

MONTHLY REPORT

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Subject: Monthly Activity Report - December 2018

- A new uninterruptible power supply (UPS) was received from the City Hall IT Department and installed in the server room on the 18th. Since that time there have been no further sporadic outages of servers or our main core network switch.
- We found that our latest supply of spine labels will not work with our label printers despite the fact that they are the same product number as those that previously worked. We are in the process of identifying another source of labels, or to replace the thermal printers we now have, depending on which is more feasible and economical.
- The platen cover on the self-service Hub copier is broken and in need of service. Staff have been accommodating patron requests for copies at the Hub Desk while we await repair of the copier.
- We no longer have subscription access to the WLS-provisioned Oxford Islamic Studies resource. The resource has since been removed from our website and the problem has been reported to the WLS Helpdesk. We are currently awaiting a resolution.
- The DVD case unlocker on one of our lobby selfchecks has become detached from the underside of the cabinet. The manufacturer, Sentry Technology, has been contacted to repair the unit.
- Two additional wireless network access points have been deployed, one in the Trove close to the front wall of the Library, and one in the Trove workroom. The latter provides increased coverage for the southeast corner of the first floor, an area previously with insufficient coverage. Since its deployment, the other access point—the one closest to the front of the Library—has been by far the most utilized of all the deployed access points which now total 18. It is suspected that its relatively high usage is due to the wifi coverage it provides to those who are in front of the Library.
- The main underlying development language, PHP (Pre Hypertext Procesor), has been successfully upgraded on our development/test web server. We also upgraded WordPress as well as all of its plugins with the exception of two that are known to be incompatible with the upgraded version of WordPress. A number of issues were identified during the process which will allow us to better apply the upgrades to our live web server.
- In preparation for the Cable Studio and Auditorium renovations, we received a quote from Metro Sound Pros for the installation of an induction assisted hearing loop for the Auditorium. It will allow patrons with compatible hearing aids to listen to program audio as it is induced within the hearing aids themselves. Metro Sound Pros had done such an installation for one of Greenburgh Public Library's multi-purpose rooms. The cost is just under \$10,000.
- In anticipation of our migration to the Evergreen Integrated Library System (ILS) in April, I have started installation of an Evergreen server. It is hoped to be available in early January for evaluation and training by staff.