

White Plains Public Library Monthly Statistics

JI15-June16 YTD

Statistical Overview

Revision 6c

	14/15	15/16	% +/-	14/15	15/16	% +/-	14/15	15/16	% +/-
General Statistics	Adult			Juvenile			Total		
Days Open							118	116	-1.69%
Turnstile Estimate									
Total							205955	198845	-3.45%
1st Floor							136868	132811	-2.96%
The Trove							50522	48877	-3.26%
Adult Programs and Meeting Room Use							18566	17157	-7.59%

	14/15	15/16	% +/-	14/15	15/16	% +/-	14/15	15/16	% +/-
Loan Services	Adult			Juvenile			Total		
Total Circulation	155236	145301	-6.40%	81443	75194	-7.67%	236679	220495	-6.84%
Charges & Renewals	147329	136293	-7.49%	81443	75194	-7.67%	228772	211487	-7.56%
Digital Downloads	7907	9008	13.92%	n/a	n/a	n/a	7907	9008	13.92%
Patron Registrations	1050	1014	-3.43%	340	369	8.53%	1390	1383	-0.50%
Total Patrons	26669	26618	-0.19%	4322	4442	2.78%	30991	31060	0.22%
ILL Sent	26361	25628	-2.78%				26361	25628	-2.78%
ILL Received	17907	17249	-3.67%				17907	17249	-3.67%
Reserves	16871	19170	13.63%				16871	19170	13.63%

	14/15	15/16	% +/-	14/15	15/16	% +/-	14/15	15/16	% +/-
Reference Services	Adult			Juvenile			Total		
Reference	29065	31733	9.18%	8421	6195	-26.43%	37486	37928	1.18%
In Person	19283	19208	-0.39%	8062	5859	-27.33%	27345	25067	-8.33%
Phone	8132	8896	9.39%	359	336	-6.41%	8491	9232	8.73%
Edge	1113	3027	171.97%	n/a	n/a	n/a	1113	3027	171.97%
Periodical Requests	508	581	14.37%	n/a	n/a	n/a	508	581	14.37%
E-Mail	29	21	-27.59%	n/a	n/a	n/a	29	21	-27.59%
General Information	21097	20820	-1.31%	13183	12025	-8.78%	34280	32845	-4.19%
In Person	17970	17492	-2.66%	12309	11008	-10.57%	30279	28500	-5.88%
Phone	3127	3328	6.43%	874	1017	16.36%	4001	4345	8.60%
Edge	872	3031	247.59%	n/a	n/a	n/a	872	3031	247.59%
Total	50162	52553	4.77%	21604	18220	-15.66%	71766	70773	-1.38%

	14/15	15/16	% +/-	14/15	15/16	% +/-	14/15	15/16	% +/-
Technical Processing	Adult			Juvenile			Total		
Total Items Added	5022	4893	-2.57%	2052	1396	-31.97%	7074	6289	-11.10%
Total Items Removed	4426	3492	-21.10%	1149	851	-25.94%	5575	4343	-22.10%
Collection Size (Items)	195094	194777	-0.16%	99647	98794	-0.86%	294741	293571	-0.40%
Collection Size (Titles)	152298	151475	-0.54%	65654	65723	0.11%	217952	217198	-0.35%

	14/15	15/16	% +/-	14/15	15/16	% +/-	14/15	15/16	% +/-
Promotional Activities	Adult			Juvenile			Total		
Exhibits & Displays	28	28	0.00%	150	151	0.67%	178	179	0.56%
Booklists, Fliers, Etc	73	67	-8.22%	28	26	-7.14%	101	93	-7.92%

White Plains Public Library Monthly Statistics

JI15-June16 YTD

Statistical Overview

Page 2

Outreach Contacts	14/15	Adult	15/16	14/15	Juvenile	15/16	14/15	Total	15/16
Community Contacts	445	474	6.52%	83	101	21.69%	528	575	8.90%
Homebound Visits	2	4	100.00%				2	4	100.00%
Total	447	478	6.94%	83	101	21.69%	530	579	9.25%

Partnerships	Adult		Juvenile		Total		
Activities					159	124	-22.01%
Participants					1151	602	-47.72%

