

# White Plains Public Library Monthly Statistics

JI15-June16 YTD

## Statistical Overview

Revision 6c

|                                     | 14/15        | 15/16 | % +/- | 14/15           | 15/16 | % +/- | 14/15        | 15/16  | % +/-  |
|-------------------------------------|--------------|-------|-------|-----------------|-------|-------|--------------|--------|--------|
| <b>General Statistics</b>           | <b>Adult</b> |       |       | <b>Juvenile</b> |       |       | <b>Total</b> |        |        |
| Days Open                           |              |       |       |                 |       |       | 175          | 173    | -1.14% |
| Turnstile Estimate                  |              |       |       |                 |       |       |              |        |        |
| Total                               |              |       |       |                 |       |       | 285672       | 278858 | -2.39% |
| 1st Floor                           |              |       |       |                 |       |       | 192787       | 187323 | -2.83% |
| The Trove                           |              |       |       |                 |       |       | 67991        | 65870  | -3.12% |
| Adult Programs and Meeting Room Use |              |       |       |                 |       |       | 24894        | 25664  | 3.09%  |

|                      | 14/15        | 15/16  | % +/-  | 14/15           | 15/16  | % +/-   | 14/15        | 15/16  | % +/-   |
|----------------------|--------------|--------|--------|-----------------|--------|---------|--------------|--------|---------|
| <b>Loan Services</b> | <b>Adult</b> |        |        | <b>Juvenile</b> |        |         | <b>Total</b> |        |         |
| Total Circulation    | 230013       | 213809 | -7.04% | 132330          | 104486 | -21.04% | 362343       | 318295 | -12.16% |
| Charges & Renewals   | 217984       | 200475 | -8.03% | 132330          | 104486 | -21.04% | 350314       | 304961 | -12.95% |
| Digital Downloads    | 12029        | 13334  | 10.85% | n/a             | n/a    | n/a     | 12029        | 13334  | 10.85%  |
| Patron Registrations | 1376         | 1303   | -5.31% | 466             | 422    | -9.44%  | 1842         | 1725   | -6.35%  |
| Total Patrons        | 27000        | 26880  | -0.44% | 4351            | 4424   | 1.68%   | 31351        | 31304  | -0.15%  |
| ILL Sent             | 39767        | 38420  | -3.39% |                 |        |         | 39767        | 38420  | -3.39%  |
| ILL Received         | 26745        | 25496  | -4.67% |                 |        |         | 26745        | 25496  | -4.67%  |
| Reserves             | 24458        | 28217  | 15.37% |                 |        |         | 24458        | 28217  | 15.37%  |

|                           | 14/15        | 15/16 | % +/-   | 14/15           | 15/16 | % +/-   | 14/15        | 15/16 | % +/-   |
|---------------------------|--------------|-------|---------|-----------------|-------|---------|--------------|-------|---------|
| <b>Reference Services</b> | <b>Adult</b> |       |         | <b>Juvenile</b> |       |         | <b>Total</b> |       |         |
| Reference                 | 41330        | 44425 | 7.49%   | 11440           | 8693  | -24.01% | 52770        | 53118 | 0.66%   |
| In Person                 | 26181        | 26906 | 2.77%   | 10951           | 8244  | -24.72% | 37132        | 35150 | -5.34%  |
| Phone                     | 11627        | 12601 | 8.38%   | 489             | 449   | -8.18%  | 12116        | 13050 | 7.71%   |
| Edge                      | 2684         | 4082  | 52.09%  | n/a             | n/a   | n/a     | 2684         | 4082  | 52.09%  |
| Periodical Requests       | 800          | 806   | 0.75%   | n/a             | n/a   | n/a     | 800          | 806   | 0.75%   |
| E-Mail                    | 38           | 30    | -21.05% | n/a             | n/a   | n/a     | 38           | 30    | -21.05% |
| General Information       | 29238        | 29508 | 0.92%   | 17487           | 16756 | -4.18%  | 46725        | 46264 | -0.99%  |
| In Person                 | 24726        | 24689 | -0.15%  | 16244           | 15285 | -5.90%  | 40970        | 39974 | -2.43%  |
| Phone                     | 4512         | 4819  | 6.80%   | 1243            | 1471  | 18.34%  | 5755         | 6290  | 9.30%   |
| Edge                      | 2974         | 4443  | 49.39%  | n/a             | n/a   | n/a     | 2974         | 4443  | 49.39%  |
| Total                     | 70568        | 73933 | 4.77%   | 28927           | 25449 | -12.02% | 99495        | 99382 | -0.11%  |

