

July 2013

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**DATABASES THRU WLS**

|                               |     |       |
|-------------------------------|-----|-------|
| Freegal                       | 313 | 24.9% |
| TumbleBooks                   | 180 | 14.3% |
| LearningExpress Library       | 165 | 13.1% |
| Ancestry Plus                 | 62  | 4.9%  |
| LexisNexis Library Express    | 40  | 3.2%  |
| Morningstar Investment Center | 21  | 1.7%  |
| Literary Reference Center     | 18  | 1.4%  |
| Job Now/Adult Learning Center | 11  | 0.9%  |
| Rocket Languages NEW          | 4   | 0.3%  |

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**DATABASES WPPL GETS ON OUR OWN**

|  |    |      |
|--|----|------|
| World Book Online                        | 59 | 4.7% |
| Tutor.com                                | 54 | 4.3% |
| Foundation Center Directory              | 26 | 2.1% |
| Careers Internet Database                | 15 | 1.2% |
| Journal News Digital Microfilm           | 11 | 0.9% |
| Foundation Grants to Individuals         | 10 | 0.8% |
| Children's Literature Review             | 7  | 0.6% |
| Business Plans Handbook                  | 7  | 0.6% |
| Contemporary Authors New Revision Series | 7  | 0.6% |
| Something About the Author               | 6  | 0.5% |
| Contemporary Authors                     | 6  | 0.5% |
| Combined Literature Search               | 5  | 0.4% |
| Oxford Islamic Studies                   | 4  | 0.3% |
| Philanthropy In/Sight                    | 2  | 0.2% |

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**DATABASES THRU NOVEL**

|  |    |      |
|--|----|------|
| Academic OneFile                                       | 48 | 3.8% |
| Business Insights: Essentials                          | 47 | 3.7% |
| InfoTrac Newsstand                                     | 15 | 1.2% |
| Grolier Online NEW                                     | 12 | 1.0% |
| ProQuest Newspapers (Journal News + 80 Gannett Papers) | 11 | 0.9% |
| NY State Newspapers                                    | 11 | 0.9% |
| Health Reference Center Academic                       | 10 | 0.8% |
| Americans at War                                       | 8  | 0.6% |
| Gale Virtual Reference Library                         | 7  | 0.6% |
| NU Newspaper Index                                     | 6  | 0.5% |
| Searchasaurus  | 6  | 0.5% |
| General OneFile  | 5  | 0.4% |
| Renaissance: An Encyclopetia                           | 5  | 0.4% |

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**DATABASES FREE ON THE WEB**

|                     |   |      |
|---------------------|---|------|
| Medline             | 8 | 0.6% |
| United Way 211      | 7 | 0.6% |
| ERIC                | 6 | 0.5% |
| MedlinePlus Espanol | 5 | 0.4% |
| BBC Languages       | 4 | 0.3% |
| Thomas Register     | 1 | 0.1% |

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**Database Uses Total**

**1255**

**0**

**July 2013**

|                                | <b>Programs      Attendance</b> |            |
|--------------------------------|---------------------------------|------------|
| <b>Early Literacy Programs</b> |                                 |            |
| Ages Birth - 5 Years Programs  | 22                              | <b>447</b> |
| Combined Programs              | 18                              | <b>537</b> |
| Parent/Caregiver Programs      | 0                               | <b>0</b>   |
| <b>Adult Literacy Programs</b> |                                 |            |
| <b>Totals</b>                  | 24                              | <b>252</b> |
| <b>ESOL Programs</b>           |                                 |            |
| <b>Totals</b>                  | 9                               | <b>112</b> |
| Children's Programs            | 0                               | <b>0</b>   |
| Young Adult Programs           | 0                               | <b>0</b>   |
| Adult Programs                 | 9                               | <b>112</b> |

# White Plains Public Library Monthly Statistics

July 2013

## Statistical Overview

Revision 6c

|                                     | 12/13        | 13/14 | % +/- | 12/13           | 13/14 | % +/- | 12/13        | 13/14 | % +/-  |
|-------------------------------------|--------------|-------|-------|-----------------|-------|-------|--------------|-------|--------|
| <b>General Statistics</b>           | <b>Adult</b> |       |       | <b>Juvenile</b> |       |       | <b>Total</b> |       |        |
| Days Open                           |              |       |       |                 |       |       | 30           | 30    | 0.00%  |
| Turnstile Estimate                  |              |       |       |                 |       |       |              |       |        |
| Total                               |              |       |       |                 |       |       | 53770        | 59546 | 10.74% |
| 1st Floor                           |              |       |       |                 |       |       | 30663        | 38165 | 24.47% |
| The Trove                           |              |       |       |                 |       |       | 19163        | 17537 | -8.48% |
| Adult Programs and Meeting Room Use |              |       |       |                 |       |       | 3945         | 3845  | -2.54% |

