

White Plains Public Library Monthly Statistics

J112-June13 YTD

Statistical Overview

Revision 8c

	11/12	12/13	% +/-	11/12	12/13	% +/-	11/12	12/13	% +/-
General Statistics	Adult			Juvenile			Total		
Days Open							225	230	2.22%
Turnstile Estimate									
Total							307184	365867	19.10%
1st Floor							214804	234972	9.39%
The Trove							83563	96884	15.94%
Adult Programs and Meeting Room Use							8818	34011	285.72%

	11/12	12/13	% +/-	11/12	12/13	% +/-	11/12	12/13	% +/-
Loan Services	Adult			Juvenile			Total		
Total Circulation	308199	341611	10.84%	168748	160580	-4.84%	476947	502191	5.29%
Charges & Renewals	301604	329976	9.41%	168748	160580	-4.84%	470352	490556	4.30%
Digital Downloads	6595	11635	76.42%	n/a	n/a	n/a	6595	11635	76.42%
Patron Registrations	2544	2482	-2.44%	416	487	17.07%	2960	2969	0.30%
Total Patrons	30707	28954	-5.71%	5537	5218	-5.76%	36244	34172	-5.72%
ILL Sent	53581	47716	-10.95%				53581	47716	-10.95%
ILL Received	19841	27782	40.02%				19841	27782	40.02%
Reserves	16966	23599	39.10%				16966	23599	39.10%

	11/12	12/13	% +/-	11/12	12/13	% +/-	11/12	12/13	% +/-
Reference Services	Adult			Juvenile			Total		
Reference	64463	67248	4.32%	16994	15192	-10.60%	81457	82440	1.21%
In Person	43656	45528	4.29%	16303	14644	-10.18%	59959	60172	0.36%
Phone	18287	19646	7.43%	691	548	-20.69%	18978	20194	6.41%
Periodical Requests	2340	1961	-16.20%	n/a	n/a	n/a	2340	1961	-16.20%
E-Mail	180	113	-37.22%	n/a	n/a	n/a	180	113	-37.22%
General Information	37829	43570	15.18%	22538	21733	-3.57%	60367	65303	8.18%
In Person	29654	33646	13.46%	20592	19802	-3.84%	50246	53448	6.37%
Phone	8175	9924	21.39%	1946	1931	-0.77%	10121	11855	17.13%
Total	102292	110818	8.33%	39532	36925	-6.59%	141824	147743	4.17%

	11/12	12/13	% +/-	11/12	12/13	% +/-	11/12	12/13	% +/-
Technical Processing	Adult			Juvenile			Total		
Total Items Added	7259	12463	71.69%	4452	3421	-23.16%	11711	15884	35.63%
Total Items Removed	9760	27332	180.04%	2427	2288	-5.73%	12187	29620	143.05%
Collection Size (Items)	224871	203016	-9.72%	96616	99501	2.99%	321487	302517	-5.90%
Collection Size (Titles)	178793	157232	-12.06%	63242	66585	5.29%	242035	223817	-7.53%

	11/12	12/13	% +/-	11/12	12/13	% +/-	11/12	12/13	% +/-
Promotional Activities	Adult			Juvenile			Total		
Exhibits & Displays	79	56	-29.11%	318	347	9.12%	397	403	1.51%
Booklists, Fliers, Etc	135	133	-1.48%	54	54	0.00%	189	187	-1.06%

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Outreach Contacts	11/12	Adult	12/13	11/12	Juvenile	12/13	11/12	Total	12/13
Community Contacts	752	785	4.39%	161	159	-1.24%	913	944	3.40%
Homebound Visits	30	24	-20.00%				30	24	-20.00%
Total	782	809	3.45%	161	159	-1.24%	943	968	2.65%

Partnerships	Adult		Juvenile		Total		
Activities					1071	1138	6.26%
Participants					3135	2999	-4.35%

Library Programs	Adult		Juvenile		Total				
Number of Programs	265	287	8.30%	507	514	1.38%	772	801	3.76%
Program Attendance	4501	4320	-4.03%	12414	13545	9.11%	16915	17865	5.62%

Meeting Room Use	Adult		Juvenile		Total		
Number of Meetings					93	75	-19.35%
Meeting Attendance					4319	3944	-8.69%