Library Programs	Adult		Juvenile		Total				
Number of Programs	210	244	16.19%	311	263	-15.43%	521	507	-2.69%
Program Attendance	2807	3849	37.12%	9281	7592	-18.20%	12088	11441	-5.35%

Meeting Room Use	Adult		Juvenile		Total		
Number of Meetings					45	34	-24.44%
Meeting Attendance					2624	1931	-26.43%

Use of WPPL's Computers							
Computer Reservations					26027	21422	-17.69%
	CBJN				1428	1302	-8.82%
	CyberSpot				19054	16546	-13.16%
	CyberPool				5545	3574	-35.55%

Use of WPPL's Electronic Resources							
Onsite User Sessions							
Total					42979	45268	5.33%
Internet Use					41872	44593	6.50%
Database Use		Sept 2015 was unavailable			1107	675	-39.02%
Offsite User Sessions							
Total					153981	134438	-12.69%
Website Use		Sept 2015 was unavailable			149,575	130,604	-12.68%
Database Use		Sept 2015 was unavailable			3887	3474	-10.63%
Tutor.com					519	360	-30.64%
Total User Sessions Onsite and Offsite		Sept 2015 was unavailable			196960	179706	-8.76%

White Plains Public Library Monthly Statistics

J115-June16 YTD

General Statistics

Month : J115-June16

Year : YTD

	14/15	15/16	% +/-	14/15	15/16	% +/-	14/15	15/16	% +/-
General Statistics	Adult			Juvenile			Total		
Days Open							118	116	-1.69%

Turnstile Estimate									
	Actual Count			Estimated			Total		
1st Floor	124425	120737	-2.96%	136868	132811	-2.96%	136868	132811	-2.96%
The Trove	45929	44434	-3.26%	50522	48877	-3.26%	50522	48877	-3.26%
Other	16878	15597	-7.59%	18566	17157	-7.59%	18566	17157	-7.59%
Total	187232	180768	-3.45%	205955	198845	-3.45%	205955	198845	-3.45%

Edge Turnstile Estimate									
	Actual Count			Estimated			Total		
	n/a	38958	n/a	n/a	42854	n/a	n/a	42854	n/a

White Plains Public Library Monthly Statistics

JI15-June16 YTD

Loan Services Statistics

	14/15	15/16	%	14/15	15/16	% +/-	14/15	15/16	% +/-
Patron Registration	Adult			Juvenile			Total		
New Registrations	1050	1014	-3.43%	340	369	8.53%	1390	1383	-0.50%
Total Patrons	26669	26618	-0.19%	4322	4442	2.78%	30991	31060	0.22%

Circulation	Adult			Juvenile			Total		
By Item Type									
Books	67304	65904	-2.08%	64067	60061	-6.25%	131371	125965	-4.12%
Fiction	39836	35054	-12.00%	52967	49561	-6.43%	92803	84615	-8.82%
Non-Fict	27468	30850	12.31%	11100	10500	-5.41%	38568	41350	7.21%
A/V	80025	70389	-12.04%	17376	15133	-12.91%	97401	85522	-12.20%
Downloads	7907	9008	13.92%	n/a	n/a	n/a	7907	9008	13.92%
Grand Total	155236	145301	-6.40%	81443	75194	-7.67%	236679	220495	-6.84%

Holds (Reserves)	Adult			Juvenile			Total		
Holds Placed	16871	19170	13.63%	n/a	n/a	n/a	16871	19170	13.63%
Holds Unclaimed	2019	2027	0.40%	n/a	n/a	n/a	2019	2027	0.40%

Unreturned/Lost Items	Adult			Juvenile			Total		
Lost & Paid	72	76	5.56%	n/a	n/a	n/a	72	76	5.56%
Resident	45	41	-8.89%	n/a	n/a	n/a	45	41	-8.89%
Non-Res.	27	35	29.63%	n/a	n/a	n/a	27	35	29.63%

White Plains Public Library Monthly Statistics

J115-June16 YTD

Adult Services Statistics

	14/15	15/16	% +/-
Reference Questions	Adult		
In Person	19283	19208	-0.39%
Telephone	8132	8896	9.39%
Edge	1113	3027	171.97%
Periodical Requests	508	581	14.37%
E-Mail	29	21	-27.59%
Total	29065	31733	9.18%