|                             | 14/15        | 15/16  | % +/-   | 14/15           | 15/16 | % +/-   | 14/15        | 15/16  | % +/-   |
|-----------------------------|--------------|--------|---------|-----------------|-------|---------|--------------|--------|---------|
| <b>Technical Processing</b> | <b>Adult</b> |        |         | <b>Juvenile</b> |       |         | <b>Total</b> |        |         |
| Total Items Added           | 7322         | 7576   | 3.47%   | 2860            | 1892  | -33.85% | 10182        | 9468   | -7.01%  |
| Total Items Removed         | 9254         | 6492   | -29.85% | 1835            | 980   | -46.59% | 11089        | 7472   | -32.62% |
| Collection Size (Items)     | 192410       | 194247 | 0.95%   | 99617           | 99193 | -0.43%  | 292027       | 293440 | 0.48%   |
| Collection Size (Titles)    | 147541       | 150294 | 1.87%   | 63648           | 65987 | 3.67%   | 211189       | 216281 | 2.41%   |

|                               | 14/15        | 15/16 | % +/-   | 14/15           | 15/16 | % +/-   | 14/15        | 15/16 | % +/-   |
|-------------------------------|--------------|-------|---------|-----------------|-------|---------|--------------|-------|---------|
| <b>Promotional Activities</b> | <b>Adult</b> |       |         | <b>Juvenile</b> |       |         | <b>Total</b> |       |         |
| Exhibits & Displays           | 42           | 48    | 14.29%  | 238             | 223   | -6.30%  | 280          | 271   | -3.21%  |
| Booklists, Fliers, Etc        | 111          | 97    | -12.61% | 42              | 37    | -11.90% | 153          | 134   | -12.42% |

# White Plains Public Library Monthly Statistics

J115-June16 YTD

## Statistical Overview

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| <b>Outreach Contacts</b> | <b>14/15</b> | <b>Adult</b> | <b>15/16</b> | <b>14/15</b> | <b>Juvenile</b> | <b>15/16</b>  | <b>14/15</b> | <b>Total</b> | <b>15/16</b> |
|--------------------------|--------------|--------------|--------------|--------------|-----------------|---------------|--------------|--------------|--------------|
| Community Contacts       | 704          | <b>710</b>   | 0.85%        | 124          | <b>142</b>      | 14.52%        | 828          | <b>852</b>   | 2.90%        |
| Homebound Visits         | 6            | <b>5</b>     | -16.67%      |              |                 |               | 6            | <b>5</b>     | -16.67%      |
| <b>Total</b>             | <b>710</b>   | <b>715</b>   | <b>0.70%</b> | <b>124</b>   | <b>142</b>      | <b>14.52%</b> | <b>834</b>   | <b>857</b>   | <b>2.76%</b> |

| <b>Partnerships</b> | <b>Adult</b> |  | <b>Juvenile</b> |  | <b>Total</b> |             |         |
|---------------------|--------------|--|-----------------|--|--------------|-------------|---------|
| Activities          |              |  |                 |  | 616          | <b>271</b>  | -56.01% |
| Participants        |              |  |                 |  | 2466         | <b>1103</b> | -55.26% |

| <b>Library Programs</b> | <b>Adult</b> |             | <b>Juvenile</b> |       | <b>Total</b> |         |       |              |        |
|-------------------------|--------------|-------------|-----------------|-------|--------------|---------|-------|--------------|--------|
| Number of Programs      | 308          | <b>354</b>  | 14.94%          | 417   | <b>347</b>   | -16.79% | 725   | <b>701</b>   | -3.31% |
| Program Attendance      | 4004         | <b>6199</b> | 54.81%          | 11299 | <b>9780</b>  | -13.44% | 15303 | <b>15979</b> | 4.41%  |

| <b>Meeting Room Use</b> | <b>Adult</b> |  | <b>Juvenile</b> |  | <b>Total</b> |             |         |
|-------------------------|--------------|--|-----------------|--|--------------|-------------|---------|
| Number of Meetings      |              |  |                 |  | 62           | <b>51</b>   | -17.74% |
| Meeting Attendance      |              |  |                 |  | 3609         | <b>2915</b> | -19.23% |

