

# White Plains Public Library Monthly Statistics

J113-June14 YTD

## Statistical Overview

Revision 6c

	12/13	13/14	% +/-	12/13	13/14	% +/-	12/13	13/14	% +/-
<b>General Statistics</b>	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
Days Open							289	289	0.00%
Turnstile Estimate									
Total							458417	437545	-4.55%
1st Floor							292496	294195	0.58%
The Trove							120111	108371	-9.77%
Adult Programs and Meeting Room Use							45811	34979	-23.64%

		<b>Adult</b>		<b>Juvenile</b>			<b>Total</b>		
<b>Loan Services</b>									
Total Circulation	424824	380537	-10.42%	197967	187847	-5.11%	622791	568384	-8.74%
Charges & Renewals	410098	362947	-11.50%	197967	187847	-5.11%	608065	550794	-9.42%
Digital Downloads	14726	17590	19.45%	n/a	n/a	n/a	14726	17590	19.45%
Patron Registrations	3055	2167	-29.07%	566	696	22.97%	3621	2863	-20.93%
Total Patrons	29637	31143	5.08%	5208	5571	6.97%	34845	36714	5.36%
ILL Sent	62713	67398	7.47%				62713	67398	7.47%
ILL Received	35486	39462	11.20%				35486	39462	11.20%
Reserves	30568	35171	15.06%				30568	35171	15.06%

<b>Reference Services</b>	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
Reference	83131	74370	-10.54%	18114	17440	-3.72%	101245	91810	-9.32%
In Person	56089	51390	-8.38%	17366	16624	-4.27%	73455	68014	-7.41%
Phone	24420	21055	-13.78%	748	816	9.09%	25168	21871	-13.10%
Periodical Requests	2487	1797	-27.74%	n/a	n/a	n/a	2487	1797	-27.74%
E-Mail	135	128	-5.19%	n/a	n/a	n/a	135	128	-5.19%
General Information	55088	56587	2.72%	26206	26283	0.29%	81294	82870	1.94%
In Person	42998	47226	9.83%	23861	24310	1.88%	66859	71536	7.00%
Phone	12090	9361	-22.57%	2345	1973	-15.86%	14435	11334	-21.48%
Total	138219	130957	-5.25%	44320	43723	-1.35%	182539	174680	-4.31%

<b>Technical Processing</b>	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
Total Items Added	15128	13752	-9.10%	4826	3766	-21.96%	19954	17518	-12.21%
Total Items Removed	30708	14452	-52.94%	2591	3809	47.01%	33299	18261	-45.16%
Collection Size (Items)	201588	196407	-2.57%	100605	98372	-2.22%	302193	294779	-2.45%
Collection Size (Titles)	158882	153668	-3.28%	65302	64728	-0.88%	224184	218396	-2.58%

<b>Promotional Activities</b>	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
Exhibits & Displays	70	22	-68.57%	437	421	-3.66%	507	443	-12.62%
Booklists, Fliers, Etc	180	159	-11.67%	70	66	-5.71%	250	225	-10.00%

# White Plains Public Library Monthly Statistics

J113-June14 YTD

## Statistical Overview

Page 2

<b>Outreach Contacts</b>	<b>12/13</b>	<b>Adult</b>	<b>13/14</b>	<b>12/13</b>	<b>Juvenile</b>	<b>13/14</b>	<b>12/13</b>	<b>Total</b>	<b>13/14</b>
Community Contacts	1002	1095	9.28%	209	212	1.44%	1211	1307	7.93%
Homebound Visits	31	23	-25.81%				31	23	-25.81%
<b>Total</b>	<b>1033</b>	<b>1118</b>	<b>8.23%</b>	<b>209</b>	<b>212</b>	<b>1.44%</b>	<b>1242</b>	<b>1330</b>	<b>7.09%</b>

<b>Partnerships</b>	<b>Adult</b>	<b>Juvenile</b>	<b>Total</b>
Activities			1709 1067 -37.57%
Participants			4508 3904 -13.40%