|                      | 12/13        | 13/14 | % +/-   | 12/13           | 13/14 | % +/-  | 12/13        | 13/14 | % +/-   |
|----------------------|--------------|-------|---------|-----------------|-------|--------|--------------|-------|---------|
| <b>Loan Services</b> | <b>Adult</b> |       |         | <b>Juvenile</b> |       |        | <b>Total</b> |       |         |
| Total Circulation    | 44797        | 39043 | -12.84% | 26633           | 26049 | -2.19% | 71430        | 65092 | -8.87%  |
| Charges & Renewals   | 43154        | 37283 | -13.60% | 26633           | 26049 | -2.19% | 69787        | 63332 | -9.25%  |
| Digital Downloads    | 1643         | 1760  | 7.12%   | n/a             | n/a   | n/a    | 1643         | 1760  | 7.12%   |
| Patron Registrations | 393          | 266   | -32.32% | 77              | 88    | 14.29% | 470          | 354   | -24.68% |
| Total Patrons        | 29928        | 29243 | -2.29%  | 5226            | 5164  | -1.19% | 35154        | 34407 | -2.12%  |
| ILL Sent             | 5872         | 7222  | 22.99%  |                 |       |        | 5872         | 7222  | 22.99%  |
| ILL Received         | 3422         | 4370  | 27.70%  |                 |       |        | 3422         | 4370  | 27.70%  |
| Reserves             | 2897         | 3955  | 36.52%  |                 |       |        | 2897         | 3955  | 36.52%  |

|                           | 12/13        | 13/14 | % +/-   | 12/13           | 13/14 | % +/-   | 12/13        | 13/14 | % +/-   |
|---------------------------|--------------|-------|---------|-----------------|-------|---------|--------------|-------|---------|
| <b>Reference Services</b> | <b>Adult</b> |       |         | <b>Juvenile</b> |       |         | <b>Total</b> |       |         |
| Reference                 | 9295         | 7195  | -22.59% | 2921            | 2702  | -7.50%  | 12216        | 9897  | -18.98% |
| In Person                 | 6493         | 5096  | -21.52% | 2851            | 2611  | -8.42%  | 9344         | 7707  | -17.52% |
| Phone                     | 2495         | 1850  | -25.85% | 70              | 91    | 30.00%  | 2565         | 1941  | -24.33% |
| Periodical Requests       | 296          | 234   | -20.95% | n/a             | n/a   | n/a     | 296          | 234   | -20.95% |
| E-Mail                    | 11           | 15    | 36.36%  | n/a             | n/a   | n/a     | 11           | 15    | 36.36%  |
| General Information       | 5212         | 5321  | 2.09%   | 4382            | 4421  | 0.89%   | 9594         | 9742  | 1.54%   |
| In Person                 | 3915         | 4546  | 16.12%  | 4076            | 4179  | 2.53%   | 7991         | 8725  | 9.19%   |
| Phone                     | 1297         | 775   | -40.25% | 306             | 242   | -20.92% | 1603         | 1017  | -36.56% |
| Total                     | 14507        | 12516 | -13.72% | 7303            | 7123  | -2.46%  | 21810        | 19639 | -9.95%  |

|                             | 12/13        | 13/14  | % +/-   | 12/13           | 13/14  | % +/-  | 12/13        | 13/14  | % +/-   |
|-----------------------------|--------------|--------|---------|-----------------|--------|--------|--------------|--------|---------|
| <b>Technical Processing</b> | <b>Adult</b> |        |         | <b>Juvenile</b> |        |        | <b>Total</b> |        |         |
| Total Items Added           | 1107         | 1196   | 8.04%   | 319             | 357    | 11.91% | 1426         | 1553   | 8.91%   |
| Total Items Removed         | 3090         | 1192   | -61.42% | 191             | 223    | 16.75% | 3281         | 1415   | -56.87% |
| Collection Size (Items)     | 214515       | 198211 | -7.60%  | 98766           | 100053 | 1.30%  | 313281       | 298264 | -4.79%  |
| Collection Size (Titles)    | 169921       | 156461 | -7.92%  | 63812           | 64644  | 1.30%  | 233733       | 221105 | -5.40%  |

|                               | 12/13        | 13/14 | % +/-   | 12/13           | 13/14 | % +/-   | 12/13        | 13/14 | % +/-   |
|-------------------------------|--------------|-------|---------|-----------------|-------|---------|--------------|-------|---------|
| <b>Promotional Activities</b> | <b>Adult</b> |       |         | <b>Juvenile</b> |       |         | <b>Total</b> |       |         |
| Exhibits & Displays           | 7            | 1     | -85.71% | 36              | 27    | -25.00% | 43           | 28    | -34.88% |
| Booklists, Fliers, Etc        | 21           | 14    | -33.33% | 0               | 5     | 100.00% | 21           | 19    | -9.52%  |

# White Plains Public Library Monthly Statistics

July 2013

## Statistical Overview

Page 2

| <b>Outreach Contacts</b> | <b>12/13</b> | <b>Adult</b> | <b>13/14</b> | <b>12/13</b> | <b>Juvenile</b> | <b>13/14</b> | <b>12/13</b> | <b>Total</b> | <b>13/14</b> |
|--------------------------|--------------|--------------|--------------|--------------|-----------------|--------------|--------------|--------------|--------------|
| Community Contacts       | 107          | 117          | 9.35%        | 17           | 18              | 5.88%        | 124          | 135          | 8.87%        |
| Homebound Visits         | 3            | 0            | -100.00%     |              |                 |              | 3            | 0            | -100.00%     |
| <b>Total</b>             | <b>110</b>   | <b>117</b>   | <b>6.36%</b> | <b>17</b>    | <b>18</b>       | <b>5.88%</b> | <b>127</b>   | <b>135</b>   | <b>6.30%</b> |