| <b>Use of WPPL's Computers</b> |           |  |  |  |       |              |         |
|--------------------------------|-----------|--|--|--|-------|--------------|---------|
| <b>Computer Reservations</b>   |           |  |  |  | 35549 | <b>30560</b> | -14.03% |
|                                | CBJN      |  |  |  | 1964  | <b>1933</b>  | -1.58%  |
|                                | CyberSpot |  |  |  | 26413 | <b>23833</b> | -9.77%  |
|                                | CyberPool |  |  |  | 7172  | <b>4794</b>  | -33.16% |

| <b>Use of WPPL's Electronic Resources</b>     |  |                           |  |  |         |                |         |
|---|--|---------------------------|--|--|---------|----------------|---------|
| <b>Onsite User Sessions</b>                   |  |                           |  |  |         |                |         |
| <b>Total</b>                                  |  |                           |  |  | 57494   | <b>64707</b>   | 12.55%  |
| Internet Use                                  |  |                           |  |  | 56001   | <b>63703</b>   | 13.75%  |
| Database Use                                  |  | Sept 2015 was unavailable |  |  | 1493    | <b>1004</b>    | -32.75% |
| <b>Offsite User Sessions</b>                  |  |                           |  |  |         |                |         |
| <b>Total</b>                                  |  |                           |  |  | 224382  | <b>220740</b>  | -1.62%  |
| Website Use                                   |  | Sept 2015 was unavailable |  |  | 217,489 | <b>214,617</b> | -1.32%  |
| Database Use                                  |  | Sept 2015 was unavailable |  |  | 5743    | <b>5585</b>    | -2.75%  |
| Tutor.com                                     |  |                           |  |  | 1150    | <b>538</b>     | -53.22% |
| <b>Total User Sessions Onsite and Offsite</b> |  | Sept 2015 was unavailable |  |  | 281876  | <b>285447</b>  | 1.27%   |

# White Plains Public Library Monthly Statistics

J115-June16 YTD

## General Statistics

Month : J115-June16

Year : YTD

|                           | 14/15        | 15/16 | % +/- | 14/15           | 15/16 | % +/- | 14/15        | 15/16 | % +/-  |
|---------------------------|--------------|-------|-------|-----------------|-------|-------|--------------|-------|--------|
| <b>General Statistics</b> | <b>Adult</b> |       |       | <b>Juvenile</b> |       |       | <b>Total</b> |       |        |
| Days Open                 |              |       |       |                 |       |       | 175          | 173   | -1.14% |

| <b>Turnstile Estimate</b> |                     |        |        |                  |        |        |              |        |        |
|---------------------------|---------------------|--------|--------|------------------|--------|--------|--------------|--------|--------|
|                           | <b>Actual Count</b> |        |        | <b>Estimated</b> |        |        | <b>Total</b> |        |        |
| 1st Floor                 | 175261              | 170294 | -2.83% | 192787           | 187323 | -2.83% | 192787       | 187323 | -2.83% |
| The Trove                 | 61810               | 59882  | -3.12% | 67991            | 65870  | -3.12% | 67991        | 65870  | -3.12% |
| Other                     | 22631               | 23331  | 3.09%  | 24894            | 25664  | 3.09%  | 24894        | 25664  | 3.09%  |
| <b>Total</b>              | 259702              | 253507 | -2.39% | 285672           | 278858 | -2.39% | 285672       | 278858 | -2.39% |

| <b>Edge Turnstile Estimate</b> |                     |       |     |                  |       |     |              |       |     |
|--------------------------------|---------------------|-------|-----|------------------|-------|-----|--------------|-------|-----|
|                                | <b>Actual Count</b> |       |     | <b>Estimated</b> |       |     | <b>Total</b> |       |     |
|                                | n/a                 | 56024 | n/a | n/a              | 61626 | n/a | n/a          | 61626 | n/a |

