By: John Lolis

Dept.   Library Systems

Subject: Monthly Activity Report - December 2014

- Our 10-year old CyberSpot Español computers have been upgraded with recommissioned staff workstations which are about five years old, yet much more powerful than those systems previously in use. At the same time, we took the opportunity to replace the now unsupported Windows XP operating system with Windows 7. We have begun work on upgrading the CyberPool computers to Windows 7 as well.

- The receipt printer in one of The Trove's selfcheck systems failed and was replaced under our maintenance contract with Sentry Technology; however, following replacement of the printer, the selfcheck has been displaying erratic behavior, rendering it unsuitable for use. A technical issue was opened with Sentry, but as they have been slow to respond and the selfcheck is sorely missed, we have spent an enormous amount of time trying everything possible to fix the problem, including reinstallation of the software and replacement of the computer. I have since contacted our Sentry sales representative, requesting that he expedite service for us.

- About to be deployed to The Edge is a print release terminal that will also serve as a public access catalog and PCReservation self-service station. Through the use of free open source software, a script has been developed that assigns function keys to each of the aforementioned services. Teens will be able to browse the catalog, release a print job or reserve a computer using the system. This same functionality will be deployed on the other public access catalog systems so that they may also serve multiple purposes, rather than solely for browsing the catalog. The system is awaiting roll-out pending the installation of the PCReservation and LPT:One print clients on The Edge computers.

- A web service that works in conjunction with PCReservation has been installed on one of our existing servers. It allows patrons to reserve a public access computer through a web browser. After some primarily cosmetic modifications to the software, it will be made accessible outside as well as inside the Library.

- The Symphony catalog server was down on Sunday, December 14th for approximately an hour but was back online shortly before we opened at 1pm.