

October 2015

	Database Uses	YTD	
DATABASES THRU WLS			
LearningExpress Library	146	505	10.2%
TumbleBooks	137	635	9.5%
Freegal	112	507	7.8%
lynda.com	90	396	6.3%
Ancestry Plus	44	185	3.1%
Morningstar Investment Center	44	186	3.1%
Flipster	19	89	1.3%
Novelist	11	51	0.8%
University of Fashion	9	40	0.6%
Rocket Languages	8	49	0.6%
DATABASES WPPL GETS ON OUR OWN			
Tutor.com	315	751	21.9%
ReferenceUSA	91	334	6.3%
World Book Online	58	260	4.0%
Journal News Digital Microfilm	13	48	0.9%
Business Plans Handbook	10	54	0.7%
Combined Literature Search	10	40	0.7%
Foundation Center Directory	9	85	0.6%
Children's Literature Review	9	39	0.6%
Foundation Maps	9	44	0.6%
Contemporary Authors	8	40	0.6%
Something About the Author	7	39	0.5%
Contemporary Authors New Revision Series	7	36	0.5%
Foundation Grants to Individuals	7	46	0.5%
DATABASES THRU NOVEL			
Academic OneFile	39	128	2.7%
IndieFlix	20	150	1.4%
Business Insights: Essentials	13	61	0.9%
Scholastic Go!	12	37	0.8%
General OneFile	11	54	0.8%
Gale Virtual Reference Library	11	48	0.8%
InfoTrac Newsstand	10	53	0.7%
eLibrary Elementary	9	39	0.6%
Health Reference Center Academic	9	37	0.6%
ProQuest Newspapers (Journal News + 80 Gannett Papers)	8	55	0.6%
Opposing Viewpoints	8	34	0.6%
Ntl Newspaper Index	8	37	0.6%
NY State Newspapers	7	43	0.5%
Kids infoBits	7	32	0.5%
DATABASES FREE ON THE WEB			
BBC Languages	24	66	1.7%
MedlinePlus Espanol	20	48	1.4%
Driving Tests.org	18	68	1.3%
ERIC	10	36	0.7%
Medline	7	36	0.5%
Thomas Register	6	28	0.4%
United Way 211	6	29	0.4%
Database Uses Total	1436	5578	

Jl15-June16 YTD

	Programs	Attendance
Early Literacy Programs		
Ages Birth - 5 Years Programs	80	1836
Combined Programs	86	2505
Parent/Caregiver Programs	6	180
Adult Literacy Programs		
Totals	62	481
ESOL Programs		
Totals	84	864
Children's Programs	3	55
Young Adult Programs	4	75
Adult Programs	77	734

October 2015

	Programs	Attendance
Early Literacy Programs		
Ages Birth - 5 Years Programs	18	461
Combined Programs	18	567
Parent/Caregiver Programs	0	0
Adult Literacy Programs		
Totals	16	132
ESOL Programs		
Totals	21	243
Children's Programs	1	35
Young Adult Programs	0	0
Adult Programs	20	208

White Plains Public Library Monthly Statistics

October 2015

Statistical Overview

Revision 6c

	14/15	15/16	% +/-	14/15	15/16	% +/-	14/15	15/16	% +/-
General Statistics	Adult			Juvenile			Total		
Days Open							30	30	0.00%
Turnstile Estimate									
Total							53115	47515	-10.54%
1st Floor							35555	30451	-14.36%
The Trove							11527	11294	-2.02%
Adult Programs and Meeting Room Use							6032	5770	-4.36%

	14/15	15/16	% +/-	14/15	15/16	% +/-	14/15	15/16	% +/-
Loan Services	Adult			Juvenile			Total		
Total Circulation	37609	35406	-5.86%	18406	17786	-3.37%	56015	53192	-5.04%
Charges & Renewals	35710	33440	-6.36%	18406	17786	-3.37%	54116	51226	-5.34%
Digital Downloads	1899	1966	3.53%	n/a	n/a	n/a	1899	1966	3.53%
Patron Registrations	250	227	-9.20%	96	73	-23.96%	346	300	-13.29%
Total Patrons	26669	26618	-0.19%	4322	4442	2.78%	30991	31060	0.22%
ILL Sent	6920	6441	-6.92%				6920	6441	-6.92%
ILL Received	4714	5322	12.90%				4714	5322	12.90%
Reserves	4135	4790	15.84%				4135	4790	15.84%