	Adult		
General Assistance			
In Person	17970	17492	-2.66%
Telephone	3127	3328	6.43%
Edge	872	3031	247.59%
Total	21969	23851	8.57%

	Adult		
Promotional Activities			
Library Exhibits	4	4	0.00%
Book Displays	24	24	0.00%
Booklists	0	0	n/a
Fliers/Brochures	64	62	-3.13%
Press Releases	9	5	-44.44%

	Adult		
Outreach Services			
Homebound Visits	2	4	100.00%
Community Contacts	445	474	6.52%
Total	447	478	6.94%

White Plains Public Library Monthly Statistics

J115-June16 YTD

Children's Services Statistics

	14/15	15/16	% +/-
Reference Questions			
	Children's		
In Person	8062	5859	-27.33%
Telephone	359	336	-6.41%
Total	8421	6195	-26.43%
General Assistance			
	Children's		
In Person	12309	11008	-10.57%
Telephone	874	1017	16.36%
Total	13183	12025	-8.78%
Promotional Activities			
	Children's		
Library Exhibits	15	10	-33.33%
Book Displays	135	141	4.44%
Booklists	0	0	n/a
Fliers/Brochures	28	26	-7.14%
Outreach Services			
	Children's		
Community Contacts	83	101	21.69%

White Plains Public Library Monthly Statistics

J115-June16 YTD

Library Program and Meeting Room Statistics

Program & Meeting Attendance	Programs	Actual Door Count	Estimated Attendance
Library Programs	639	12610	13871
Adult Programs	325	5600	6160
YA Programs	145	2387	2626
Children's Programs	169	4623	5085
Partnership Activities	138	2600	2860
Meeting Room Use	107	794	873
Total	884	16004	17604

White Plains Public Library Monthly Statistics

J115-June16 YTD

InterLibrary Loan Statistics

	14/15	15/16	% +/-
Interlibrary Loans	Total		
Sent to WLS	26361	25628	-2.78%
Book	15763	14344	-9.00%
A/V	10598	11284	6.47%
Received from WLS	17745	17134	-3.44%
Book	9727	9361	-3.76%
A/V	8018	7773	-3.06%
Received from Others	162	115	-29.01%
Book	162	115	-29.01%
A/V	0	0	n/a
Total Received	17907	17249	-3.67%
Book	9889	9476	-4.18%
A/V	8018	7773	-3.06%

White Plains Public Library Monthly Statistics

J115-June16 YTD

Collection & Tech Processing Statistics

Items Added	14/15	15/16	% +/-	14/15	15/16	% +/-	14/15	15/16	% +/-
	Adult			Juv			Total		
Books Total	3316	3147	-5.10%	1634	1251	-23.44%	4950	4398	-11.15%
Fiction	3299	3128	-5.18%	1623	1242	-23.48%	4922	4370	-11.21%
Non-Fict	17	19	11.76%	11	9	-18.18%	28	28	0.00%
A/V Total	1222	1473	20.54%	418	145	-65.31%	1640	1618	-1.34%
Audio	193	352	82.38%	62	3	-95.16%	255	355	39.22%
Video	1029	1121	8.94%	356	142	-60.11%	1385	1263	-8.81%
CD-ROM	0	0	n/a	0	0	n/a	0	0	n/a
Downloads	484	273	-43.60%	n/a	n/a	n/a	484	273	-43.60%
Grand Total	5022	4893	-2.57%	2052	1396	-31.97%	7074	6289	-11.10%

Items Removed							Total		
Books Total	3393	2404	-29.15%	1068	821	-23.13%	4461	3225	-27.71%
Fiction	3351	2382	-28.92%	1065	819	-23.10%	4416	3201	-27.51%
Non-Fict	42	22	-47.62%	3	2	-33.33%	45	24	-46.67%
A/V Total	1028	1088	5.84%	81	28	-65.43%	1109	1116	0.63%
Audio	285	30	-89.47%	5	2	-60.00%	290	32	-88.97%
Video	743	1058	42.40%	76	26	-65.79%	819	1084	32.36%
CD-ROM	5	0	-100.00%	0	2	100.00%	5	2	-60.00%
Downloads	0	0	n/a	n/a	n/a	n/a	0	0	n/a
Grand Total	4426	3492	-21.10%	1149	851	-25.94%	5575	4343	-22.10%