| <b>Partnerships</b> | <b>Adult</b> |  | <b>Juvenile</b> |  | <b>Total</b> |     |         |
|---------------------|--------------|--|-----------------|--|--------------|-----|---------|
| Activities          |              |  |                 |  | 5            | 15  | 200.00% |
| Participants        |              |  |                 |  | 39           | 154 | 294.87% |

| <b>Library Programs</b> | <b>Adult</b> |     | <b>Juvenile</b> |      | <b>Total</b> |       |      |      |        |
|-------------------------|--------------|-----|-----------------|------|--------------|-------|------|------|--------|
| Number of Programs      | 31           | 55  | 77.42%          | 80   | 83           | 3.75% | 111  | 138  | 24.32% |
| Program Attendance      | 471          | 748 | 58.81%          | 2345 | 2402         | 2.45% | 2816 | 3150 | 11.88% |

| <b>Meeting Room Use</b> | <b>Adult</b> |  | <b>Juvenile</b> |  | <b>Total</b> |     |         |
|-------------------------|--------------|--|-----------------|--|--------------|-----|---------|
| Number of Meetings      |              |  |                 |  | 8            | 2   | -75.00% |
| Meeting Attendance      |              |  |                 |  | 369          | 110 | -70.19% |

| <b>Use of WPPL's Computers</b> |           |  |  |  |      |      |         |
|--------------------------------|-----------|--|--|--|------|------|---------|
| <b>Computer Reservations</b>   |           |  |  |  | 7385 | 7567 | 2.46%   |
|                                | CBJN      |  |  |  | 379  | 495  | 30.61%  |
|                                | CyberSpot |  |  |  | 5127 | 5495 | 7.18%   |
|                                | CyberPool |  |  |  | 1879 | 1577 | -16.07% |

| <b>Use of WPPL's Electronic Resources</b>     |              |  |  |  |        |        |         |
|---|--------------|--|--|--|--------|--------|---------|
| <b>Onsite User Sessions</b>                   |              |  |  |  |        |        |         |
| <b>Total</b>                                  |              |  |  |  | 5722   | 8318   | 45.37%  |
|   | Internet Use |  |  |  | 5464   | 8075   | 47.79%  |
|   | Database Use |  |  |  | 258    | 243    | -5.81%  |
| <b>Offsite User Sessions</b>                  |              |  |  |  |        |        |         |
| <b>Total</b>                                  |              |  |  |  | 29264  | 26741  | -8.62%  |
|   | Website Use  |  |  |  | 28,308 | 26,047 | -7.99%  |
|   | Database Use |  |  |  | 885    | 690    | -22.03% |
|   | Tutor.com    |  |  |  | 71     | 4      | -94.37% |
| <b>Total User Sessions Onsite and Offsite</b> |              |  |  |  | 34986  | 35059  | 0.21%   |

# White Plains Public Library Monthly Statistics

July 2013

## General Statistics

Month : July  
Year : 2013

|                           | 12/13        | 13/14 | % +/- | 12/13           | 13/14 | % +/- | 12/13        | 13/14 | % +/- |
|---------------------------|--------------|-------|-------|-----------------|-------|-------|--------------|-------|-------|
| <b>General Statistics</b> | <b>Adult</b> |       |       | <b>Juvenile</b> |       |       | <b>Total</b> |       |       |
| Days Open                 |              |       |       |                 |       |       | 30           | 30    | 0.00% |

| <b>Turnstile Estimate</b> |                     |              |               |                  |              |               |              |              |               |
|---------------------------|---------------------|--------------|---------------|------------------|--------------|---------------|--------------|--------------|---------------|
|                           | <b>Actual Count</b> |              |               | <b>Estimated</b> |              |               | <b>Total</b> |              |               |
| 1st Floor                 | 27875               | 34695        | 24.47%        | 30663            | 38165        | 24.47%        | 30663        | 38165        | 24.47%        |
| The Trove                 | 17421               | 15943        | -8.48%        | 19163            | 17537        | -8.48%        | 19163        | 17537        | -8.48%        |
| Other                     | 3586                | 3495         | -2.54%        | 3945             | 3845         | -2.54%        | 3945         | 3845         | -2.54%        |
| <b>Total</b>              | <b>48882</b>        | <b>54133</b> | <b>10.74%</b> | <b>53770</b>     | <b>59546</b> | <b>10.74%</b> | <b>53770</b> | <b>59546</b> | <b>10.74%</b> |

# White Plains Public Library Monthly Statistics

July 2013

## Loan Services Statistics

|                            | 12/13        | 13/14 | %       | 12/13           | 13/14 | % +/-  | 12/13        | 13/14 | % +/-   |
|----------------------------|--------------|-------|---------|-----------------|-------|--------|--------------|-------|---------|
| <b>Patron Registration</b> | <b>Adult</b> |       |         | <b>Juvenile</b> |       |        | <b>Total</b> |       |         |
| New Registrations          | 393          | 266   | -32.32% | 77              | 88    | 14.29% | 470          | 354   | -24.68% |
| Total Patrons              | 29928        | 29243 | -2.29%  | 5226            | 5164  | -1.19% | 35154        | 34407 | -2.12%  |