	14/15	15/16	% +/-	14/15	15/16	% +/-	14/15	15/16	% +/-
Reference Services	Adult			Juvenile			Total		
Reference	7074	6753	-4.54%	1740	1447	-16.84%	8814	8200	-6.97%
In Person	4708	4489	-4.65%	1660	1343	-19.10%	6368	5832	-8.42%
Phone	2221	2121	-4.50%	80	104	30.00%	2301	2225	-3.30%
Periodical Requests	133	136	2.26%	n/a	n/a	n/a	133	136	2.26%
E-Mail	12	7	-41.67%	n/a	n/a	n/a	12	7	-41.67%
General Information	5361	5197	-3.06%	2687	2786	3.68%	8048	7983	-0.81%
In Person	4431	4285	-3.29%	2484	2502	0.72%	6915	6787	-1.85%
Phone	930	912	-1.94%	203	284	39.90%	1133	1196	5.56%
Total	12435	11950	-3.90%	4427	4233	-4.38%	16862	16183	-4.03%

	14/15	15/16	% +/-	14/15	15/16	% +/-	14/15	15/16	% +/-
Technical Processing	Adult			Juvenile			Total		
Total Items Added	1203	1638	36.16%	203	326	60.59%	1406	1964	39.69%
Total Items Removed	1308	786	-39.91%	179	400	123.46%	1487	1186	-20.24%
Collection Size (Items)	195094	194777	-0.16%	99647	98794	-0.86%	294741	293571	-0.40%
Collection Size (Titles)	152298	151475	-0.54%	65654	65723	0.11%	217952	217198	-0.35%

	14/15	15/16	% +/-	14/15	15/16	% +/-	14/15	15/16	% +/-
Promotional Activities	Adult			Juvenile			Total		
Exhibits & Displays	7	7	0.00%	43	35	-18.60%	50	42	-16.00%
Booklists, Fliers, Etc	22	17	-22.73%	8	5	-37.50%	30	22	-26.67%

White Plains Public Library Monthly Statistics

October 2015

Statistical Overview

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Outreach Contacts	14/15	Adult	15/16	14/15	Juvenile	15/16	14/15	Total	15/16
Community Contacts	127	120	-5.51%	18	34	88.89%	145	154	6.21%
Homebound Visits	1	0	-100.00%				1	0	-100.00%
Total	128	120	-6.25%	18	34	88.89%	146	154	5.48%

Partnerships	Adult		Juvenile		Total		
Activities					97	88	-9.28%
Participants					688	283	-58.91%

Library Programs	Adult		Juvenile		Total				
Number of Programs	69	78	13.04%	84	65	-22.62%	153	143	-6.54%
Program Attendance	1062	1456	37.14%	1837	1587	-13.59%	2899	3044	4.99%

Meeting Room Use	Adult		Juvenile		Total		
Number of Meetings					11	14	27.27%
Meeting Attendance					715	875	22.31%

Use of WPPL's Computers

Computer Reservations							
					6335	5936	-6.30%
CBJN					353	360	1.98%
CyberSpot					4735	4107	-13.26%
Edge					n/a	764	n/a
CyberPool					1247	705	-43.46%

Use of WPPL's Electronic Resources

Onsite User Sessions						
Total				14253	14328	0.53%
Internet Use				13930	14143	1.53%
Database Use				323	185	-42.72%
Offsite User Sessions						
Total				40135	46622	16.16%
Website Use				38,779	45,382	17.03%
Database Use				1115	1065	-4.48%
Tutor.com				241	175	-27.39%
Total User Sessions Onsite and Offsite				54388	60950	12.07%

White Plains Public Library Monthly Statistics

October 2015

General Statistics

Month : **October**

Year : **2015**

	14/15	15/16	% +/-	14/15	15/16	% +/-	14/15	15/16	% +/-
General Statistics	Adult			Juvenile			Total		
Days Open							30	30	0.00%

Turnstile Estimate									
	Actual Count			Estimated			Total		
1st Floor	32323	27683	-14.36%	35555	30451	-14.36%	35555	30451	-14.36%
The Trove	10479	10267	-2.02%	11527	11294	-2.02%	11527	11294	-2.02%
Other	5484	5245	-4.36%	6032	5770	-4.36%	6032	5770	-4.36%
Total	48286	43195	-10.54%	53115	47515	-10.54%	53115	47515	-10.54%

Edge Turnstile Estimate									
	Actual Count			Estimated			Total		
	n/a	10366	n/a	n/a	11403	n/a	n/a	11403	n/a

