

# White Plains Public Library Monthly Statistics

J113-June14 YTD

## Statistical Overview

Revision 6c

	12/13	13/14	% +/-	12/13	13/14	% +/-	12/13	13/14	% +/-
<b>General Statistics</b>	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
Days Open							230	230	0.00%
Turnstile Estimate									
Total							365867	353650	-3.34%
1st Floor							234972	240302	2.27%
The Trove							96884	87441	-9.75%
Adult Programs and Meeting Room Use							34011	25907	-23.83%

	12/13	13/14	% +/-	12/13	13/14	% +/-	12/13	13/14	% +/-
<b>Loan Services</b>	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
Total Circulation	341611	306231	-10.36%	160580	152180	-5.23%	502191	458411	-8.72%
Charges & Renewals	329976	291940	-11.53%	160580	152180	-5.23%	490556	444120	-9.47%
Digital Downloads	11635	14291	22.83%	n/a	n/a	n/a	11635	14291	22.83%
Patron Registrations	2482	1711	-31.06%	487	634	30.18%	2969	2345	-21.02%
Total Patrons	28954	31364	8.32%	5218	5650	8.28%	34172	37014	8.32%
ILL Sent	47716	53934	13.03%				47716	53934	13.03%
ILL Received	27782	31235	12.43%				27782	31235	12.43%
Reserves	23599	28050	18.86%				23599	28050	18.86%

	12/13	13/14	% +/-	12/13	13/14	% +/-	12/13	13/14	% +/-
<b>Reference Services</b>	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
Reference	67248	58513	-12.99%	15192	13779	-9.30%	82440	72292	-12.31%
In Person	45528	40423	-11.21%	14644	13128	-10.35%	60172	53551	-11.00%
Phone	19646	16425	-16.40%	548	651	18.80%	20194	17076	-15.44%
Periodical Requests	1961	1566	-20.14%	n/a	n/a	n/a	1961	1566	-20.14%
E-Mail	113	99	-12.39%	n/a	n/a	n/a	113	99	-12.39%
General Information	43570	44901	3.05%	21733	21144	-2.71%	65303	66045	1.14%
In Person	33646	37438	11.27%	19802	19530	-1.37%	53448	56968	6.59%
Phone	9924	7463	-24.80%	1931	1614	-16.42%	11855	9077	-23.43%
Total	110818	103414	-6.68%	36925	34923	-5.42%	147743	138337	-6.37%

	12/13	13/14	% +/-	12/13	13/14	% +/-	12/13	13/14	% +/-
<b>Technical Processing</b>	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
Total Items Added	12463	11333	-9.07%	3421	3320	-2.95%	15884	14653	-7.75%
Total Items Removed	27332	11828	-56.72%	2288	3499	52.93%	29620	15327	-48.25%
Collection Size (Items)	203016	196501	-3.21%	99501	98186	-1.32%	302517	294687	-2.59%
Collection Size (Titles)	157232	154000	-2.06%	66585	64549	-3.06%	223817	218549	-2.35%

	12/13	13/14	% +/-	12/13	13/14	% +/-	12/13	13/14	% +/-
<b>Promotional Activities</b>	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
Exhibits & Displays	56	14	-75.00%	347	331	-4.61%	403	345	-14.39%
Booklists, Fliers, Etc	133	121	-9.02%	54	53	-1.85%	187	174	-6.95%

# White Plains Public Library Monthly Statistics

J113-June14 YTD

## Statistical Overview

Page 2

<b>Outreach Contacts</b>	<b>12/13</b>	<b>Adult</b>	<b>13/14</b>	<b>12/13</b>	<b>Juvenile</b>	<b>13/14</b>	<b>12/13</b>	<b>Total</b>	<b>13/14</b>
Community Contacts	827	836	1.09%	159	164	3.14%	986	1000	1.42%
Homebound Visits	24	10	-58.33%				24	10	-58.33%
<b>Total</b>	<b>851</b>	<b>846</b>	<b>-0.59%</b>	<b>159</b>	<b>164</b>	<b>3.14%</b>	<b>1010</b>	<b>1010</b>	<b>0.00%</b>