| <b>Circulation<br/>By Item Type</b> | <b>Adult</b> |       |         | <b>Juvenile</b> |       |        | <b>Total</b> |       |         |
|-------------------------------------|--------------|-------|---------|-----------------|-------|--------|--------------|-------|---------|
| Books                               | 21471        | 16307 | -24.05% | 21212           | 20417 | -3.75% | 42683        | 36724 | -13.96% |
| Fiction                             | 12495        | 10837 | -13.27% | 17950           | 17430 | -2.90% | 30445        | 28267 | -7.15%  |
| Non-Fict                            | 8976         | 5470  | -39.06% | 3262            | 2987  | -8.43% | 12238        | 8457  | -30.90% |
| A/V                                 | 21683        | 20976 | -3.26%  | 5421            | 5632  | 3.89%  | 27104        | 26608 | -1.83%  |
| Downloads                           | 1643         | 1760  | 7.12%   | n/a             | n/a   | n/a    | 1643         | 1760  | 7.12%   |
| Grand Total                         | 44797        | 39043 | -12.84% | 26633           | 26049 | -2.19% | 71430        | 65092 | -8.87%  |

| <b>Holds (Reserves)</b> | <b>Adult</b> |      |        | <b>Juvenile</b> |     |     | <b>Total</b> |      |        |
|-------------------------|--------------|------|--------|-----------------|-----|-----|--------------|------|--------|
| Holds Placed            | 2897         | 3955 | 36.52% | n/a             | n/a | n/a | 2897         | 3955 | 36.52% |
| Holds Unclaimed         | 359          | 373  | 3.90%  | n/a             | n/a | n/a | 359          | 373  | 3.90%  |

# White Plains Public Library Monthly Statistics

July 2013

## Adult Services Statistics

|                            | 12/13        | 13/14       | % +/-          |
|----------------------------|--------------|-------------|----------------|
| <b>Reference Questions</b> | <b>Adult</b> |             |                |
| In Person                  | 6493         | 5096        | -21.52%        |
| Telephone                  | 2495         | 1850        | -25.85%        |
| Periodical Requests        | 296          | 234         | -20.95%        |
| E-Mail                     | 11           | 15          | 36.36%         |
| <b>Total</b>               | <b>9295</b>  | <b>7195</b> | <b>-22.59%</b> |

|                           | <b>Adult</b> |             |              |
|---------------------------|--------------|-------------|--------------|
| <b>General Assistance</b> |              |             |              |
| In Person                 | 3915         | 4546        | 16.12%       |
| Telephone                 | 1297         | 775         | -40.25%      |
| <b>Total</b>              | <b>5212</b>  | <b>5321</b> | <b>2.09%</b> |

|                               | <b>Adult</b> |    |          |
|-------------------------------|--------------|----|----------|
| <b>Promotional Activities</b> |              |    |          |
| Library Exhibits              | 1            | 1  | 0.00%    |
| Book Displays                 | 6            | 0  | -100.00% |
| Booklists                     | 0            | 0  | n/a      |
| Fliers/Brochures              | 20           | 13 | -35.00%  |
| Press Releases                | 1            | 1  | 0.00%    |

|                          | <b>Adult</b> |            |              |
|--------------------------|--------------|------------|--------------|
| <b>Outreach Services</b> |              |            |              |
| Homebound Visits         | 3            | 0          | -100.00%     |
| Community Contacts       | 107          | 117        | 9.35%        |
| <b>Total</b>             | <b>110</b>   | <b>117</b> | <b>6.36%</b> |

# White Plains Public Library Monthly Statistics

July 2013

## Children's Services Statistics

|                            | 12/13             | 13/14       | % +/-         |
|----------------------------|-------------------|-------------|---------------|
| <b>Reference Questions</b> | <b>Children's</b> |             |               |
| In Person                  | 2851              | <b>2611</b> | -8.42%        |
| Telephone                  | 70                | <b>91</b>   | 30.00%        |
| <b>Total</b>               | <b>2921</b>       | <b>2702</b> | <b>-7.50%</b> |

|                           | 12/13             | 13/14       | % +/-        |
|---------------------------|-------------------|-------------|--------------|
| <b>General Assistance</b> | <b>Children's</b> |             |              |
| In Person                 | 4076              | <b>4179</b> | 2.53%        |
| Telephone                 | 306               | <b>242</b>  | -20.92%      |
| <b>Total</b>              | <b>4382</b>       | <b>4421</b> | <b>0.89%</b> |

|                               | 12/13             | 13/14     | % +/-   |
|-------------------------------|-------------------|-----------|---------|
| <b>Promotional Activities</b> | <b>Children's</b> |           |         |
| Library Exhibits              | 2                 | <b>3</b>  | 50.00%  |
| Book Displays                 | 34                | <b>24</b> | -29.41% |
| Booklists                     | 0                 | <b>0</b>  | n/a     |
| Fliers/Brochures              | 0                 | <b>5</b>  | 100.00% |

|                          | 12/13             | 13/14     | % +/- |
|--------------------------|-------------------|-----------|-------|
| <b>Outreach Services</b> | <b>Children's</b> |           |       |
| Community Contacts       | 17                | <b>18</b> | 5.88% |