White Plains Public Library Monthly Statistics

October 2015

Loan Services Statistics

	14/15	15/16	%	14/15	15/16	% +/-	14/15	15/16	% +/-
Patron Registration	Adult			Juvenile			Total		
New Registrations	250	227	-9.20%	96	73	-23.96%	346	300	-13.29%
Total Patrons	26669	26618	-0.19%	4322	4442	2.78%	30991	31060	0.22%

Circulation By Item Type	Adult			Juvenile			Total		
Books	16041	15922	-0.74%	15000	14694	-2.04%	31041	30616	-1.37%
Fiction	9450	7648	-19.07%	12151	11947	-1.68%	21601	19595	-9.29%
Non-Fict	6591	8274	25.53%	2849	2747	-3.58%	9440	11021	16.75%
A/V	19669	17518	-10.94%	3406	3092	-9.22%	23075	20610	-10.68%
Downloads	1899	1966	3.53%	n/a	n/a	n/a	1899	1966	3.53%
Grand Total	37609	35406	-5.86%	18406	17786	-3.37%	56015	53192	-5.04%

Holds (Reserves)	Adult			Juvenile			Total		
Holds Placed	4135	4790	15.84%	n/a	n/a	n/a	4135	4790	15.84%
Holds Unclaimed	510	554	8.63%	n/a	n/a	n/a	510	554	8.63%

Unreturned/Lost Items	Adult			Juvenile			Total		
Lost & Paid	16	21	31.25%	n/a	n/a	n/a	16	21	31.25%
Resident	7	11	57.14%	n/a	n/a	n/a	7	11	57.14%
Non-Res.	9	10	11.11%	n/a	n/a	n/a	9	10	11.11%

White Plains Public Library Monthly Statistics

October 2015

Adult Services Statistics

	14/15	15/16	% +/-
Reference Questions	Adult		
In Person	4708	4489	-4.65%
Telephone	2221	2121	-4.50%
Edge	107	558	421.50%
Periodical Requests	133	136	2.26%
E-Mail	12	7	-41.67%
Total	7181	7311	1.81%

	Adult		
General Assistance			
In Person	4431	4285	-3.29%
Telephone	930	912	-1.94%
Edge	126	637	405.56%
Total	5361	5197	-3.06%

	Adult		
Promotional Activities			
Library Exhibits	1	1	0.00%
Book Displays	6	6	0.00%
Booklists	0	0	n/a
Fliers/Brochures	19	16	-15.79%
Press Releases	3	1	-66.67%

	Adult		
Outreach Services			
Homebound Visits	1	0	-100.00%
Community Contacts	127	120	-5.51%
Total	128	120	-6.25%

White Plains Public Library Monthly Statistics

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Children's Services Statistics

	14/15	15/16	% +/-
Reference Questions	Children's		
In Person	1660	1343	-19.10%
Telephone	80	104	30.00%
Total	1740	1447	-16.84%

	14/15	15/16	% +/-
General Assistance	Children's		
In Person	2484	2502	0.72%
Telephone	203	284	39.90%
Total	2687	2786	3.68%

	14/15	15/16	% +/-
Promotional Activities	Children's		
Library Exhibits	4	3	-25.00%
Book Displays	39	32	-17.95%
Booklists	0	0	n/a
Fliers/Brochures	8	5	-37.50%

	14/15	15/16	% +/-
Outreach Services	Children's		
Community Contacts	18	34	88.89%

White Plains Public Library Monthly Statistics

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Library Program and Meeting Room Statistics

Library Programs and Partnerships	Adult Programs	Attendance	Young Adult Programs	Attendance	Children's Programs	Attendance	Total Programs	Attendance
Performances - Music & Dance	2	93	0	0	2	53	4	146
Description								
Jay and His Spanish Guitar	1	50					1	50
Green Golly Concert					1	35	1	35
Rangoli					1	18	1	18
Poetry Slam	1	43					1	43
Lectures, Activities & Demonstrations	15	613	12	81	17	287	44	981
Description								
Westchester Writers Meet Readers	1	40					1	40
Food Pantry	1	378					1	378
WEDC Personal Finances	1	6					1	6
Life Coach [Spanish]	1	12					1	12
WEDC Entrepreneurial Training [Spanish]	6	145					6	145
WP History Round Table	1	5					1	5
Teen Programs			10	67			10	67
Teen Technology Programs			2	14			2	14
SBA: Copyrights & Patents	1	3					1	3
Pop-up Craft							1	10
Maya/Cuentos							1	35
Eva Hill: Author Visit							1	12
Tux Paint							1	10
3D Printing							2	20
Who Let the Dogs In?							5	37
Lego Club							1	24
K-2 Club							2	16
Job Club	3	24					3	24
Day of Dead Workshop							3	123
Films / Videos	0	0	0	0	0	0	0	0
Workshops (Limited Registration)	36	254	0	0	4	48	40	302
Description								
Reading Coach							4	48
Spanish Conversation	7	125					7	125
Computer Classes	6	11					6	11
One-on-One Training	14	14					14	14
Literacy Laptops	1	2					1	2
Literacy for Life Conversation Group	8	102					8	102