Use of WPPL's Computers

Computer Reservations				
		43318	50454	16.47%
CBJN		2551	3106	21.76%
CyberSpot		34110	39211	14.95%
CyberPool		6657	8137	22.23%

Use of WPPL's Electronic Resources

Onsite User Sessions				
Total		57377	61842	7.78%
Internet Use		55941	59919	7.11%
Database Use		1436	1923	33.91%
Offsite User Sessions				
Total		211487	220755	4.38%
Website Use		202,522	212,880	5.11%
Database Use		7670	6562	-14.45%
Tutor.com		1295	1313	1.39%
Total User Sessions Onsite and Offsite		268864	282597	5.11%

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General Statistics

Month : J112-June13

Year : YTD

	11/12	12/13	% +/-	11/12	12/13	% +/-	11/12	12/13	% +/-
General Statistics	Adult			Juvenile			Total		
Days Open							225	230	2.22%

Turnstile Estimate									
	Actual Count			Estimated			Total		
1st Floor	195276	213611	9.39%	214804	234972	9.39%	214804	234972	9.39%
The Trove	75966	88076	15.94%	83563	96884	15.94%	83563	96884	15.94%
Other	8016	30919	285.72%	8818	34011	285.72%	8818	34011	285.72%
Total	279258	332606	19.10%	307184	365867	19.10%	307184	365867	19.10%

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Loan Services Statistics

	11/12	12/13	%	11/12	12/13	% +/-	11/12	12/13	% +/-
Patron Registration	Adult			Juvenile			Total		
New Registrations	2544	2482	-2.44%	416	487	17.07%	2960	2969	0.30%
Total Patrons	30707	28954	-5.71%	5537	5218	-5.76%	36244	34172	-5.72%

Circulation	Adult			Juvenile			Total		
By Item Type									
Books	148536	162381	9.32%	134924	128599	-4.69%	283460	290980	2.65%
Fiction	85089	93514	9.90%	108752	104353	-4.04%	193841	197867	2.08%
Non-Fict	63447	68867	8.54%	26172	24246	-7.36%	89619	93113	3.90%
Other Materials	153068	167595	9.49%	33824	31981	-5.45%	186892	199576	6.79%
A/V	153068	167595	9.49%	33824	31981	-5.45%	186892	199576	6.79%
Downloads	6595	11635	76.42%	n/a	n/a	n/a	6595	11635	76.42%
Grand Total	308199	341611	10.84%	168748	160580	-4.84%	476947	502191	5.29%

Holds (Reserves)	Adult			Juvenile			Total		
Holds Placed	16966	23599	39.10%	n/a	n/a	n/a	16966	23599	39.10%
Holds Unclaimed	1437	2610	81.63%	n/a	n/a	n/a	1437	2610	81.63%

Unreturned/Lost Items	Adult			Juvenile			Total		
To Collection Ag.	0	0	0.00%	n/a	n/a	n/a	0	0	0.00%
Resident	0	0	0.00%	n/a	n/a	n/a	0	0	0.00%
Non-Res.	0	0	0.00%	n/a	n/a	n/a	0	0	0.00%
Lost & Paid	121	156	28.93%	n/a	n/a	n/a	121	156	28.93%
Resident	85	115	35.29%	n/a	n/a	n/a	85	115	35.29%
Non-Res.	36	41	13.89%	n/a	n/a	n/a	36	41	13.89%

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Adult Services Statistics

	11/12	12/13	% +/-
Reference Questions	Adult		
In Person	43656	45528	4.29%
Telephone	18287	19646	7.43%
Periodical Requests	2340	1961	-16.20%
E-Mail	180	113	-37.22%
Total	64463	67248	4.32%

	Adult		
General Assistance			
In Person	29654	33646	13.46%
Telephone	8175	9924	21.39%
Total	37829	43570	15.18%

	Adult		
Promotional Activities			
Library Exhibits	8	8	0.00%
Book Displays	71	48	-32.39%
Booklists	12	0	-100.00%
Fliers/Brochures	113	119	5.31%
Press Releases	10	14	40.00%