**White Plains Public Library Monthly Statistics**  
**Library Program and Meeting Room Statistics**

July 2013

| Library Programs and Partnerships Description | Adult    |            | Young Adult |            | Children's |            | Total    |            |
|---|----------|------------|-------------|------------|------------|------------|----------|------------|
|   | Programs | Attendance | Programs    | Attendance | Programs   | Attendance | Programs | Attendance |
| Performances - Music & Dance                  | 3        | 124        | 0           | 0          | 4          | 229        | 7        | 353        |
| Viva Peru!                                    | 1        | 75         |             |            |            |            | 1        | 75         |
| Poetry Slam                                   | 1        | 24         |             |            |            |            | 1        | 24         |
| Author Stephanie Evanovich                    | 1        | 25         |             |            |            |            | 1        | 25         |
| My Flag, My Heart                             |          |            |             |            | 1          | 77         | 1        | 77         |
| Emperor's New Clothes                         |          |            |             |            | 1          | 42         | 1        | 42         |
| Robert the Guitar Guy                         |          |            |             |            | 1          | 60         | 1        | 60         |
| Riot in the Garden                            |          |            |             |            | 1          | 50         | 1        | 50         |
| Lectures, Activities & Demonstrations         | 2        | 29         | 9           | 45         | 24         | 768        | 35       | 842        |
| Teen Summer Programs                          |          |            | 9           | 45         |            |            | 9        | 45         |
| Read to the Dog                               |          |            |             |            | 7          | 53         | 7        | 53         |
| Will Fun For Kids                             |          |            |             |            | 1          | 19         | 1        | 19         |
| Lego Club                                     |          |            |             |            | 1          | 26         | 1        | 26         |
| Children's Summer Programs                    |          |            |             |            | 8          | 586        | 8        | 586        |
| Make a Video Game with Scratch                |          |            |             |            | 7          | 84         | 7        | 84         |
| What's Your BMI                               | 1        | 25         |             |            |            |            | 1        | 25         |
| Game's On                                     | 1        | 4          |             |            |            |            | 1        | 4          |
| Films / Videos                                | 8        | 227        | 1           | 6          | 9          | 305        | 18       | 538        |
| Pizza and a Movie                             |          |            | 1           | 6          |            |            | 1        | 6          |
| Film Festival                                 | 8        | 227        |             |            |            |            | 8        | 227        |
| Children's Films                              |          |            |             |            | 9          | 305        | 9        | 305        |
| Workshops (Limited Registration)              | 25       | 177        | 3           | 29         | 13         | 221        | 41       | 427        |
| Act it Out                                    |          |            |             |            | 3          | 67         | 3        | 67         |
| Reading Buddies                               |          |            |             |            | 10         | 154        | 10       | 154        |
| Hacker Academy                                |          |            | 3           | 29         |            |            | 3        | 29         |
| Learn Spanish Classes                         |          |            |             |            |            |            | 0        | 0          |
| Computer Classes                              | 15       | 52         |             |            |            |            | 0        | 0          |
| One-on-One Training                           | 1        | 13         |             |            |            |            | 1        | 13         |
| Literacy for Life Conversation Group          | 8        | 63         |             |            |            |            | 8        | 63         |
| Literacy Laptop                               | 1        | 49         |             |            |            |            | 1        | 49         |
|   |          |            |             |            |            |            | 0        | 0          |
|   |          |            |             |            |            |            | 0        | 0          |

|                                  | 0  | 1   | 2  | 3   | 3  | 2    | 16  | 3    | 19   |
|----------------------------------|----|-----|----|-----|----|------|-----|------|------|
| Book Discussions                 | 0  | 0   | 0  | 0   | 0  | 0    | 0   | 0    | 0    |
| Description                      |    |     |    |     |    |      |     |      |      |
| Short Story Discussion           |    | 1   |    | 3   |    |      |     | 1    | 3    |
| Summer Reading Game Pizza Party  |    |     |    |     |    | 2    | 16  | 2    | 16   |
| Story Hours                      | 0  | 0   | 0  | 0   | 29 | 625  | 29  | 625  | 625  |
| Description                      |    |     |    |     |    |      |     |      |      |
| Time for 2s and 3s               |    |     |    |     | 6  | 191  | 6   | 191  | 191  |
| Stories an Stuff for 4's and 5's |    |     |    |     | 8  | 86   | 8   | 86   | 86   |
| Silly Singalong                  |    |     |    |     | 3  | 50   | 3   | 50   | 50   |
| Family Storytimes                |    |     |    |     | 2  | 75   | 2   | 75   | 75   |
| K2 Club                          |    |     |    |     | 1  | 12   | 1   | 12   | 12   |
| Mother Goose Time                |    |     |    |     | 4  | 114  | 4   | 114  | 114  |
| Alphabet Books and Bingo         |    |     |    |     | 1  | 41   | 1   | 41   | 41   |
| Fun With Toddlers                |    |     |    |     | 4  | 56   | 4   | 56   | 56   |
|                                  |    |     |    |     |    |      |     |      | 0    |
|                                  |    |     |    |     |    |      |     |      | 0    |
| Outreach Services                | 1  | 11  | 2  | 29  | 2  | 20   | 5   | 60   | 60   |
| Tours in Library                 |    |     |    |     |    |      |     |      | 0    |
| Class Visits in Library          |    | 2   | 29 | 2   | 20 | 4    | 49  | 49   | 49   |
| Presentations in Community       | 1  | 11  |    |     |    |      | 1   | 11   | 11   |
| Class Visits in Community        |    |     |    |     |    |      |     |      | 0    |
| Total                            | 39 | 568 | 16 | 112 | 83 | 2184 | 138 | 2864 | 2864 |