Book Discussions Description	2	97	0	0	5	72	7	169
Battle of the Books					5	72	5	72
Book'em Mystery Discussion	1	14					1	14
Short Story Series	1	83					1	83
Story Hours Description	0	0	0	0	21	566	21	566
Time for 2s and 3s					6	218	6	218
Stories and Stuff 4s & 5s					3	5	3	5
Family Storytimes					2	76	2	76
Day of the Dead					1	29	1	29
Mother Goose Time					5	156	5	156
Fun With Toddlers					4	82	4	82
							0	0
							0	0
Outreach Services	11	186	0	0	16	417	27	603
Tours in Library	9	116					9	116
Class Visits in Library					12	335	12	335
Presentations in Community	2	70					2	70
Class Visits in Community					4	82	4	82
Total	66	1243	12	81	65	1443	143	2767

Partnerships Description	Adult Partnerships Activities	Adult Partnerships Participants	Young Adult Partnerships Activities	Young Adult Partnerships Participants	Children's Partnerships Activities	Children's Partnerships Participants	Total Activities	Total Participants
SCORE	1	1					1	1
TASC Tutoring	7	28					7	28
Citizenship Class	4	76					4	76
Homebound Instruction	76	152					76	152
Total	88	257	0	0	0	0	88	257

Meeting Room Use	Auditorium Meetings	Auditorium Attendance	Room B/C Meetings	Room B/C Attendance	Room A Meetings	Room A Attendance	Total Meetings	Total Attendance
Rental:	3	225	1	50	1	20	5	295
Government:	2	150	7	350			9	500
Library Org:							0	0
Total	5	375	8	400	1	20	14	795

Program & Meeting Attendance	Programs	Actual Door Count	Estimated Attendance
Library Programs	143	2767	3044
Adult Programs	66	1243	1367
YA Programs	12	81	89
Children's Programs	65	1443	1587
Partnership Activities	88	257	283
Meeting Room Use	14	795	875
Total	245	3819	4201

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InterLibrary Loan Statistics

	14/15	15/16	% +/-
Interlibrary Loans	Total		
Sent to WLS	6920	6441	-6.92%
Book	4027	3716	-7.72%
A/V	2893	2725	-5.81%
Received from WLS	4652	5278	13.46%
Book	2537	2838	11.86%
A/V	2115	2440	15.37%
Received from Others	62	44	-29.03%
Book	62	44	-29.03%
A/V	0	0	<i>n/a</i>
Total Received	4714	5322	12.90%
Book	2599	2882	10.89%
A/V	2115	2440	15.37%

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Collection & Tech Processing Statistics

Items Added	14/15	15/16	% +/-	14/15	15/16	% +/-	14/15	15/16	% +/-
	Adult			Juv			Total		
Books Total	761	1148	50.85%	166	258	55.42%	927	1406	51.67%
Fiction	750	1143	52.40%	161	256	59.01%	911	1399	53.57%
Non-Fict	11	5	-54.55%	5	2	-60.00%	16	7	-56.25%
A/V Total	332	425	28.01%	37	68	83.78%	369	493	33.60%
Audio	49	129	163.27%	2	0	-100.00%	51	129	152.94%
Video	283	296	4.59%	35	68	94.29%	318	364	14.47%
CD-ROM	0	0 n/a		0	0 n/a		0	0 n/a	
Downloads	110	65	-40.91%	n/a	n/a	n/a	110	65	-40.91%
Grand Total	1203	1638	36.16%	203	326	60.59%	1406	1964	39.69%