	Adult		
Outreach Services			
Homebound Visits	30	24	-20.00%
Community Contacts	752	785	4.39%
Total	782	809	3.45%

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Children's Services Statistics

	11/12	12/13	% +/-
Reference Questions	Children's		
In Person	16303	14644	-10.18%
Telephone	691	548	-20.69%
Total	16994	15192	-10.60%

General Assistance	Children's		
In Person	20592	19802	-3.84%
Telephone	1946	1931	-0.77%
Total	22538	21733	-3.57%

Promotional Activities	Children's		
Library Exhibits	16	20	25.00%
Book Displays	302	327	8.28%
Booklists	0	0	n/a
Fliers/Brochures	54	54	0.00%

Outreach Services	Children's		
Community Contacts	161	159	-1.24%

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Library Program and Meeting Room Statistics

<i>Program & Meeting Attendance</i>	<i>Programs</i>	<i>Actual Door Count</i>	<i>Estimated Attendance</i>
Library Programs	801	16241	17865
Adult Programs	232	3435	3779
YA Programs	55	492	541
Children's Programs	514	12314	13545
Partnership Activities	1138	2726	2999
Meeting Room Use	75	3585	3944
Total	2014	22552	24807

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InterLibrary Loan Statistics

	11/12	12/13	% +/-
Interlibrary Loans	Total		
Sent to WLS	53581	47716	-10.95%
Book	31128	25332	-18.62%
Serial	0	0	n/a
A/V	22453	22384	-0.31%
Other	0	0	n/a
Received from WLS	19731	27591	39.84%
Book	10877	14945	37.40%
Serial	0	0	n/a
A/V	8854	12646	42.83%
Other	0	0	n/a
Sent to Others	0	0	n/a
Book	0	0	n/a
Serial	0	0	n/a
A/V	0	0	n/a
Other	0	0	n/a
Received from Others	110	191	73.64%
Book	110	191	73.64%
Serial	0	0	n/a
A/V	0	0	n/a
Other	0	0	n/a
Total Sent	53581	47716	-10.95%
Book	31128	25332	-18.62%
Serial	0	0	n/a
A/V	22453	22384	-0.31%
Other	0	0	n/a
Total Received	19841	27782	40.02%
Book	10987	15136	37.76%
Serial	0	0	n/a
A/V	8854	12646	42.83%
Other	0	0	n/a

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Collection & Tech Processing Statistics

	11/12	12/13	% +/-	11/12	12/13	% +/-	11/12	12/13	% +/-
Items Added	Adult			Juv			Total		
Books Total	5520	7669	38.93%	4130	2754	-33.32%	9650	10423	8.01%
Fiction	5286	7588	43.55%	4105	2734	-33.40%	9391	10322	9.91%
Non-Fict	234	81	-65.38%	25	20	-20.00%	259	101	-61.00%
A/V Total	1041	3608	246.59%	322	665	106.52%	1363	4273	213.50%
Audio	319	392	22.88%	30	124	313.33%	349	516	47.85%
Video	722	3216	345.43%	292	541	85.27%	1014	3757	270.51%
CD-ROM	2	0	-100.00%	0	2	100.00%	2	2	0.00%
Downloads	696	1186	70.40%	n/a	n/a	n/a	696	1186	70.40%
Grand Total	7259	12463	71.69%	4452	3421	-23.16%	11711	15884	35.63%

Items Removed	Adult			Juv			Total		
Books Total	9058	26392	191.37%	1921	1885	-1.87%	10979	28277	157.56%
Fiction	8626	22932	165.85%	1885	1733	-8.06%	10511	24665	134.66%
Non-Fict	432	3460	700.93%	36	152	322.22%	468	3612	671.79%
A/V Total	700	938	34.00%	501	399	-20.36%	1201	1337	11.32%
Audio	551	772	40.11%	14	65	364.29%	565	837	48.14%
Video	149	166	11.41%	487	334	-31.42%	636	500	-21.38%
CD-ROM	2	2	0.00%	5	4	-20.00%	7	6	-14.29%
Downloads	0	0	n/a	n/a	n/a	n/a	0	0	n/a
Grand Total	9760	27332	180.04%	2427	2288	-5.73%	12187	29620	143.05%