<b>Partnerships</b>	<b>Adult</b>		<b>Juvenile</b>		<b>Total</b>		
Activities					1138	844	-25.83%
Participants					2999	2814	-6.18%

<b>Library Programs</b>	<b>Adult</b>		<b>Juvenile</b>		<b>Total</b>				
Number of Programs	317	416	31.23%	514	529	2.92%	831	945	13.72%
Program Attendance	4488	5567	24.04%	13545	13940	2.92%	18033	19507	8.18%

<b>Meeting Room Use</b>	<b>Adult</b>		<b>Juvenile</b>		<b>Total</b>		
Number of Meetings					75	60	-20.00%
Meeting Attendance					3945	3696	-6.31%

<b>Use of WPPL's Computers</b>						
<b>Computer Reservations</b>				50454	48587	-3.70%
	CBJN			3106	2649	-14.71%
	CyberSpot			39211	38683	-1.35%
	CyberPool			8137	7255	-10.84%

<b>Use of WPPL's Electronic Resources</b>						
<b>Onsite User Sessions</b>						
<b>Total</b>				61842	71655	15.87%
Internet Use				59919	70054	16.91%
Database Use				1923	1601	-16.74%
<b>Offsite User Sessions</b>						
<b>Total</b>				220755	241012	9.18%
Website Use				212,880	233,346	9.61%
Database Use				6562	6428	-2.04%
Tutor.com				1313	1238	-5.71%
<b>Total User Sessions Onsite and Offsite</b>				<b>282597</b>	<b>312667</b>	<b>10.64%</b>

# White Plains Public Library Monthly Statistics

J113-June14 YTD

## General Statistics

Month : J113-June14

Year : YTD

	12/13	13/14	% +/-	12/13	13/14	% +/-	12/13	13/14	% +/-
<b>General Statistics</b>	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
Days Open							230	230	0.00%

<b>Turnstile Estimate</b>									
	<b>Actual Count</b>			<b>Estimated</b>			<b>Total</b>		
1st Floor	213611	218456	2.27%	234972	240302	2.27%	234972	240302	2.27%
The Trove	88076	79492	-9.75%	96884	87441	-9.75%	96884	87441	-9.75%
Other	30919	23552	-23.83%	34011	25907	-23.83%	34011	25907	-23.83%
<b>Total</b>	<b>332606</b>	<b>321500</b>	<b>-3.34%</b>	<b>365867</b>	<b>353650</b>	<b>-3.34%</b>	<b>365867</b>	<b>353650</b>	<b>-3.34%</b>

# White Plains Public Library Monthly Statistics

JI13-June14 YTD

## Loan Services Statistics

	12/13	13/14	%	12/13	13/14	% +/-	12/13	13/14	% +/-
<b>Patron Registration</b>	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
New Registrations	2482	1711	-31.06%	487	634	30.18%	2969	2345	-21.02%
Total Patrons	28954	31364	8.32%	5218	5650	8.28%	34172	37014	8.32%

<b>Circulation By Item Type</b>	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
Books	162381	124000	-23.64%	128599	120946	-5.95%	290980	244946	-15.82%
Fiction	93514	71597	-23.44%	104353	98609	-5.50%	197867	170206	-13.98%
Non-Fict	68867	52403	-23.91%	24246	22337	-7.87%	93113	74740	-19.73%
A/V	167595	167940	0.21%	31981	31234	-2.34%	199576	199174	-0.20%
Downloads	11635	14291	22.83%	n/a	n/a	n/a	11635	14291	22.83%
Grand Total	341611	306231	-10.36%	160580	152180	-5.23%	502191	458411	-8.72%

<b>Holds (Reserves)</b>	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
Holds Placed	23599	28050	18.86%	n/a	n/a	n/a	23599	28050	18.86%
Holds Unclaimed	2610	2840	8.81%	n/a	n/a	n/a	2610	2840	8.81%