Items Removed	Adult			Juv			Total		
	14/15	15/16	% +/-	14/15	15/16	% +/-	14/15	15/16	% +/-
Books Total	1036	739	-28.67%	158	391	147.47%	1194	1130	-5.36%
Fiction	1034	734	-29.01%	158	390	146.84%	1192	1124	-5.70%
Non-Fict	2	5	150.00%	0	1	100.00%	2	6	200.00%
A/V Total	272	47	-82.72%	21	9	-57.14%	293	56	-80.89%
Audio	2	9	350.00%	1	0	-100.00%	3	9	200.00%
Video	270	38	-85.93%	20	9	-55.00%	290	47	-83.79%
CD-ROM	0	0 n/a		0	0 n/a		0	0 n/a	
Downloads	0	0 n/a		n/a	n/a	n/a	0	0 n/a	
Grand Total	1308	786	-39.91%	179	400	123.46%	1487	1186	-20.24%

Collection Size	Adult			Juv			Total		
	14/15	15/16	% +/-	14/15	15/16	% +/-	14/15	15/16	% +/-
Books Total	157838	156044	-1.14%	92379	91442	-1.01%	250217	247486	-1.09%
Fiction	56281	55689	-1.05%	54510	54332	-0.33%	110791	110021	-0.70%
Non-Fict	101557	100355	-1.18%	37869	37110	-2.00%	139426	137465	-1.41%
A/V Total	29085	29311	0.78%	6882	7294	5.99%	35967	36605	1.77%
Audio	11561	11664	0.89%	2175	2211	1.66%	13736	13875	1.01%
Video	17524	17647	0.70%	4707	5083	7.99%	22231	22730	2.24%
CD-ROM	0	0 n/a		386	58	-84.97%	386	58	-84.97%
Overdrive	8171	9422	15.31%	n/a	n/a	n/a	8171	9422	15.31%
Grand Total (Items)	195094	194777	-0.16%	99647	98794	-0.86%	294741	293571	-0.40%

Collection Size	Adult			Juv			Total		
	14/15	15/16	% +/-	14/15	15/16	% +/-	14/15	15/16	% +/-
Grand Total (Titles)	152298	151475	-0.54%	65654	65723	0.11%	217952	217198	-0.35%

Electronic Services Statistics

	14/15	15/16	% +/-	14/15	15/16	% +/-	14/15	15/16	% +/-
Computer Use Within the Library	Adult			Juvenile			Total		
CBJN	353	360	1.98%				353	360	1.98%
CyberSpot	4083	3649	-10.63%				4083	3649	-10.63%
Spanish Gates	652	458	-29.75%				652	458	-29.75%
Edge	n/a	764	n/a				n/a	764	n/a
CyberPool				1247	705	-43.46%	1247	705	-43.46%
Total Sessions	5088	5231	2.81%	1247	705	-43.46%	6335	5936	-6.30%

	Adult			Juvenile			Total		
Internet Use Within the Library									
Sites Visited	70022	56731	-18.98%	n/a	n/a	n/a	70022	56731	-18.98%
User Sessions	13930	14143	1.53%	n/a	n/a	n/a	13930	14143	1.53%

Use of WPPL's Web Site by Remote Patrons			
User Sessions			
		38,779	45,382 17.03%

Tutor.com Use	<i>According to Tutor.com</i>	241	175 -27.39%
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Subscription Databases Accessed			
Page Views		1892	1469 -22.36%
Onsite		477	236 -50.52%
Offsite		1415	1233 -12.86%
User Sessions		1438	1250 -13.07%
Onsite		323	185 -42.72%
Offsite		1115	1,065 -4.48%

E-Book and Audio Downloads			
		1899	1966 3.53%
Overdrive		1890	1662 -12.06%
Freeding		9	10 11.11%
OneClickDigital		n/a	15 n/a
Total Boox		n/a	18 n/a
Hoopla		n/a	261 n/a

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Periodicals Statistics

	14/15	15/16	% +/-
Collection Size	Adult		
Magazines	188	180	-4.26%
Newspapers	22	22	0.00%
Microform	75	75	0.00%
Total	285	277	-2.81%

Periodical Requests	Adult		
Print	85	103	21.18%
Microform	48	33	-31.25%
Total	133	136	2.26%

Other Materials (Uncataloged)	Adult		
Pamphlets	5642	5642	0.00%
Documents	155	160	3.23%
Maps	2148	2148	0.00%
Pictures	65609	65609	0.00%
Phone Books	12	12	0.00%
Total	73566	73571	0.01%

Current Subscriptions	Adult		
Print	163	154	-5.52%
Magazine	146	137	-6.16%
Newspapers	17	17	0.00%
Other	0	0	n/a
Microform	1	1	0.00%
Total	164	155	-5.49%