# White Plains Public Library Monthly Statistics

J115-June16 YTD

## Loan Services Statistics

|                            | 14/15        | 15/16 | %      | 14/15           | 15/16 | % +/-  | 14/15        | 15/16 | % +/-  |
|----------------------------|--------------|-------|--------|-----------------|-------|--------|--------------|-------|--------|
| <b>Patron Registration</b> | <b>Adult</b> |       |        | <b>Juvenile</b> |       |        | <b>Total</b> |       |        |
| New Registrations          | 1376         | 1303  | -5.31% | 466             | 422   | -9.44% | 1842         | 1725  | -6.35% |
| Total Patrons              | 27000        | 26880 | -0.44% | 4351            | 4424  | 1.68%  | 31351        | 31304 | -0.15% |

| <b>Circulation<br/>By Item Type</b> | <b>Adult</b> |        |         | <b>Juvenile</b> |        |         | <b>Total</b> |        |         |
|-------------------------------------|--------------|--------|---------|-----------------|--------|---------|--------------|--------|---------|
| Books                               | 96664        | 95033  | -1.69%  | 92944           | 83791  | -9.85%  | 189608       | 178824 | -5.69%  |
| Fiction                             | 55976        | 50484  | -9.81%  | 72561           | 68553  | -5.52%  | 128537       | 119037 | -7.39%  |
| Non-Fict                            | 40688        | 44549  | 9.49%   | 20383           | 15238  | -25.24% | 61071        | 59787  | -2.10%  |
| A/V                                 | 121320       | 105442 | -13.09% | 39386           | 20695  | -47.46% | 160706       | 126137 | -21.51% |
| Downloads                           | 12243        | 13334  | 8.91%   | n/a             | n/a    | n/a     | 12243        | 13334  | 8.91%   |
| Grand Total                         | 230227       | 213809 | -7.13%  | 132330          | 104486 | -21.04% | 362557       | 318295 | -12.21% |

| <b>Holds (Reserves)</b> | <b>Adult</b> |       |        | <b>Juvenile</b> |     |     | <b>Total</b> |       |        |
|-------------------------|--------------|-------|--------|-----------------|-----|-----|--------------|-------|--------|
| Holds Placed            | 24458        | 28217 | 15.37% | n/a             | n/a | n/a | 24458        | 28217 | 15.37% |
| Holds Unclaimed         | 3007         | 2910  | -3.23% | n/a             | n/a | n/a | 3007         | 2910  | -3.23% |

| <b>Unreturned/Lost Items</b> | <b>Adult</b> |     |        | <b>Juvenile</b> |     |     | <b>Total</b> |     |        |
|------------------------------|--------------|-----|--------|-----------------|-----|-----|--------------|-----|--------|
| Lost & Paid                  | 107          | 109 | 1.87%  | n/a             | n/a | n/a | 107          | 109 | 1.87%  |
| Resident                     | 63           | 62  | -1.59% | n/a             | n/a | n/a | 63           | 62  | -1.59% |
| Non-Res.                     | 44           | 47  | 6.82%  | n/a             | n/a | n/a | 44           | 47  | 6.82%  |

# White Plains Public Library Monthly Statistics

J115-June16 YTD

## Adult Services Statistics

|                            | 14/15        | 15/16        | % +/-        |
|----------------------------|--------------|--------------|--------------|
| <b>Reference Questions</b> | <b>Adult</b> |              |              |
| In Person                  | 26181        | <b>26906</b> | 2.77%        |
| Telephone                  | 11627        | <b>12601</b> | 8.38%        |
| Edge                       | 2684         | <b>4082</b>  | 52.09%       |
| Periodical Requests        | 800          | <b>806</b>   | 0.75%        |
| E-Mail                     | 38           | <b>30</b>    | -21.05%      |
| <b>Total</b>               | <b>41330</b> | <b>44425</b> | <b>7.49%</b> |

|                           | <b>Adult</b> |              |              |
|---------------------------|--------------|--------------|--------------|
| <b>General Assistance</b> |              |              |              |
| In Person                 | 24726        | <b>24689</b> | -0.15%       |
| Telephone                 | 4512         | <b>4819</b>  | 6.80%        |
| Edge                      | 2974         | <b>4443</b>  | 49.39%       |
| <b>Total</b>              | <b>32212</b> | <b>33951</b> | <b>5.40%</b> |

