2022-2024 Strategic Plan
Our Goals:

Promote Equity, Diversity, and Inclusion
Expand Community Engagement
Renew Our Infrastructure
Improve Sustainability
Learn from COVID
Promote Equity, Diversity, and Inclusion

**Statement**
Hold equity, inclusion, and antiracism as core values and advance those values in the White Plains community and beyond.

**Action Items**
- Welcome all people—regardless of race, national origin, education, gender, gender identity, income/economic status, religion, sexual orientation, disability, and age—and provide equitable access to Library services, programs, and resources.
- Offer programs, services, materials, and resources that respect, support, and represent the diversity of White Plains and are informed by engagement with our community.
- Provide a diverse and inclusive workspace and work to attract and retain staff that reflect the diversity of White Plains.
- Provide professional development on equity, diversity, and inclusion for all staff.
- Review existing Library policies, procedures, programs, and services to identify and remove any institutional biases.
Expand Community Engagement

**Statement**
Be an active presence throughout the White Plains community, especially in areas that are underserved.

**Action Items**
- Inform new residents about the Library.
- Partner with community organizations and residential facilities to increase the number of library card holders and the use of our materials, programs, circulating technology, services, and e-resources.
- Be present within the community and engage White Plains residents where they are; collaborate with residents and organizations to develop new programs and services.
- Investigate the acquisition of a mobile vehicle to increase engagement and presence throughout the community.
- Collaborate with and support local businesses and organizations by providing them with places to thrive.
- Utilize data to examine community demographics for the enhancement of library services.
Renew Our Infrastructure

Statement
Improve the Library’s physical and technological infrastructure.

Action Items
- Apply the seven principles of universal design to the Library building, furnishings, and technology to make them more accessible to all.
- Advocate for universal broadband access in White Plains.
- Investigate and identify new technological solutions that provide reliable and convenient access to technological resources.
- Advocate for infrastructure improvements for the parking garage and public elevator.
- Improve the cleaning protocols for the Library building.
Improve Sustainability

**Statement**
Create a green building program that promotes the efficient use of water, energy, and materials to reduce the Library’s impact on individual health and the environment through better design, construction, operation, maintenance, and removal.

**Action Items**
- Develop public programs and activities that promote the environment and green living.
- Develop new initiatives annually to reduce the Library’s environmental impact.
Learn from COVID

Statement
Understand COVID-19’s impact on White Plains, and determine how the Library can respond to social changes brought about by the pandemic.

Action Items
- Incorporate lessons from COVID for future disaster plans.
- Curate and share content that through words, art, and music documents the experiences of White Plains residents throughout the pandemic.
- Understand how the pandemic is impacting the spheres of work, school, and family.
- Find ways to support our community through programs, services, and building design.