# White Plains Public Library Monthly Statistics

J113-June14 YTD

## Adult Services Statistics

	12/13	13/14	% +/-
<b>Reference Questions</b>	<b>Adult</b>		
In Person	45528	<b>40423</b>	-11.21%
Telephone	19646	<b>16425</b>	-16.40%
Periodical Requests	1961	<b>1566</b>	-20.14%
E-Mail	113	<b>99</b>	-12.39%
<b>Total</b>	<b>67248</b>	<b>58513</b>	<b>-12.99%</b>

	<b>Adult</b>		
<b>General Assistance</b>			
In Person	33646	<b>37438</b>	11.27%
Telephone	9924	<b>7463</b>	-24.80%
<b>Total</b>	<b>43570</b>	<b>44901</b>	<b>3.05%</b>

	<b>Adult</b>		
<b>Promotional Activities</b>			
Library Exhibits	8	<b>8</b>	0.00%
Book Displays	48	<b>6</b>	-87.50%
Booklists	0	<b>0</b>	n/a
Fliers/Brochures	119	<b>115</b>	-3.36%
Press Releases	14	<b>6</b>	-57.14%

	<b>Adult</b>		
<b>Outreach Services</b>			
Homebound Visits	24	<b>10</b>	-58.33%
Community Contacts	827	<b>836</b>	1.09%
<b>Total</b>	<b>851</b>	<b>846</b>	<b>-0.59%</b>

# White Plains Public Library Monthly Statistics

J113-June14 YTD

## Children's Services Statistics

	12/13	13/14	% +/-
<b>Reference Questions</b>	<b>Children's</b>		
In Person	14644	<b>13128</b>	-10.35%
Telephone	548	<b>651</b>	18.80%
<b>Total</b>	15192	<b>13779</b>	-9.30%

	<b>Children's</b>		
<b>General Assistance</b>			
In Person	19802	<b>19530</b>	-1.37%
Telephone	1931	<b>1614</b>	-16.42%
<b>Total</b>	21733	<b>21144</b>	-2.71%

	<b>Children's</b>		
<b>Promotional Activities</b>			
Library Exhibits	20	<b>25</b>	25.00%
Book Displays	327	<b>306</b>	-6.42%
Booklists	0	<b>0</b>	n/a
Fliers/Brochures	54	<b>53</b>	-1.85%

	<b>Children's</b>		
<b>Outreach Services</b>			
Community Contacts	159	<b>164</b>	3.14%

**White Plains Public Library Monthly Statistics**  
**Library Program and Meeting Room Statistics**

J113-June14 YTD

Program & Meeting Attendance	Programs	Actual Door Count	Estimated Attendance
Library Programs	945	17734	19507
Adult Programs	319	3927	4320
YA Programs	97	1134	1247
Children's Programs	529	12673	13940
Partnership Activities	844	2558	2814
Meeting Room Use	60	3360	3696
Total	1849	23652	26017

# White Plains Public Library Monthly Statistics

JI13-June14 YTD

## InterLibrary Loan Statistics

	12/13	13/14	% +/-
<b>Interlibrary Loans</b>	<b>Total</b>		
Sent to WLS	47716	<b>53934</b>	13.03%
Book	25332	<b>27705</b>	9.37%
A/V	22384	<b>26229</b>	17.18%
Received from WLS	27591	30953	12.19%
Book	14945	<b>16587</b>	10.99%
A/V	12646	<b>14366</b>	13.60%
Received from Others	191	<b>282</b>	47.64%
Book	191	<b>282</b>	47.64%
A/V	0	<b>0</b>	n/a
Total Received	27782	<b>31235</b>	12.43%
Book	15136	16869	11.45%
A/V	12646	14366	13.60%