| Partnerships<br>Description | Adult Partnerships |              | Young Adult Partnerships |              | Children's Partnerships |              | Total      |              |
|-----------------------------|--------------------|--------------|--------------------------|--------------|-------------------------|--------------|------------|--------------|
|                             | Activities         | Participants | Activities               | Participants | Activities              | Participants | Activities | Participants |
| GED Classes                 | 5                  | 30           |                          |              |                         |              | 5          | 30           |
| Citizenship Class           | 10                 | 110          |                          |              |                         |              | 10         | 110          |
|                             |                    |              |                          |              |                         |              |            | 0            |
|                             |                    |              |                          |              |                         |              |            | 0            |
| Total                       | 15                 | 140          | 0                        | 0            | 0                       | 0            | 15         | 140          |

| Meeting Room Use | Auditorium |            | Room B/C |            | Room A   |            | Total    |            |
|------------------|------------|------------|----------|------------|----------|------------|----------|------------|
|                  | Meetings   | Attendance | Meetings | Attendance | Meetings | Attendance | Meetings | Attendance |
| Rental:          |            |            |          |            |          |            |          |            |
| Government:      |            |            | 1        | 50         |          |            | 1        | 50         |
| Library Org:     |            |            | 1        | 50         |          |            | 1        | 50         |
| Total            | 0          | 0          | 2        | 100        | 0        | 0          | 2        | 100        |

| Program & Meeting Attendance | Programs | Actual Door Count | Estimated Attendance |
|------------------------------|----------|-------------------|----------------------|
| Library Programs             | 138      | 2864              | 3150                 |
| Adult Programs               | 39       | 568               | 625                  |
| YA Programs                  | 16       | 112               | 123                  |
| Children's Programs          | 83       | 2184              | 2402                 |
| Partnership Activities       | 15       | 140               | 154                  |
| Meeting Room Use             | 2        | 100               | 110                  |
| Total                        | 155      | 3104              | 3414                 |

# White Plains Public Library Monthly Statistics

July 2013

## InterLibrary Loan Statistics

|                           | 12/13        | 13/14               | % +/-   |
|---------------------------|--------------|---------------------|---------|
| <b>Interlibrary Loans</b> | <b>Total</b> |                     |         |
| Sent to WLS               | 5872         | <b>7222</b>         | 22.99%  |
| Book                      | 3076         | <b>4088</b>         | 32.90%  |
| A/V                       | 2796         | <b>3134</b>         | 12.09%  |
| Received from WLS         | 3404         | 4324                | 27.03%  |
| Book                      | 1979         | <b>2473</b>         | 24.96%  |
| A/V                       | 1425         | <b>1851</b>         | 29.89%  |
| Received from Others      | 18           | <b>46</b>           | 155.56% |
| Book                      | 18           | <b>46</b>           | 155.56% |
| A/V                       | 0            | <b>0</b> <i>n/a</i> |         |
| Total Received            | 3422         | <b>4370</b>         | 27.70%  |
| Book                      | 1997         | 2519                | 26.14%  |
| A/V                       | 1425         | 1851                | 29.89%  |

# White Plains Public Library Monthly Statistics

July 2013

## Collection & Tech Processing Statistics

|                    | 12/13        | 13/14       | % +/-        | 12/13      | 13/14      | % +/-         | 12/13        | 13/14       | % +/-        |
|--------------------|--------------|-------------|--------------|------------|------------|---------------|--------------|-------------|--------------|
| <b>Items Added</b> | <b>Adult</b> |             |              | <b>Juv</b> |            |               | <b>Total</b> |             |              |
| Books Total        | 705          | 832         | 18.01%       | 145        | 349        | 140.69%       | 850          | 1181        | 38.94%       |
| Fiction            | 688          | 822         | 19.48%       | 141        | 349        | 147.52%       | 829          | 1171        | 41.25%       |
| Non-Fict           | 17           | 10          | -41.18%      | 4          | 0          | -100.00%      | 21           | 10          | -52.38%      |
| A/V Total          | 198          | 176         | -11.11%      | 174        | 8          | -95.40%       | 372          | 184         | -50.54%      |
| Audio              | 4            | 10          | 150.00%      | 12         | 5          | -58.33%       | 16           | 15          | -6.25%       |
| Video              | 194          | 166         | -14.43%      | 162        | 3          | -98.15%       | 356          | 169         | -52.53%      |
| CD-ROM             | 0            | 0           | n/a          | 0          | n/a        | n/a           | 0            | 0           | n/a          |
| Downloads          | 204          | 188         | -7.84%       | n/a        | n/a        | n/a           | 204          | 188         | -7.84%       |
| <b>Grand Total</b> | <b>1107</b>  | <b>1196</b> | <b>8.04%</b> | <b>319</b> | <b>357</b> | <b>11.91%</b> | <b>1426</b>  | <b>1553</b> | <b>8.91%</b> |