<b>Library Programs</b>	<b>Adult</b>	<b>Juvenile</b>	<b>Total</b>
Number of Programs	426	556	30.52%
Program Attendance	7220	7612	5.43%
			672 662 -1.49%
			17128 16585 -3.17%
			24348 24197 -0.62%

<b>Meeting Room Use</b>	<b>Adult</b>	<b>Juvenile</b>	<b>Total</b>
Number of Meetings			101 90 -10.89%
Meeting Attendance			5332 5753 7.90%

### Use of WPPL's Computers

<b>Computer Reservations</b>			
		62834	60885 -3.10%
CBJN		4010	3368 -16.01%
CyberSpot		49012	48518 -1.01%
CyberPool		9812	8999 -8.29%

### Use of WPPL's Electronic Resources

<b>Onsite User Sessions</b>			
<b>Total</b>		70201	96008 36.76%
Internet Use		67625	93977 38.97%
Database Use		2576	2031 -21.16%
<b>Offsite User Sessions</b>			
<b>Total</b>		273998	304943 11.29%
Website Use		264,035	294,985 11.72%
Database Use		8284	8311 0.33%
Tutor.com		1679	1647 -1.91%
<b>Total User Sessions Onsite and Offsite</b>		<b>344199</b>	<b>400951</b> 16.49%

# White Plains Public Library Monthly Statistics

J113-June14 YTD

## General Statistics

Month : J113-June14

Year : YTD

	12/13	13/14	% +/-	12/13	13/14	% +/-	12/13	13/14	% +/-
<b>General Statistics</b>	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
Days Open							289	289	0.00%

<b>Turnstile Estimate</b>									
	<b>Actual Count</b>			<b>Estimated</b>			<b>Total</b>		
1st Floor	265905	267450	0.58%	292496	294195	0.58%	292496	294195	0.58%
The Trove	109192	98519	-9.77%	120111	108371	-9.77%	120111	108371	-9.77%
Other	41646	31799	-23.64%	45811	34979	-23.64%	45811	34979	-23.64%
<b>Total</b>	<b>416743</b>	<b>397768</b>	<b>-4.55%</b>	<b>458417</b>	<b>437545</b>	<b>-4.55%</b>	<b>458417</b>	<b>437545</b>	<b>-4.55%</b>

# White Plains Public Library Monthly Statistics

J113-June14 YTD

## Loan Services Statistics

	12/13	13/14	%	12/13	13/14	% +/-	12/13	13/14	% +/-
<b>Patron Registration</b>	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
New Registrations	3055	<b>2167</b>	-29.07%	566	<b>696</b>	22.97%	3621	<b>2863</b>	-20.93%
Total Patrons	29637	<b>31143</b>	5.08%	5208	<b>5571</b>	6.97%	34845	<b>36714</b>	5.36%

<b>Circulation</b>	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
<b>By Item Type</b>									
Books	199938	<b>154067</b>	-22.94%	158617	<b>149539</b>	-5.72%	358555	<b>303606</b>	-15.33%
Fiction	113626	<b>87755</b>	-22.77%	127736	<b>120777</b>	-5.45%	241362	<b>208532</b>	-13.60%
Non-Fict	86312	<b>66312</b>	-23.17%	30881	<b>28762</b>	-6.86%	117193	<b>95074</b>	-18.87%
A/V	210160	<b>208880</b>	-0.61%	39350	<b>38308</b>	-2.65%	249510	<b>247188</b>	-0.93%
Downloads	14726	<b>17590</b>	19.45%	n/a	<b>n/a</b>	n/a	14726	<b>17590</b>	19.45%
Grand Total	424824	380537	-10.42%	197967	187847	-5.11%	622791	568384	-8.74%

<b>Holds (Reserves)</b>	<b>Adult</b>			<b>Juvenile</b>			<b>Total</b>		
Holds Placed	30568	<b>35171</b>	15.06%	n/a	<b>n/a</b>	n/a	30568	<b>35171</b>	15.06%
Holds Unclaimed	3163	<b>3566</b>	12.74%	n/a	<b>n/a</b>	n/a	3163	<b>3566</b>	12.74%