# White Plains Public Library Monthly Statistics

JI13-June14 YTD

## Collection & Tech Processing Statistics

	12/13	13/14	% +/-	12/13	13/14	% +/-	12/13	13/14	% +/-
<b>Items Added</b>	<b>Adult</b>			<b>Juv</b>			<b>Total</b>		
Books Total	7669	<b>6339</b>	-17.34%	2754	<b>2602</b>	-5.52%	10423	<b>8941</b>	-14.22%
Fiction	7588	<b>6276</b>	-17.29%	2734	<b>2583</b>	-5.52%	10322	<b>8859</b>	-14.17%
Non-Fict	81	<b>63</b>	-22.22%	20	<b>19</b>	-5.00%	101	<b>82</b>	-18.81%
A/V Total	3608	<b>3697</b>	2.47%	665	<b>718</b>	7.97%	4273	<b>4415</b>	3.32%
Audio	392	<b>761</b>	94.13%	124	<b>41</b>	-66.94%	516	<b>802</b>	55.43%
Video	3216	<b>2936</b>	-8.71%	541	<b>677</b>	25.14%	3757	<b>3613</b>	-3.83%
CD-ROM	0	<b>21</b>	100.00%	2	<b>0</b>	-100.00%	2	<b>21</b>	950.00%
Downloads	1186	<b>1276</b>	7.59%	n/a	<b>n/a</b>	n/a	1186	<b>1276</b>	7.59%
<b>Grand Total</b>	<b>12463</b>	<b>11333</b>	-9.07%	<b>3421</b>	<b>3320</b>	-2.95%	<b>15884</b>	<b>14653</b>	-7.75%

<b>Items Removed</b>	<b>Adult</b>			<b>Juv</b>			<b>Total</b>		
Books Total	26392	<b>8697</b>	-67.05%	1885	<b>2810</b>	49.07%	28277	<b>11507</b>	-59.31%
Fiction	22932	<b>8249</b>	-64.03%	1733	<b>2792</b>	61.11%	24665	<b>11041</b>	-55.24%
Non-Fict	3460	<b>448</b>	-87.05%	152	<b>18</b>	-88.16%	3612	<b>466</b>	-87.10%
A/V Total	938	<b>3131</b>	233.80%	399	<b>684</b>	71.43%	1337	<b>3815</b>	185.34%
Audio	772	<b>2255</b>	192.10%	65	<b>11</b>	-83.08%	837	<b>2266</b>	170.73%
Video	166	<b>876</b>	427.71%	334	<b>673</b>	101.50%	500	<b>1549</b>	209.80%
CD-ROM	2	<b>0</b>	-100.00%	4	<b>5</b>	25.00%	6	<b>5</b>	-16.67%
Downloads	0	<b>0</b>	n/a	n/a	<b>n/a</b>	n/a	0	<b>0</b>	n/a
<b>Grand Total</b>	<b>27332</b>	<b>11828</b>	-56.72%	<b>2288</b>	<b>3499</b>	52.93%	<b>29620</b>	<b>15327</b>	-48.25%

<b>Collection Size</b>	<b>Adult</b>			<b>Juv</b>			<b>Total</b>		
Books Total	168547	<b>159494</b>	-5.37%	92304	<b>91320</b>	-1.07%	260851	<b>250814</b>	-3.85%
Fiction	50217	<b>48151</b>	-4.11%	55316	<b>53916</b>	-2.53%	105533	<b>102067</b>	-3.28%
Non-Fict	118330	<b>111343</b>	-5.90%	36988	<b>37404</b>	1.12%	155318	<b>148747</b>	-4.23%
A/V Total	28483	<b>29465</b>	3.45%	6799	<b>6480</b>	-4.69%	35282	<b>35945</b>	1.88%
Audio	13476	<b>11861</b>	-11.98%	1935	<b>2108</b>	8.94%	15411	<b>13969</b>	-9.36%
Video	15007	<b>17604</b>	17.31%	4864	<b>4372</b>	-10.12%	19871	<b>21976</b>	10.59%
CD-ROM	257	<b>112</b>	-56.42%	398	<b>386</b>	-3.02%	655	<b>498</b>	-23.97%
Overdrive	5729	<b>7430</b>	29.69%	n/a	<b>n/a</b>	n/a	5729	<b>7430</b>	29.69%
<b>Grand Total (Items)</b>	<b>203016</b>	<b>196501</b>	-3.21%	<b>99501</b>	<b>98186</b>	-1.32%	<b>302517</b>	<b>294687</b>	-2.59%

