

MONTHLY REPORT

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Subject: Monthly Activity Report – March 2021

On the 4th we had the WLS-provisioned Optimum internet connection speed lowered to 500Mbps so we could once again have a static IP address which is required for a VPN (Virtual Private Network). The VPN allows staff to connect to the Library network while working from home. We now once again have a backup VPN connection, although only one of them is authorized for access to the Evergreen ILS. If that one goes offline, we would have no access to Evergreen due to the lack of a backup connection. It should be noted that, were it not for the access restrictions imposed by WLS (which no other consortium requires), staff would be able to access the ILS without the need to connect to the Library network and in turn connect to the ILS.

On the 18th, Jesse Rowland of Igloovision visited the Library to survey the construction requirements for converting meeting Room A to an [immersive Igloo workspace](#). To accommodate the installation, for our part we need to install a blackout curtain, have wiring re-routed and the walls treated for best projection quality.

The tablet/laptops which are to be circulated are being finalized. Much work has been done to configure them for easiest possible use. Austin Olney produced [a video tutorial](#) on the use of them and is also developing a class in which to train staff on the use of Zoho Assist, remote access software that will be used to provide remote support not only for the circulating laptops, but also for the Hub public access computers once we reopen them to the public. Many details to support the program are being worked out, both procedurally and with respect to informal policy.

External use of our website is down about 30% from what it was for the same time period last year; however, it was about 36% higher in March than it was in February of this year.

The next page shows the top 25 database resources for the month. Note that Online Tutor (Tutor.com) shows a much higher number of user sessions than what was reported by Tutor.com for live tutor sessions, which was 26 for the month of

March. The reason for that is the numbers below reflect how many times these resources are accessed from our website, whereas Tutor.com reports on only those who availed themselves of a live session with a tutor. Not everyone who visits Tutor.com has such a live session, as there are many other resources available at that site, and live tutor sessions are only available during certain hours.

		Database Uses	% of Total	User Sessions
1	Online Tutor	179	11.40%	165
2	hoopla	130	8.28%	110
3	RBdigital Video (AcornTV)	125	7.96%	100
4	ConsumerReports.org	82	5.22%	71
5	Ancestry Library Edition	79	5.03%	56
6	lynda.com	78	4.97%	65
7	Kanopy	69	4.39%	61
8	TumbleBooks	66	4.20%	65
9	LearningExpress Library	53	3.37%	50
10	RBdigital Magazines	36	2.29%	32
11	Freading	34	2.16%	34
12	ReferenceUSA	34	2.16%	29
13	Comics Plus - Library Edition	29	1.84%	26
14	IndieFlix	28	1.78%	23
15	Kanopy Kids	26	1.65%	25
16	Project Gutenberg	22	1.40%	22
17	Open Library	20	1.27%	20
18	TV News Archive	20	1.27%	20
19	medici.tv	20	1.27%	17
20	Free Music Archive	19	1.21%	19
21	Britannica School	18	1.14%	18
22	Kids infoBits	17	1.08%	15
23	Foundation Directory Online Pro	15	0.95%	13
24	Academic OneFile	15	0.95%	12
25	Qello	15	0.95%	15

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