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Dept.: Assistant Library Director  
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## COLLABORATION

- Contact renewed with Jennifer Miller of the Westchester Heart Association related to circulating blood pressure monitors. The program is being expanded to New Rochelle and Irvington libraries. Several conference calls were conducted to share best practices.
- Brian Hegt, Assistant Director of Community Relations at White Plains Hospital contacted the Library to discuss how we might work together. A meeting is planned for early 2022.
- Attended a meeting with other community stakeholders on December 14 to discuss possible events surrounding the temporary installation of a Harriet Tubman statue on Renaissance Plaza. The statue will be there from April 1 through June 30. Joshua Carlson, the Library's Youth Services Manager proposed a storywalk, teen quilting program and themed story times. The next meeting is January 12.

## PROGRAMMING AND EXHIBITS

- We are getting inquiries about the AARP Tax Aide Assistance program. The local leader of this program plans a new model for 2022. Patrons will come by appointment to drop off their documents which will be scanned by AARP volunteers. The volunteers prepare the person's (or couple's) tax return off site and then make a follow up appointment to obtain signatures and provide the tax documents. The café will be used for this purpose, 2-3 days per week beginning February 1 through April 15.
- Gary West, Director of Fine Arts, K-12, of the White Plains City School District is interested in holding the Citywide School Art Show at the Library in June. A meeting is planned for him to tour the Library's now limited space to see whether an exhibit is practical/possible.

## INTERNAL

- Developing a training program for staff in dealing with difficult patrons. The program will consist of two initial sessions followed by monthly or semi-monthly incident report meetings to examine actual events that take place in the Library.