<b>Collection Size</b>	<b>Adult</b>			<b>Juv</b>			<b>Total</b>		
<b>Grand Total (Titles)</b>	<b>157232</b>	<b>154000</b>	-2.06%	<b>66585</b>	<b>64549</b>	-3.06%	<b>223817</b>	<b>218549</b>	-2.35%

# White Plains Public Library Monthly Statistics

J113-June14 YTD

## Electronic Services Statistics

	12/13	13/14	% +/-	12/13	13/14	% +/-	12/13	13/14	% +/-
<b>Computer Use Within the Library</b>	Adult			Juvenile			Total		
CBJN	3106	<b>2649</b>	-14.71%				3106	<b>2649</b>	-14.71%
CyberSpot	32768	<b>32861</b>	0.28%				32768	<b>32861</b>	0.28%
Spanish Gates	6443	<b>5822</b>	-9.64%				6443	<b>5822</b>	-9.64%
CyberPool				8137	<b>7255</b>	-10.84%	8137	<b>7255</b>	-10.84%
<b>Total Sessions</b>	<b>42317</b>	<b>41332</b>	-2.33%	<b>8137</b>	<b>7255</b>	-10.84%	<b>50454</b>	<b>48587</b>	-3.70%

	12/13	13/14	% +/-	12/13	13/14	% +/-	12/13	13/14	% +/-
<b>Internet Use Within the Library</b>	Adult			Juvenile			Total		
Sites Visited	531599	<b>490351</b>	-7.76%	n/a	n/a	n/a	531599	<b>490351</b>	-7.76%
User Sessions	59919	<b>70054</b>	16.91%	n/a	n/a	n/a	59919	<b>70054</b>	16.91%

<b>Use of WPPL's Web Site by Remote Patrons</b>									
<b>User Sessions</b>							212,880	<b>233,346</b>	9.61%

<b>Tutor.com Use</b>	<i>According to Tutor.com</i>						1313	<b>1,238</b>	-5.71%
----------------------	-------------------------------	--	--	--	--	--	------	--------------	--------

<b>Subscription Databases Accessed</b>									
<b>Page Views</b>							11693	<b>11126</b>	-4.85%
Onsite							2584	<b>2,240</b>	-13.31%
Offsite							9109	<b>8,886</b>	-2.45%
<b>User Sessions</b>							8485	<b>8029</b>	-5.37%
Onsite							1923	<b>1,601</b>	-16.74%
Offsite							6562	<b>6,428</b>	-2.04%

<b>E-Book and Audio Downloads</b>							11635	<b>14291</b>	22.83%
Overdrive							11416	<b>14,207</b>	24.45%
Freanding							219	<b>84</b>	-61.64%

# White Plains Public Library Monthly Statistics

J113-June14 YTD

## Periodicals Statistics

	12/13	13/14	% +/-
<b>Collection Size</b>	<b>Adult</b>		
Magazines	405	188	-53.58%
Newspapers	35	22	-37.14%
Microform	84	75	-10.71%
<b>Total</b>	<b>524</b>	<b>285</b>	<b>-45.61%</b>

<b>Periodical Requests</b>	<b>Adult</b>		
Print	1438	1059	-26.36%
Micoform	523	507	-3.06%
<b>Total</b>	<b>1961</b>	<b>1566</b>	<b>-20.14%</b>

<b>Other Materials (Uncataloged)</b>	<b>Adult</b>		
Pamphlets	5501	5579	1.42%
Documents	138	160	15.94%
Maps	2148	2148	0.00%
Pictures	65609	65609	0.00%
Phone Books	12	12	0.00%
<b>Total</b>	<b>73408</b>	<b>73508</b>	<b>0.14%</b>

<b>Current Subscriptions</b>	<b>Adult</b>		
Print	n/a	163	n/a
Magazine	n/a	146	n/a
Newspapers	n/a	17	n/a
Other	n/a	0	n/a
Microform	n/a	1	n/a
<b>Total</b>	<b>n/a</b>	<b>164</b>	<b>n/a</b>