%