|                               | <b>Adult</b> |           |         |
|-------------------------------|--------------|-----------|---------|
| <b>Promotional Activities</b> |              |           |         |
| Library Exhibits              | 6            | <b>6</b>  | 0.00%   |
| Book Displays                 | 36           | <b>42</b> | 16.67%  |
| Booklists                     | 0            | <b>0</b>  | n/a     |
| Fliers/Brochures              | 100          | <b>89</b> | -11.00% |
| Press Releases                | 11           | <b>8</b>  | -27.27% |

|                          | <b>Adult</b> |            |              |
|--------------------------|--------------|------------|--------------|
| <b>Outreach Services</b> |              |            |              |
| Homebound Visits         | 6            | <b>5</b>   | -16.67%      |
| Community Contacts       | 704          | <b>710</b> | 0.85%        |
| <b>Total</b>             | <b>710</b>   | <b>715</b> | <b>0.70%</b> |

# White Plains Public Library Monthly Statistics

J115-June16 YTD

## Children's Services Statistics

|                            | 14/15             | 15/16       | % +/-          |
|----------------------------|-------------------|-------------|----------------|
| <b>Reference Questions</b> | <b>Children's</b> |             |                |
| In Person                  | 10951             | <b>8244</b> | -24.72%        |
| Telephone                  | 489               | <b>449</b>  | -8.18%         |
| <b>Total</b>               | <b>11440</b>      | <b>8693</b> | <b>-24.01%</b> |

|                           |                   |              |               |
|---------------------------|-------------------|--------------|---------------|
| <b>General Assistance</b> | <b>Children's</b> |              |               |
| In Person                 | 16244             | <b>15285</b> | -5.90%        |
| Telephone                 | 1243              | <b>1471</b>  | 18.34%        |
| <b>Total</b>              | <b>17487</b>      | <b>16756</b> | <b>-4.18%</b> |

|                               |                   |            |         |
|-------------------------------|-------------------|------------|---------|
| <b>Promotional Activities</b> | <b>Children's</b> |            |         |
| Library Exhibits              | 23                | <b>17</b>  | -26.09% |
| Book Displays                 | 215               | <b>206</b> | -4.19%  |
| Booklists                     | 0                 | <b>0</b>   | n/a     |
| Fliers/Brochures              | 42                | <b>37</b>  | -11.90% |

|                          |                   |            |        |
|--------------------------|-------------------|------------|--------|
| <b>Outreach Services</b> | <b>Children's</b> |            |        |
| Community Contacts       | 124               | <b>142</b> | 14.52% |

**White Plains Public Library Monthly Statistics**  
**Library Program and Meeting Room Statistics**

J115-June16 YTD

| <b>Program &amp; Meeting Attendance</b> | <b>Programs</b> | <b>Actual Door Count</b> | <b>Estimated Attendance</b> |
|---|-----------------|--------------------------|-----------------------------|
| Library Programs                        | 701             | 14526                    | 15979                       |
| Adult Programs                          | 284             | 4939                     | 5433                        |
| YA Programs                             | 70              | 696                      | 766                         |
| Children's Programs                     | 347             | 8891                     | 9780                        |
| Partnership Activities                  | 271             | 1003                     | 1103                        |
| Meeting Room Use                        | 51              | 2650                     | 2915                        |
| <b>Total</b>                            | <b>1023</b>     | <b>18179</b>             | <b>19997</b>                |

# White Plains Public Library Monthly Statistics

J115-June16 YTD

## InterLibrary Loan Statistics

|                           | 14/15        | 15/16               | % +/-   |
|---------------------------|--------------|---------------------|---------|
| <b>Interlibrary Loans</b> | <b>Total</b> |                     |         |
| Sent to WLS               | 39767        | <b>38420</b>        | -3.39%  |
| Book                      | 22864        | <b>21234</b>        | -7.13%  |
| AV                        | 16903        | <b>17186</b>        | 1.67%   |
| Received from WLS         | 26513        | <b>25305</b>        | -4.56%  |
| Book                      | 14014        | <b>13344</b>        | -4.78%  |
| AV                        | 12499        | <b>11961</b>        | -4.30%  |
| Received from Others      | 232          | <b>191</b>          | -17.67% |
| Book                      | 232          | <b>191</b>          | -17.67% |
| AV                        | 0            | <b>0</b> <i>n/a</i> |         |
| Total Received            | 26745        | <b>25496</b>        | -4.67%  |
| Book                      | 14246        | 13535               | -4.99%  |
| AV                        | 12499        | 11961               | -4.30%  |