Collection Size	Adult			Juv			Total		
Books Total	194851	168547	-13.50%	89845	92304	2.74%	284696	260851	-8.38%
Fiction	55462	50217	-9.46%	53202	55316	3.97%	108664	105533	-2.88%
Non-Fict	139389	118330	-15.11%	36643	36988	0.94%	176032	155318	-11.77%
A/V Total	25836	28483	10.25%	6373	6799	6.68%	32209	35282	9.54%
Audio	14129	13476	-4.62%	1866	1935	3.70%	15995	15411	-3.65%
Video	11707	15007	28.19%	4507	4864	7.92%	16214	19871	22.55%
CD-ROM	263	257	-2.28%	398	398	0.00%	661	655	-0.91%
Downloads	3921	5729	46.11%	n/a	n/a	n/a	3921	5729	46.11%
Overdrive	3772	5580	47.93%	n/a	n/a	n/a	3772	5580	47.93%
Libwise	149	149	0.00%	n/a	n/a	n/a	149	149	0.00%
Grand Total (Items)	224871	203016	-9.72%	96616	99501	2.99%	321487	302517	-5.90%

Collection Size	Adult			Juv			Total		
Grand Total (Titles)	178793	157232	-12.06%	63242	66585	5.29%	242035	223817	-7.53%

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Electronic Services Statistics

	11/12	12/13	% +/-	11/12	12/13	% +/-	11/12	12/13	% +/-
Computer Use Within the Library	Adult			Juvenile			Total		
CBJN	2551	3106	21.76%				2551	3106	21.76%
CyberSpot	28403	32768	15.37%				28403	32768	15.37%
Spanish Gates	5707	6443	12.90%				5707	6443	12.90%
CyberPool				6657	8137	22.23%	6657	8137	22.23%
Total Sessions	36661	42317	15.43%	6657	8137	22.23%	43318	50454	16.47%
Internet Use Within the Library	Adult			Juvenile			Total		
Sites Visited	367548	531599	44.63%	n/a	n/a	n/a	367548	531599	44.63%
User Sessions	55941	59919	7.11%	n/a	n/a	n/a	55941	59919	7.11%
Use of WPPL's Web Site by Remote Patrons									
User Sessions							202,522	212,880	5.11%
Tutor.com Use	<i>According to Tutor.com</i>						1295	1313	1.39%
Subscription Databases Accessed									
Page Views							12740	11693	-8.22%
Onsite							2332	2584	10.81%
Offsite							10408	9109	-12.48%
User Sessions							9106	8485	-6.82%
Onsite							1436	1923	33.91%
Offsite							7670	6562	-14.45%
E-Book and Audio Downloads							6595	11635	76.42%
Overdrive							6595	11416	73.10%
Freeding							n/a	219	n/a

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Periodicals Statistics

	11/12	12/13	% +/-	11/12	12/13	% +/-
Collection Size	Adult					
Magazines	409	405	-0.98%			
Newspapers	36	35	-2.78%			
Microform	84	84	0.00%			
Total	529	524	-0.95%			

	11/12	12/13	% +/-
Periodical Requests	Adult		
Print	1758	1438	-18.20%
Microform	582	523	-10.14%
Total	2340	1961	-16.20%

	11/12	12/13	% +/-
Other Materials (Uncataloged)	Adult		
Pamphlets	5442	5501	1.08%
Documents	182	138	-24.18%
Maps	2148	2148	0.00%
Pictures	65609	65609	0.00%
Phone Books	12	12	0.00%
Total	73393	73408	0.02%

	11/12	12/13	% +/-	11/12	12/13	% +/-
Volumes Added	Adult			Volume Count		
Print	0	0	n/a	6504	6492	-0.18%
Magazine	0	0	n/a	6470	6458	-0.19%
Newspapers	0	0	n/a	34	34	0.00%
Other	0	0	n/a	0	0	n/a
Microform	0	0	n/a	3681	3681	0.00%
Total	0	0	n/a	10185	10173	-0.12%

	11/12	12/13	% +/-
Volumes Deleted	Adult		
Print	7	0	-100.00%
Magazine	7	0	-100.00%
Newspapers	0	0	n/a
Other	0	0	n/a
Microform	0	0	n/a
Total	7	0	-100.00%