# White Plains Public Library Monthly Statistics

JI13-June14 YTD

## Adult Services Statistics

	12/13	13/14	% +/-
<b>Reference Questions</b>	<b>Adult</b>		
In Person	56089	<b>51390</b>	-8.38%
Telephone	24420	<b>21055</b>	-13.78%
Periodical Requests	2487	<b>1797</b>	-27.74%
E-Mail	135	<b>128</b>	-5.19%
<b>Total</b>	<b>83131</b>	<b>74370</b>	<b>-10.54%</b>

	<b>Adult</b>		
<b>General Assistance</b>			
In Person	42998	<b>47226</b>	9.83%
Telephone	12090	<b>9361</b>	-22.57%
<b>Total</b>	<b>55088</b>	<b>56587</b>	<b>2.72%</b>

	<b>Adult</b>		
<b>Promotional Activities</b>			
Library Exhibits	10	<b>10</b>	0.00%
Book Displays	60	<b>12</b>	-80.00%
Booklists	0	<b>0</b>	n/a
Fliers/Brochures	160	<b>153</b>	-4.38%
Press Releases	20	<b>6</b>	-70.00%

	<b>Adult</b>		
<b>Outreach Services</b>			
Homebound Visits	31	<b>23</b>	-25.81%
Community Contacts	1002	<b>1095</b>	9.28%
<b>Total</b>	<b>1033</b>	<b>1118</b>	<b>8.23%</b>

# White Plains Public Library Monthly Statistics

JI13-June14 YTD

## Children's Services Statistics

	12/13	13/14	% +/-
<b>Reference Questions</b>	<b>Children's</b>		
In Person	17366	<b>16624</b>	-4.27%
Telephone	748	<b>816</b>	9.09%
<b>Total</b>	18114	<b>17440</b>	-3.72%

<b>General Assistance</b>	<b>Children's</b>		
In Person	23861	<b>24310</b>	1.88%
Telephone	2345	<b>1973</b>	-15.86%
<b>Total</b>	26206	<b>26283</b>	0.29%

<b>Promotional Activities</b>	<b>Children's</b>		
Library Exhibits	28	<b>31</b>	10.71%
Book Displays	409	<b>390</b>	-4.65%
Booklists	0	<b>0</b>	n/a
Fliers/Brochures	70	<b>66</b>	-5.71%

<b>Outreach Services</b>	<b>Children's</b>		
Community Contacts	209	<b>212</b>	1.44%

# White Plains Public Library Monthly Statistics

J113-June14 YTD

## Library Program and Meeting Room Statistics

Program & Meeting Attendance	Programs	Actual Door Count	Estimated Attendance
Library Programs	1218	21997	24197
Adult Programs	418	5493	6042
YA Programs	138	1427	1570
Children's Programs	662	15077	16385
Partnership Activities	1067	3549	3904
Meeting Room Use	90	5230	5753
Total	2375	30776	33854

# White Plains Public Library Monthly Statistics

## InterLibrary Loan Statistics

J13-June14 YTD

	12/13	13/14	% +/-
<b>Interlibrary Loans</b>	<b>Total</b>		
Sent to WLS	62713	<b>67398</b>	7.47%
Book	32912	<b>34407</b>	4.54%
A/V	29801	<b>32991</b>	10.70%
Received from WLS	35250	39105	10.94%
Book	18944	<b>20522</b>	8.33%
A/V	16306	<b>18583</b>	13.96%
Received from Others	236	<b>357</b>	51.27%
Book	236	<b>357</b>	51.27%
A/V	0	<b>0</b> <i>n/a</i>	
Total Received	35486	<b>39462</b>	11.20%
Book	19180	20879	8.86%
A/V	16306	18583	13.96%

