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February 2013 Statistics Highlights & Interpretation

New patron registrations were down 21% this month but we are still up for the year. This may be due to the shorter month this year and snowstorm Nemo.

Trove circulation was down 13% compared to last February, 3% down from last month, and down 5% for the year. This is surprising since visits to the Trove are up 16% for the year and Trove Staff often report how busy they are.

Our patrons are continuing to place holds at a great rate, up 42% from last February and up 40% for the year. Related to this, unclaimed holds reached a new high of 351, up 61% from last February, up 24% from last month, and up 82% for the year.

The Adult Reference Desk has continued to be busy, with reference services up 11% from last February and up 8% for the year.

Our ILLs sent to WLS continue to be strong as for the 2nd month in a row we have shared over 7000 items with other Westchester libraries. ILLs sent was up 15% from last February. We are still down 11% for year-to-date but the number is improving as our holds fill rate is more efficient.

Our adult collection size is down 12% as we prepare to move much of the collection to accommodate the edge. Although the collection size is down, staff are still keeping the collection fresh adding many new materials. Items added is up 72%. Patrons are getting the in-demand items that they want.

E-book usage is still strong, up 30% from last February, and up 76% for the year. The Reference staff continue to get many question about our e-book service, and even more so when Overdrive, our ebook provider, changed their format mid-month to make the patrons ebook reading experience easier and faster.