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- With the exception of the installation of a media server, the audio-visual renovation of the auditorium is complete. It now offers much more convenience and device connectivity, and saves much time for the Systems Staff with regard to equipment setup. We can also now control the system using an iPhone or iPad. We are drafting a modification to the Meeting Rooms policy to reflect the additional audio-visual services we can now offer to the public.
- The fines and fees payment feature has been installed on the two self-check systems in The Trove. Patrons now have the ability to pay their fees using credit and debit cards directly at the self-checks. For cash and coin payments, patrons must either pay at the Reference/Circulation Desk or at the PCReservation/Print Release self-service stations.
- After investigating several possible solutions, three additional card swipe locks are now specified for phase I of the renovation. They will be of the same type that are centrally managed by a server in the DPW Department at City Hall. We are awaiting a quote on the installation, to be done by Stratagem Security.
- Many workstations have been relocated as required due to the renovation, and all of the PCs at the Reference Desk are now set up to also accommodate circulation functions. In addition, wireless network access points were relocated and the portable sound system—no longer needed for programs in the auditorium—has been set up to act as a temporary closing announcement system.
- Instead of the usual 120 minute sessions normally offered, we are now offering 60 minute public access PC reservation sessions each Sunday (patrons are still allowed a total of 120 minutes for the day). This is to accommodate a greater number of patrons who would otherwise have to wait two hours for an available PC on Sundays when usage is high.
- We have received two fully functional servers that have been retired from use by the IS Department. Both are newer than most of our current servers. One has been configured for use as a backup server, and the other will replace one of our PC-class gateway/firewall servers.
- Sometime around the 20th of August, Microsoft issued an update to Internet Explorer 10 that prevented our patrons from accessing our homepage; rather, they only saw a blank page. All other browsers such as Firefox and Chrome had no problem accessing our site. While a workaround was quickly found to enable access to the homepage, it involved disabling a safe browsing feature and was also unacceptably complicated. The code behind our homepage that caused the issue was finally identified and fixed as of the 4th of this month.
- Capira Technologies has commenced development of a White Plains Public Library mobile app following a meeting in which we determined the desired functionality and layout of the app. Ryan Jackson of the Systems Department is the point of contact with regard to the project.