# White Plains Public Library Monthly Statistics

J115-June16 YTD

## Collection & Tech Processing Statistics

|                    | 14/15        | 15/16       | % +/-   | 14/15       | 15/16       | % +/-   | 14/15        | 15/16       | % +/-   |
|--------------------|--------------|-------------|---------|-------------|-------------|---------|--------------|-------------|---------|
| <b>Items Added</b> | <b>Adult</b> |             |         | <b>Juv</b>  |             |         | <b>Total</b> |             |         |
| Books Total        | 4594         | <b>4707</b> | 2.46%   | 2377        | <b>1630</b> | -31.43% | 6971         | <b>6337</b> | -9.09%  |
| Fiction            | 4560         | <b>4684</b> | 2.72%   | 2362        | <b>1619</b> | -31.46% | 6922         | <b>6303</b> | -8.94%  |
| Non-Fict           | 34           | <b>23</b>   | -32.35% | 15          | <b>11</b>   | -26.67% | 49           | <b>34</b>   | -30.61% |
| A/V Total          | 2026         | <b>2423</b> | 19.60%  | 483         | <b>262</b>  | -45.76% | 2509         | <b>2685</b> | 7.01%   |
| Audio              | 409          | <b>565</b>  | 38.14%  | 62          | <b>40</b>   | -35.48% | 471          | <b>605</b>  | 28.45%  |
| Video              | 1617         | <b>1858</b> | 14.90%  | 421         | <b>222</b>  | -47.27% | 2038         | <b>2080</b> | 2.06%   |
| CD-ROM             | 0            | <b>0</b>    | n/a     | 0           | <b>0</b>    | n/a     | 0            | <b>0</b>    | n/a     |
| Downloads          | 702          | <b>446</b>  | -36.47% | n/a         | <b>n/a</b>  | n/a     | 702          | <b>446</b>  | -36.47% |
| <b>Grand Total</b> | <b>7322</b>  | <b>7576</b> | 3.47%   | <b>2860</b> | <b>1892</b> | -33.85% | <b>10182</b> | <b>9468</b> | -7.01%  |

| <b>Items Removed</b> |             |             |          |             |            |         | <b>Total</b> |             |         |
|----------------------|-------------|-------------|----------|-------------|------------|---------|--------------|-------------|---------|
| Books Total          | 7589        | <b>4896</b> | -35.49%  | 1744        | <b>939</b> | -46.16% | 9333         | <b>5835</b> | -37.48% |
| Fiction              | 7527        | <b>4814</b> | -36.04%  | 1739        | <b>936</b> | -46.18% | 9266         | <b>5750</b> | -37.95% |
| Non-Fict             | 62          | <b>82</b>   | 32.26%   | 5           | <b>3</b>   | -40.00% | 67           | <b>85</b>   | 26.87%  |
| A/V Total            | 1660        | <b>1596</b> | -3.86%   | 91          | <b>39</b>  | -57.14% | 1751         | <b>1635</b> | -6.62%  |
| Audio                | 482         | <b>61</b>   | -87.34%  | 7           | <b>5</b>   | -28.57% | 489          | <b>66</b>   | -86.50% |
| Video                | 1178        | <b>1535</b> | 30.31%   | 84          | <b>34</b>  | -59.52% | 1262         | <b>1569</b> | 24.33%  |
| CD-ROM               | 5           | <b>0</b>    | -100.00% | 0           | <b>2</b>   | 100.00% | 5            | <b>2</b>    | -60.00% |
| Downloads            | 0           | <b>0</b>    | n/a      | n/a         | <b>n/a</b> | n/a     | 0            | <b>0</b>    | n/a     |
| <b>Grand Total</b>   | <b>9254</b> | <b>6492</b> | -29.85%  | <b>1835</b> | <b>980</b> | -46.59% | <b>11089</b> | <b>7472</b> | -32.62% |