|                      | 12/13        | 13/14       | % +/-          | 12/13      | 13/14      | % +/-         | 12/13        | 13/14       | % +/-          |
|----------------------|--------------|-------------|----------------|------------|------------|---------------|--------------|-------------|----------------|
| <b>Items Removed</b> | <b>Adult</b> |             |                | <b>Juv</b> |            |               | <b>Total</b> |             |                |
| Books Total          | 2915         | 1144        | -60.75%        | 104        | 200        | 92.31%        | 3019         | 1344        | -55.48%        |
| Fiction              | 2844         | 862         | -69.69%        | 103        | 200        | 94.17%        | 2947         | 1062        | -63.96%        |
| Non-Fict             | 71           | 282         | 297.18%        | 1          | 0          | -100.00%      | 72           | 282         | 291.67%        |
| A/V Total            | 173          | 48          | -72.25%        | 86         | 23         | -73.26%       | 259          | 71          | -72.59%        |
| Audio                | 123          | 18          | -85.37%        | 28         | 2          | -92.86%       | 151          | 20          | -86.75%        |
| Video                | 50           | 30          | -40.00%        | 58         | 21         | -63.79%       | 108          | 51          | -52.78%        |
| CD-ROM               | 2            | 0           | -100.00%       | 1          | 0          | -100.00%      | 3            | 0           | -100.00%       |
| Downloads            | 0            | 0           | n/a            | n/a        | n/a        | n/a           | 0            | 0           | n/a            |
| <b>Grand Total</b>   | <b>3090</b>  | <b>1192</b> | <b>-61.42%</b> | <b>191</b> | <b>223</b> | <b>16.75%</b> | <b>3281</b>  | <b>1415</b> | <b>-56.87%</b> |

|                            | 12/13         | 13/14         | % +/-         | 12/13        | 13/14         | % +/-        | 12/13         | 13/14         | % +/-         |
|----------------------------|---------------|---------------|---------------|--------------|---------------|--------------|---------------|---------------|---------------|
| <b>Collection Size</b>     | <b>Adult</b>  |               |               | <b>Juv</b>   |               |              | <b>Total</b>  |               |               |
| Books Total                | 183936        | 162306        | -11.76%       | 91814        | 93041         | 1.34%        | 275750        | 255347        | -7.40%        |
| Fiction                    | 61951         | 55126         | -11.02%       | 55003        | 55791         | 1.43%        | 116954        | 110917        | -5.16%        |
| Non-Fict                   | 121985        | 107180        | -12.14%       | 36811        | 37250         | 1.19%        | 158796        | 144430        | -9.05%        |
| A/V Total                  | 25831         | 29446         | 13.99%        | 6554         | 6621          | 1.02%        | 32385         | 36067         | 11.37%        |
| Audio                      | 13703         | 13518         | -1.35%        | 1854         | 2104          | 13.48%       | 15557         | 15622         | 0.42%         |
| Video                      | 12128         | 15928         | 31.33%        | 4700         | 4517          | -3.89%       | 16828         | 20445         | 21.49%        |
| CD-ROM                     | 257           | 115           | -55.25%       | 398          | 391           | -1.76%       | 655           | 506           | -22.75%       |
| Overdrive                  | 4491          | 6344          | 41.26%        | n/a          | n/a           | n/a          | 4491          | 6344          | 41.26%        |
| <b>Grand Total (Items)</b> | <b>214515</b> | <b>198211</b> | <b>-7.60%</b> | <b>98766</b> | <b>100053</b> | <b>1.30%</b> | <b>313281</b> | <b>298264</b> | <b>-4.79%</b> |

|                             | 12/13         | 13/14         | % +/-         | 12/13        | 13/14        | % +/-        | 12/13         | 13/14         | % +/-         |
|-----------------------------|---------------|---------------|---------------|--------------|--------------|--------------|---------------|---------------|---------------|
| <b>Collection Size</b>      | <b>Adult</b>  |               |               | <b>Juv</b>   |              |              | <b>Total</b>  |               |               |
| <b>Grand Total (Titles)</b> | <b>169921</b> | <b>156461</b> | <b>-7.92%</b> | <b>63812</b> | <b>64644</b> | <b>1.30%</b> | <b>233733</b> | <b>221105</b> | <b>-5.40%</b> |

# White Plains Public Library Monthly Statistics

July 2013

## Electronic Services Statistics

|  | 12/13       | 13/14       | % +/-        | 12/13       | 13/14       | % +/-          | 12/13       | 13/14       | % +/-        |
|--|-------------|-------------|--------------|-------------|-------------|----------------|-------------|-------------|--------------|
| <b>Computer Use Within the Library</b> | Adult       |             |              | Juvenile    |             |                | Total       |             |              |
| CBJN                                   | 379         | 495         | 30.61%       |             |             |                | 379         | 495         | 30.61%       |
| CyberSpot                              | 4212        | 4558        | 8.21%        |             |             |                | 4212        | 4558        | 8.21%        |
| Spanish Gates                          | 915         | 937         | 2.40%        |             |             |                | 915         | 937         | 2.40%        |
| CyberPool                              |             |             |              | 1879        | 1577        | -16.07%        | 1879        | 1577        | -16.07%      |
| <b>Total Sessions</b>                  | <b>5506</b> | <b>5990</b> | <b>8.79%</b> | <b>1879</b> | <b>1577</b> | <b>-16.07%</b> | <b>7385</b> | <b>7567</b> | <b>2.46%</b> |

