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Dept. Library Statistics
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April 2014 Statistics Highlights & Interpretation

Adult patron registrations were down 24% from last April but up 15% from last month. As stated before, this drop is due to our change in how we issue Guest Passes for using the computers.

Trove registrations were down 40% from last April and down 32% from last month. In April 2013, Trove Staff did 3 times as many Class visits in the Community that may have resulted in this significant drop in new registrations this year.

Overall Library circulation was down 14% compared to last April and down 11% from last month. Adult material circulation was down 14% and Trove material was down 13%. The only Item Type that increased was Ebook circulation, up 19% from last April and up 7% from last month.

Directly linked to this is our ILLs Sent to WLS were down 18% from last year and 10% from last month. In checking with Mary Black in Circulation, the number of ILL requests was about the same but the fill rate was down because 2 of the Adult shelvers were out for 2 weeks and the Trove picklist is being done less frequently than before.

The number of holds placed by our patrons is about the same but the number of holds not being picked up continues to grow, up 35% from last April and up 6% from last month. This can be attributed to how easy it is for patrons to place holds online but they often do not remember to cancel the hold if they no longer want it.

ILL's received from outside the system jumped by 75% from last April and up 27% from last month. Patrons are learning that academic material not carried in WLS is still easy to request and arrives quite quickly, usually at no charge.

Tutor.com, Freegal (Music Downloads), and LearningExpress Library were our three most used databases and accounted for 58% of all database usage.

The Adult & Teen Staff did as many programs this year as last April, but the attendance was down significantly as last year a couple of the programs had very large attendance and the Presentations in the Community reached a large number of people. The quality of our programming remains strong.