# White Plains Public Library Monthly Statistics

JI13-June14 YTD

## Collection & Tech Processing Statistics

	12/13	13/14	% +/-	12/13	13/14	% +/-	12/13	13/14	% +/-
<b>Items Added</b>	<b>Adult</b>			<b>Juv</b>			<b>Total</b>		
Books Total	9323	<b>8090</b>	-13.23%	3768	<b>2951</b>	-21.68%	13091	<b>11041</b>	-15.66%
Fiction	9210	<b>8019</b>	-12.93%	3745	<b>2928</b>	-21.82%	12955	<b>10947</b>	-15.50%
Non-Fict	113	<b>71</b>	-37.17%	23	<b>23</b>	0.00%	136	<b>94</b>	-30.88%
A/V Total	4149	<b>4141</b>	-0.19%	1056	<b>815</b>	-22.82%	5205	<b>4956</b>	-4.78%
Audio	535	<b>970</b>	81.31%	265	<b>77</b>	-70.94%	800	<b>1047</b>	30.88%
Video	3614	<b>3171</b>	-12.26%	791	<b>738</b>	-6.70%	4405	<b>3909</b>	-11.26%
CD-ROM	0	<b>21</b>	100.00%	2	<b>0</b>	-100.00%	2	<b>21</b>	950.00%
Downloads	1656	<b>1500</b>	-9.42%	n/a	<b>n/a</b>	n/a	1656	<b>1500</b>	-9.42%
<b>Grand Total</b>	<b>15128</b>	<b>13752</b>	-9.10%	<b>4826</b>	<b>3766</b>	-21.96%	<b>19954</b>	<b>17518</b>	-12.21%

<b>Items Removed</b>	<b>Adult</b>			<b>Juv</b>			<b>Total</b>		
Books Total	29536	<b>9600</b>	-67.50%	2170	<b>3091</b>	42.44%	31706	<b>12691</b>	-59.97%
Fiction	25000	<b>9112</b>	-63.55%	2017	<b>3072</b>	52.31%	27017	<b>12184</b>	-54.90%
Non-Fict	4536	<b>488</b>	-89.24%	153	<b>19</b>	-87.58%	4689	<b>507</b>	-89.19%
A/V Total	1026	<b>4852</b>	372.90%	416	<b>713</b>	71.39%	1442	<b>5565</b>	285.92%
Audio	812	<b>2733</b>	236.58%	69	<b>26</b>	100.00%	881	<b>2759</b>	213.17%
Video	214	<b>2119</b>	890.19%	347	<b>687</b>	97.98%	561	<b>2806</b>	400.18%
CD-ROM	146	<b>0</b>	-100.00%	5	<b>5</b>	0.00%	151	<b>5</b>	-96.69%
Downloads	0	<b>0</b>	n/a	n/a	<b>n/a</b>	n/a	0	<b>0</b>	n/a
<b>Grand Total</b>	<b>30708</b>	<b>14452</b>	-52.94%	<b>2591</b>	<b>3809</b>	47.01%	<b>33299</b>	<b>18261</b>	-45.16%

<b>Collection Size</b>	<b>Adult</b>			<b>Juv</b>			<b>Total</b>		
Books Total	166526	<b>160464</b>	-3.64%	93009	<b>91461</b>	-1.66%	259535	<b>251925</b>	-2.93%
Fiction	56647	<b>55400</b>	-2.20%	55859	<b>54009</b>	-3.31%	112506	<b>109409</b>	-2.75%
Non-Fict	109879	<b>105064</b>	-4.38%	37150	<b>37452</b>	0.81%	147029	<b>142516</b>	-3.07%
A/V Total	28930	<b>28178</b>	-2.60%	7199	<b>6525</b>	-9.36%	36129	<b>34703</b>	-3.95%
Audio	13531	<b>11572</b>	-14.48%	2071	<b>2128</b>	2.75%	15602	<b>13700</b>	-12.19%
Video	15399	<b>16606</b>	7.84%	5128	<b>4397</b>	-14.26%	20527	<b>21003</b>	2.32%
CD-ROM	115	<b>111</b>	-3.48%	397	<b>386</b>	-2.77%	512	<b>497</b>	-2.93%
Overdrive	6017	<b>7654</b>	27.21%	n/a	<b>n/a</b>	n/a	6017	<b>7654</b>	27.21%
<b>Grand Total (Items)</b>	<b>201588</b>	<b>196407</b>	-2.57%	<b>100605</b>	<b>98372</b>	-2.22%	<b>302193</b>	<b>294779</b>	-2.45%

