

MONTHLY REPORT

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Subject: Monthly Activity Report - January 2015

- The White Plains City School District has purchased inexpensive Chromebooks to be kept here at the Library for use by tutors and students. They have also provided a laptop charging cart to store them and a wireless access point to provide dedicated wireless network access to the Chromebooks. Because of network requirements, a firewall and DHCP service have been installed on one of our former Español computers to secure and support the additional wifi network.
- The PrinterOn mobile print client was installed on the 20 Edge training and circulating laptops in order to support wireless printing for the FAFSA (Free Application for Federal Student Aid) Bootcamp held on Sunday, January 18th. The mobile print client allowed attendees to print their applications to the Edge printer. As for full roll-out of the mobile print service, we are currently testing print functionality for systems in The Edge and adjusting the configuration of the print system as necessary to provide the broadest availability and convenience. Because of our print environment, it has proven to be a challenging effort.
- A server has been installed to replace our current staff intranet (and former internet) server which has a failed drive. The hardware was formerly used by the IS Department as the phone system's Call Manager server. All of our critical intranet services--internal forms, meeting minutes, directories, links to online resources, etc.--have been mirrored to the new server.
- Our eCommerce server has been reconfigured to provide itemized fines and fees, allowing patrons to select those they wish to pay. A bug associated with that functionality necessitated an upgrade of the eCommerce software.
- Regarding the problematic selfcheck in The Trove, the field technician from Sentry Technology determined that the software for the replacement printer is causing problems under Windows XP, and the operating system needs to be upgraded to Windows 7 in order to fix the problem. There is as yet no ETA as to when this will be done. In the meantime, we have temporarily replaced the computer with one of our former Reference Desk computers. It has the type of port required for connecting one of our spare receipt printers. The selfcheck is now back in service, but with receipts printed from the desktop receipt printer rather than from the integrated printer.
- With regard to our subscription databases, restrictions have been implemented for those databases not provided by WLS, but are provided through funding from the Library or the Library Foundation. For those databases, only White Plains Public Library cardholders in good standing are able to gain remote access.

