By: John Lolis

Dept.   Library Systems

Subject: Monthly Activity Report - October 2015

- The Trove's Tree Trail once again displays real-time video of young patrons as they enter The Trove. That feature had been unavailable since the construction of The Edge when we lost the connection to the surveillance camera in The Trove. The use of a webcam and a small board computer hidden behind one of the monitors enabled us to once again provide this feature that young patrons find very engaging.

- We have earmarked for disposal 24 computers, 14 monitors and four printers that are in various states of disrepair and/or are too obsolete for use. Approval has been obtained from the Purchasing Department to dispose of the equipment. We have removed from them any components such as memory and hard drives that may be useful. Still in our inventory are approximately 20 used computers that will serve as spares and for parts as needed; however, we expect that additional equipment will be submitted for disposal.

- The DVD case unlockers on all three first floor selfchecks were in need of repair. Repair of all three was expected to take place on November 1st (which did in fact occur).

- After changing the circulation period for multi-disk TV series from one week to two weeks, it was found that the selfchecks did not recognize those items as needing to have their cases unlocked. It was determined that they were catalogued as a new item type, and as such, a change needs to be made by WLS on the catalog server in order for the selfchecks to accommodate those items so that the case unlocker is triggered. A helpdesk ticket has been submitted to WLS requesting that this change be made.

- We received a new HDMI scaler and a VGA-to-HDMI converter to replace the failed scaler in the Auditorium. The podium can once again accommodate laptops that only have a VGA output.

- While investigating the cause of slowness on our network, I noticed an extraordinarily large amount of unexplained traffic. It far exceeded normal web traffic and was destined to a private (i.e., non-internet) address and port, neither of which could be identified or located. It was eventually determined that the traffic was caused by remote management software that was running on the computers supplied by WLS–they were constantly trying to communicate with a remote console on the WLS network but could not do so. The software has since been uninstalled and network traffic has returned to normal.

- We experienced a problem with our mobile print service that affected black & white print jobs that are sent to our color printers, that is, B&W printing from the iMacs in The Edge and B&W printing on legal size paper in the CyberSpot. After much trial and error, the problem was corrected by changing to the use of a color print driver and specifying grayscale printing.