|  | 12/13 | 13/14 | % +/-  | 12/13    | 13/14 | % +/- | 12/13 | 13/14 | % +/-  |
|--|-------|-------|--------|----------|-------|-------|-------|-------|--------|
| <b>Internet Use Within the Library</b> | Adult |       |        | Juvenile |       |       | Total |       |        |
| Sites Visited                          | 57751 | 67725 | 17.27% | n/a      | n/a   | n/a   | 57751 | 67725 | 17.27% |
| User Sessions                          | 5464  | 8075  | 47.79% | n/a      | n/a   | n/a   | 5464  | 8075  | 47.79% |

| <b>Use of WPPL's Web Site by Remote Patrons</b> |  |  |  |  |  |  |        |        |        |
|---|--|--|--|--|--|--|--------|--------|--------|
| <b>User Sessions</b>                            |  |  |  |  |  |  | 28,308 | 26,047 | -7.99% |

|                      |                               |  |  |  |  |  |    |   |         |
|----------------------|-------------------------------|--|--|--|--|--|----|---|---------|
| <b>Tutor.com Use</b> | <b>According to Tutor.com</b> |  |  |  |  |  | 71 | 4 | -94.37% |
|----------------------|-------------------------------|--|--|--|--|--|----|---|---------|

| <b>Subscription Databases Accessed</b> |  |  |  |  |  |  |      |      |         |
|--|--|--|--|--|--|--|------|------|---------|
| <b>Page Views</b>                      |  |  |  |  |  |  | 1418 | 1319 | -6.98%  |
| Onsite                                 |  |  |  |  |  |  | 304  | 362  | 19.08%  |
| Offsite                                |  |  |  |  |  |  | 1114 | 957  | -14.09% |
| <b>User Sessions</b>                   |  |  |  |  |  |  | 1143 | 933  | -18.37% |
| Onsite                                 |  |  |  |  |  |  | 258  | 243  | -5.81%  |
| Offsite                                |  |  |  |  |  |  | 885  | 690  | -22.03% |

|                                   |  |  |  |  |  |  |      |      |         |
|-----------------------------------|--|--|--|--|--|--|------|------|---------|
| <b>E-Book and Audio Downloads</b> |  |  |  |  |  |  |      |      |         |
|                                   |  |  |  |  |  |  | 1643 | 1760 | 7.12%   |
| Overdrive                         |  |  |  |  |  |  | 1612 | 1735 | 7.63%   |
| Freanding                         |  |  |  |  |  |  | 31   | 25   | -19.35% |

# White Plains Public Library Monthly Statistics

July 2013

## Periodicals Statistics

|                        | 12/13        | 13/14      | % +/-  | 12/13 | 13/14 | % +/- |
|------------------------|--------------|------------|--------|-------|-------|-------|
| <b>Collection Size</b> | <b>Adult</b> |            |        |       |       |       |
| Magazines              | 409          | <b>406</b> | -0.73% |       |       |       |
| Newspapers             | 35           | <b>35</b>  | 0.00%  |       |       |       |
| Microform              | 84           | <b>84</b>  | 0.00%  |       |       |       |
| Total                  | 528          | <b>525</b> | -0.57% |       |       |       |

| <b>Periodical Requests</b> | <b>Adult</b> |            |         |
|----------------------------|--------------|------------|---------|
| Print                      | 195          | <b>159</b> | -18.46% |
| Microform                  | 101          | <b>75</b>  | -25.74% |
| Total                      | 296          | <b>234</b> | -20.95% |

| <b>Other Materials (Uncataloged)</b> | <b>Adult</b> |              |         |
|--------------------------------------|--------------|--------------|---------|
| Pamphlets                            | 5462         | <b>5518</b>  | 1.03%   |
| Documents                            | 192          | <b>148</b>   | -22.92% |
| Maps                                 | 2148         | <b>2148</b>  | 0.00%   |
| Pictures                             | 65609        | <b>65609</b> | 0.00%   |
| Phone Books                          | 12           | <b>4</b>     | -66.67% |
| Total                                | 73423        | <b>73427</b> | 0.01%   |

| <b>Volumes Added</b> | <b>Adult</b> |          |     | <b>Volume Count</b> |              |       |
|----------------------|--------------|----------|-----|---------------------|--------------|-------|
| Print                | 0            | <b>0</b> | n/a | 6504                | <b>6504</b>  | 0.00% |
| Magazine             | 0            | <b>0</b> | n/a | 6470                | <b>6470</b>  | 0.00% |
| Newspapers           | 0            | <b>0</b> | n/a | 34                  | <b>34</b>    | 0.00% |
| Other                | 0            | <b>0</b> | n/a | 0                   | <b>0</b>     | n/a   |
| Microform            | 0            | <b>0</b> | n/a | 3681                | <b>3681</b>  | 0.00% |
| Total                | 0            | <b>0</b> | n/a | 10185               | <b>10185</b> | 0.00% |

| <b>Volumes Deleted</b> | <b>Adult</b> |          |     |
|------------------------|--------------|----------|-----|
| Print                  | 0            | <b>0</b> | n/a |
| Magazine               | 0            | <b>0</b> | n/a |
| Newspapers             | 0            | <b>0</b> | n/a |
| Other                  | 0            | <b>0</b> | n/a |
| Microform              | 0            | <b>0</b> | n/a |
| Total                  | 0            | <b>0</b> | n/a |