| <b>Collection Size</b>     |               |               |        |              |              |         | <b>Total</b>  |               |         |
|----------------------------|---------------|---------------|--------|--------------|--------------|---------|---------------|---------------|---------|
| Books Total                | 154979        | <b>155120</b> | 0.09%  | 92303        | <b>91747</b> | -0.60%  | 247282        | <b>246867</b> | -0.17%  |
| Fiction                    | 56766         | <b>55107</b>  | -2.92% | 54824        | <b>54564</b> | -0.47%  | 111590        | <b>109671</b> | -1.72%  |
| Non-Fict                   | 98213         | <b>100013</b> | 1.83%  | 37479        | <b>37183</b> | -0.79%  | 135692        | <b>137196</b> | 1.11%   |
| A/V Total                  | 29046         | <b>29565</b>  | 1.79%  | 6928         | <b>7388</b>  | 6.64%   | 35974         | <b>36953</b>  | 2.72%   |
| Audio                      | 11463         | <b>11814</b>  | 3.06%  | 2172         | <b>2245</b>  | 3.36%   | 13635         | <b>14059</b>  | 3.11%   |
| Video                      | 17583         | <b>17751</b>  | 0.96%  | 4756         | <b>5143</b>  | 8.14%   | 22339         | <b>22894</b>  | 2.48%   |
| CD-ROM                     | 0             | <b>0</b>      | n/a    | 386          | <b>58</b>    | -84.97% | 386           | <b>58</b>     | -84.97% |
| Overdrive                  | 8385          | <b>9562</b>   | 14.04% | n/a          | <b>n/a</b>   | n/a     | 8385          | <b>9562</b>   | 14.04%  |
| <b>Grand Total (Items)</b> | <b>192410</b> | <b>194247</b> | 0.95%  | <b>99617</b> | <b>99193</b> | -0.43%  | <b>292027</b> | <b>293440</b> | 0.48%   |

| <b>Collection Size</b>      |               |               |       |              |              |       | <b>Total</b>  |               |       |
|-----------------------------|---------------|---------------|-------|--------------|--------------|-------|---------------|---------------|-------|
| <b>Grand Total (Titles)</b> | <b>147541</b> | <b>150294</b> | 1.87% | <b>63648</b> | <b>65987</b> | 3.67% | <b>211189</b> | <b>216281</b> | 2.41% |

# White Plains Public Library Monthly Statistics

J115-June16 YTD

## Electronic Services Statistics

|  | 14/15        | 15/16        | % +/-   | 14/15       | 15/16       | % +/-   | 14/15        | 15/16        | % +/-   |
|--|--------------|--------------|---------|-------------|-------------|---------|--------------|--------------|---------|
| <b>Computer Use Within the Library</b> | Adult        |              |         | Juvenile    |             |         | Total        |              |         |
| CBJN                                   | 1964         | <b>1933</b>  | -1.58%  |             |             |         | 1964         | <b>1933</b>  | -1.58%  |
| CyberSpot                              | 23054        | <b>20960</b> | -9.08%  |             |             |         | 23054        | <b>20960</b> | -9.08%  |
| Spanish Gates                          | 3359         | <b>2873</b>  | -14.47% |             |             |         | 3359         | <b>2873</b>  | -14.47% |
| Edge                                   | n/a          | <b>3816</b>  | n/a     |             |             |         | n/a          | <b>3816</b>  | n/a     |
| CyberPool                              |              |              |         | 7172        | <b>4794</b> | -33.16% | 7172         | <b>4794</b>  | -33.16% |
| <b>Total Sessions</b>                  | <b>28377</b> | <b>25766</b> | -9.20%  | <b>7172</b> | <b>4794</b> | -33.16% | <b>35549</b> | <b>34376</b> | -3.30%  |

|  | Adult  |               |         | Juvenile |     |     | Total  |               |         |
|--|--------|---------------|---------|----------|-----|-----|--------|---------------|---------|
| <b>Internet Use Within the Library</b> |        |               |         |          |     |     |        |               |         |
| Sites Visited                          | 392277 | <b>343674</b> | -12.39% | n/a      | n/a | n/a | 392277 | <b>343674</b> | -12.39% |
| User Sessions                          | 56001  | <b>63703</b>  | 13.75%  | n/a      | n/a | n/a | 56001  | <b>63703</b>  | 13.75%  |

| <b>Use of WPPL's Web Site by Remote Patrons</b> |  |  |  |                           |  |  |         |                |        |  |
|---|--|--|--|---------------------------|--|--|---------|----------------|--------|--|
| <b>User Sessions</b>                            |  |  |  | Sept 2015 was unavailable |  |  | 217,489 | <b>214,617</b> | -1.32% |  |