<b>Collection Size</b>	<b>Adult</b>			<b>Juv</b>			<b>Total</b>		
<b>Grand Total (Titles)</b>	<b>158882</b>	<b>153668</b>	-3.28%	<b>65302</b>	<b>64728</b>	-0.88%	<b>224184</b>	<b>218396</b>	-2.58%

# White Plains Public Library Monthly Statistics

J113-June14 YTD

## Electronic Services Statistics

	12/13	13/14	% +/-	12/13	13/14	% +/-	12/13	13/14	% +/-
<b>Computer Use Within the Library</b>	Adult			Juvenile			Total		
CBJN	4010	<b>3368</b>	-16.01%				4010	<b>3368</b>	-16.01%
CyberSpot	41213	<b>41295</b>	0.20%				41213	<b>41295</b>	0.20%
Spanish Gates	7799	<b>7223</b>	-7.39%				7799	<b>7223</b>	-7.39%
CyberPool				9812	<b>8999</b>	-8.29%	9812	<b>8999</b>	-8.29%
<b>Total Sessions</b>	<b>53022</b>	<b>51886</b>	-2.14%	<b>9812</b>	<b>8999</b>	-8.29%	<b>62834</b>	<b>60885</b>	-3.10%
<b>Internet Use Within the Library</b>	Adult			Juvenile			Total		
Sites Visited	591656	<b>599255</b>	1.28%	n/a	n/a	n/a	591656	<b>599255</b>	1.28%
User Sessions	67625	<b>93977</b>	38.97%	n/a	n/a	n/a	67625	<b>93977</b>	38.97%
<b>Use of WPPL's Web Site by Remote Patrons</b>									
User Sessions							264,035	<b>294,985</b>	11.72%
<b>Tutor.com Use</b>	<i>According to Tutor.com</i>						1679	<b>1,647</b>	-1.91%
<b>Subscription Databases Accessed</b>									
<b>Page Views</b>							15194	<b>14287</b>	-5.97%
Onsite							3507	<b>2,831</b>	-19.28%
Offsite							11687	<b>11,456</b>	-1.98%
<b>User Sessions</b>							10860	<b>10342</b>	-4.77%
Onsite							2576	<b>2,031</b>	-21.16%
Offsite							8284	<b>8,311</b>	0.33%
<b>E-Book and Audio Downloads</b>							14726	<b>17590</b>	19.45%
Overdrive							14470	<b>17,477</b>	20.78%
Freanding							256	<b>113</b>	-55.86%

# White Plains Public Library Monthly Statistics

JI13-June14 YTD

## Periodicals Statistics

	12/13	13/14	% +/-
<b>Collection Size</b>	<b>Adult</b>		
Magazines	405	188	-53.58%
Newspapers	35	22	-37.14%
Microform	84	75	-10.71%
<b>Total</b>	<b>524</b>	<b>285</b>	<b>-45.61%</b>

<b>Periodical Requests</b>	<b>Adult</b>		
Print	1810	1192	-34.14%
Micoform	677	605	-10.64%
<b>Total</b>	<b>2487</b>	<b>1797</b>	<b>-27.74%</b>

<b>Other Materials (Uncataloged)</b>	<b>Adult</b>		
Pamphlets	5508	5589	1.47%
Documents	141	151	7.09%
Maps	2148	2148	0.00%
Pictures	65609	65609	0.00%
Phone Books	12	12	0.00%
<b>Total</b>	<b>73418</b>	<b>73509</b>	<b>0.12%</b>

<b>Current Subscriptions</b>	<b>Adult</b>		
Print	n/a	163	n/a
Magazine	n/a	146	n/a
Newspapers	n/a	17	n/a
Other	n/a	0	n/a
Microform	n/a	1	n/a
<b>Total</b>	<b>n/a</b>	<b>164</b>	<b>n/a</b>