Collection Size							Total		
Books Total	157838	156044	-1.14%	92379	91442	-1.01%	250217	247486	-1.09%
Fiction	56281	55689	-1.05%	54510	54332	-0.33%	110791	110021	-0.70%
Non-Fict	101557	100355	-1.18%	37869	37110	-2.00%	139426	137465	-1.41%
A/V Total	29085	29311	0.78%	6882	7294	5.99%	35967	36605	1.77%
Audio	11561	11664	0.89%	2175	2211	1.66%	13736	13875	1.01%
Video	17524	17647	0.70%	4707	5083	7.99%	22231	22730	2.24%
CD-ROM	0	0	n/a	386	58	-84.97%	386	58	-84.97%
Overdrive	8171	9422	15.31%	n/a	n/a	n/a	8171	9422	15.31%
Grand Total (Items)	195094	194777	-0.16%	99647	98794	-0.86%	294741	293571	-0.40%

Collection Size							Total		
Grand Total (Titles)	152298	151475	-0.54%	65654	65723	0.11%	217952	217198	-0.35%

White Plains Public Library Monthly Statistics

J115-June16 YTD

Electronic Services Statistics

	14/15	15/16	% +/-	14/15	15/16	% +/-	14/15	15/16	% +/-
Computer Use Within the Library	Adult			Juvenile			Total		
CBJN	1428	1302	-8.82%				1428	1302	-8.82%
CyberSpot	16536	14526	-12.16%				16536	14526	-12.16%
Spanish Gates	2518	2020	-19.78%				2518	2020	-19.78%
Edge	n/a	2579	n/a				n/a	2579	n/a
CyberPool				5545	3574	-35.55%	5545	3574	-35.55%
Total Sessions	20482	17848	-12.86%	5545	3574	-35.55%	26027	24001	-7.78%

	14/15	15/16	% +/-	14/15	15/16	% +/-	14/15	15/16	% +/-
Internet Use Within the Library	Adult			Juvenile			Total		
Sites Visited	279074	252062	-9.68%	n/a	n/a	n/a	279074	252062	-9.68%
User Sessions	41872	44593	6.50%	n/a	n/a	n/a	41872	44593	6.50%

Use of WPPL's Web Site by Remote Patrons									
User Sessions				Sept 2015 was unavailable			149,575	130,604	-12.68%

Tutor.com Use	<i>According to Tutor.com</i>						519	360	-30.64%
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Subscription Databases Accessed									
Page Views							6332	5759	-9.05%
Onsite							1546	1209	-21.80%
Offsite							4786	4550	-4.93%
User Sessions							4994	4149	-16.92%
Onsite				Sept 2015 was unavailable			1107	675	-39.02%
Offsite				Sept 2015 was unavailable			3887	3474	-10.63%

E-Book and Audio Downloads									
							7907	9008	13.92%
Overdrive							7857	7845	-0.15%
Freeding							50	56	12.00%
OneClickDigital							n/a	78	n/a
Total Boox							n/a	102	n/a
Hoopla							n/a	927	n/a

White Plains Public Library Monthly Statistics

J115-June16 YTD

Periodicals Statistics

	14/15	15/16	% +/-
Collection Size	Adult		
Magazines	188	180	-4.26%
Newspapers	22	22	0.00%
Microform	75	75	0.00%
Total	285	277	-2.81%

Periodical Requests			
Print	352	443	25.85%
Microform	156	138	-11.54%
Total	508	581	14.37%

Other Materials (Uncataloged)			
Pamphlets	5642	5642	0.00%
Documents	155	160	3.23%
Maps	2148	2148	0.00%
Pictures	65609	65609	0.00%
Phone Books	12	12	0.00%
Total	73566	73571	0.01%

Current Subscriptions			
Print	163	154	-5.52%
Magazine	146	137	-6.16%
Newspapers	17	17	0.00%
Other	0	0	n/a
Microform	1	1	0.00%
Total	164	155	-5.49%