|                      |                               |  |  |  |  |  |      |            |         |  |
|----------------------|-------------------------------|--|--|--|--|--|------|------------|---------|--|
| <b>Tutor.com Use</b> | <i>According to Tutor.com</i> |  |  |  |  |  | 1150 | <b>538</b> | -53.22% |  |
|----------------------|-------------------------------|--|--|--|--|--|------|------------|---------|--|

| <b>Subscription Databases Accessed</b> |  |  |  |                           |  |  |      |             |         |  |
|--|--|--|--|---------------------------|--|--|------|-------------|---------|--|
| <b>Page Views</b>                      |  |  |  |                           |  |  | 9444 | <b>8811</b> | -6.70%  |  |
| Onsite                                 |  |  |  |                           |  |  | 2054 | <b>1708</b> | -16.85% |  |
| Offsite                                |  |  |  |                           |  |  | 7390 | <b>7103</b> | -3.88%  |  |
| <b>User Sessions</b>                   |  |  |  |                           |  |  | 7236 | <b>6589</b> | -8.94%  |  |
| Onsite                                 |  |  |  | Sept 2015 was unavailable |  |  | 1493 | <b>1004</b> | -32.75% |  |
| Offsite                                |  |  |  | Sept 2015 was unavailable |  |  | 5743 | <b>5585</b> | -2.75%  |  |

| <b>E-Book and Audio Downloads</b> |  |  |  |                 |  |  |       |              |        |  |
|-----------------------------------|--|--|--|-----------------|--|--|-------|--------------|--------|--|
|                                   |  |  |  |                 |  |  | 12029 | <b>13334</b> | 10.85% |  |
| Overdrive                         |  |  |  |                 |  |  | 11949 | <b>11344</b> | -5.06% |  |
| 3M Cloud Library                  |  |  |  | New in November |  |  | n/a   | <b>183</b>   | n/a    |  |
| Freanding                         |  |  |  |                 |  |  | 80    | <b>74</b>    | -7.50% |  |
| OneClickDigital                   |  |  |  |                 |  |  | n/a   | <b>141</b>   | n/a    |  |
| Total Boox                        |  |  |  |                 |  |  | n/a   | <b>186</b>   | n/a    |  |
| Hoopla                            |  |  |  |                 |  |  | n/a   | <b>1406</b>  | n/a    |  |

# White Plains Public Library Monthly Statistics

J115-June16 YTD

## Periodicals Statistics

|                        | 14/15        | 15/16      | % +/-  |
|------------------------|--------------|------------|--------|
| <b>Collection Size</b> | <b>Adult</b> |            |        |
| Magazines              | 188          | <b>180</b> | -4.26% |
| Newspapers             | 22           | <b>22</b>  | 0.00%  |
| Microform              | 75           | <b>75</b>  | 0.00%  |
| Total                  | 285          | <b>277</b> | -2.81% |

| <b>Periodical Requests</b> |     |            |         |
|----------------------------|-----|------------|---------|
| Print                      | 540 | <b>601</b> | 11.30%  |
| Microform                  | 260 | <b>205</b> | -21.15% |
| Total                      | 800 | <b>806</b> | 0.75%   |

| <b>Other Materials (Uncataloged)</b> |       |              |        |
|--------------------------------------|-------|--------------|--------|
| Pamphlets                            | 5642  | <b>5642</b>  | 0.00%  |
| Documents                            | 157   | <b>148</b>   | -5.73% |
| Maps                                 | 2148  | <b>2148</b>  | 0.00%  |
| Pictures                             | 65609 | <b>65609</b> | 0.00%  |
| Phone Books                          | 12    | <b>12</b>    | 0.00%  |
| Total                                | 73568 | <b>73559</b> | -0.01% |

| <b>Current Subscriptions</b> |     |            |        |
|------------------------------|-----|------------|--------|
| Print                        | 163 | <b>154</b> | -5.52% |
| Magazine                     | 146 | <b>137</b> | -6.16% |
| Newspapers                   | 17  | <b>17</b>  | 0.00%  |
| Other                        | 0   | <b>0</b>   | n/a    |
| Microform                    | 1   | <b>1</b>   | 0.00%  |
| Total                        | 164 | <b>155</b> | -5.49% |